

**MINUTES of the ORDINARY MEETING OF STANLEY TOWN COUNCIL**

Held at Stanley Civic Hall, Front Street, Stanley on Tuesday 23rd February 2016 at 6.30pm

**PRESENT:** J Nicholson\*                      A Clegg                      G Graham                      C Thompson      W Nixon  
                  R Harrison                      D McMahon      D Tully                      C Bell                      D Mills  
                  D Walker                      R Ferris                      B Nair                      M Wilkinson

\*Chairman

**OFFICERS:** Alan Shaw (Town Clerk)  
                  Nicola James (PA to the Town Clerk)

**ABSENT:** Cllr C McKee  
                  Cllr L Elliott

**IN ATTENDANCE:** 7 members of the Public & Alan Shield (Durham Money Advice)

**542                      APOLOGIES FOR ABSENCE**

Apologies received from Cllrs J Charlton, T Davinson, D Marshall & L Marshall were accepted by Council.

**543                      DECLARATIONS OF INTEREST**

Cllr C Bell declared a non-pecuniary interest as Chair of the Traders Association.  
 Cllr D McMahon declared a non-pecuniary interest in PACT House.

**544                      PROCEDURAL AND APPROPRIATE ANNOUNCEMENTS FROM THE CHAIRMAN**

The Chairman noted that Alan Shield from Durham Money Advice would speak under public participation and give an update on the debt advisory service provided with funding from STC.

The Clerk reminded members to speak through the chair and to stand when speaking.

**545                      PUBLIC PARTICIPATION**

The Clerk invited Alan Shield to give an update on the debt advisory service. Mr Shield advised members that the service started on June 24th at the Tommy Armstrong Centre. Within 88 days, 134 new clients have been seen. 1/3 of a million pounds of debt is currently being managed. It was estimated that around 50 clients would be helped but Mr Shield had revised this estimate. By the end of June it is likely they will have seen over 200 clients, such has been the demand for the service.

**546                      CONFIRMATION OF COUNCIL MINUTES**

It was **RESOLVED** that the minutes of the Ordinary Council Meeting held on 26th January 2016 be approved as a correct record and signed by the Chair.

547 **MINUTES OF COMMITTEE MEETINGS**

It was **RESOLVED** that the minutes of the Finance Committee Meeting held in January 2016 and Committee Meetings held in February 2016 be **RECEIVED** by Council.

548 **RECOMMENDATIONS OF COMMITTEE MEETINGS**

(a) **PLANNING**

**Neighbourhood Planning** - It was **RESOLVED** that Council support the Planning Committee's recommendation for the Council to continue with the designation application for the whole parish to be a Neighbourhood Planning Area and considers the matter again once the outcome of the application has been published.

(b) **CRIME & COMMUNITY SAFETY**

**Provision of Salt Bins**

It was **RESOLVED** that Council will adopt the Crime and Community Safety Committee's **RECOMMENDATIONS** that:

- (i) the assessment criteria for the provision of salt bins should be clarified; and
- (ii) the Town Clerk should explore the costs of providing and maintaining our own salt bins on private land.

**Footway Gritting**

It was **RESOLVED** that Council will adopt the Crime and Community Safety Committee's **RECOMMENDATION** that the footway gritting routes should prioritise schools, doctors surgeries and old peoples' bungalows.

(c) **FINANCE**

**Civic Hall Credit Card Bookings**

It was **RESOLVED** that Council will adopt the Finance Committee's **RECOMMENDATION** that a 2% surcharge be applied to credit card payments to offset the cost to the Council of accepting payments by credit card.

549 **CORRESPONDENCE**

**Relocation of Craghead Post Office**

Members **NOTED** the notification that Craghead Post Office is relocating to a new convenience store opposite the Village Hall.

**Closure of St Aidan's Church**

Members **NOTED** the notification from the Church Commissioners that St Aidan's Church in Annfield Plain will be closing.

550 **REPORT OF THE TOWN CLERK**

**Community Consultation**

The Clerk advised members that there were around 490 responses so far and that the 2 secondary schools were going to get involved with answering the questionnaire.

**Mini Police**

The Clerk advised that the mini police launch has been rescheduled for 26th February.

**Civic Hall Refurbishment**

The Clerk advised members that the windows have now all been replaced and that the changing rooms are currently being refurbished.

551 **EDITORIAL POLICY**

It was **RESOLVED** that:

- (i) the Communications Policy presented by the Town Clerk be adopted by Council; and
- (ii) editorial decisions relating to the Council's publications and web based media are delegated to the Town Clerk in line with that policy.

552 **LOUISA MORRISON DISASTER MEMORIAL**

Members considered what would happen with the Louisa Morrison Disaster Memorial when St Aidan's Church closes.

It was **RESOLVED** that the Town Clerk look into facilitating the re-location of the memorial on behalf of the Council with the preference of Council being that the memorial remains in Annfield Plain.

553 **NORTH ROAD GYM - REQUEST FOR FUNDING**

Members considered the request for free hire of the Civic Hall

It was **RESOLVED** that the request be declined, but that the request should be circulated to Members for consideration for funding under the Member's Initiative Fund.

554 **CRAGHEAD VILLAGE HALL - REQUEST FOR FUNDING**

Members considered the request for funding to organise an event to mark the 90th Birthday of HM the Queen.

It was **RESOLVED** that the request be declined, but that the request should be circulated to Members for consideration for funding under the Member's Initiative Fund.

555           **THE QUEEN'S 90TH BIRTHDAY**

It was **RESOLVED** that the Town Clerk should make enquiries with DCC and ask to identify if they are planning any events across the County in which STC could participate. Any information should be provided to the Communication and Events Committee for consideration.

556           **CIVIC HALL COFFEE SHOP**

Members considered the proposal from the Civic Hall Manager to open the Coffee Shop in the gallery for general trading. It was **RESOLVED** that the Civic Hall Manager be given authority to open the coffee shop using 4 part time staff (2 full-time equivalents) employed initially on 3 months fixed term contracts (renewable) so that members can review performance before deciding if the coffee shop should be opened permanently.

557           **PACT HOUSE REPORT**

The Town Clerk presented a report to Council detailing the expenditure incurred so far on the PACT House project. Members were advised that PACT House is waiting for Companies House to complete the company registration number before they can open a bank account. Once the community interest company is set up, the PACT House will be able to apply to external funders and once the works to the cafe are complete the AAP will release funding previously awarded.

It was **RESOLVED** that the Town Clerk be delegated authority to incur expenditure relating to the PACT House in the following areas:

- (i) to ensure legal compliance, i.e. rates, insurances, planning etc.; and
- (ii) to ensure that minimum standards are met in respect of the safety and habitability of the building (excluding replacement of the central heating system).

It was further **RESOLVED** that Councillor B Nair be nominated as the Town Council's designated member of the PACT House Board when the community interest company is established.

558           **DATE, TIME AND VENUE OF NEXT MEETING**

Tuesday 22nd March 2016, 18:30 at the Civic Hall.

**MINUTES of the COMMUNICATIONS AND EVENTS COMMITTEE MEETING OF STANLEY TOWN COUNCIL** Held at Stanley Civic Hall, Front Street, Stanley on Tuesday 8th March 2016 at 6.30pm

**PRESENT:** Cllr D Mills\*                      Cllr L Marshall                      Cllr D Tully      Cllr R Harrison  
                   Cllr J Nicholson                      Cllr W Nixon

\*Chairman

**OFFICERS:** James Harper (Community Development Manager)  
                   Nicola James (PA to the Town Clerk)

**559                      APOLOGIES**

Apologies received from Cllrs M Wilkinson, C Bell and D McMahon were accepted by the Committee.

**560                      DECLARATIONS OF INTEREST**

None.

**561                      PROCEDURAL AND APPROPRIATE ANNOUNCEMENTS FROM THE CHAIRMAN OR TOWN CLERK**

The Community Development Manager noted that no one was recording the meeting.

**562                      PUBLIC PARTICIPATION**

No members of the public that were present had any questions.

**563                      CONFIRMATION OF MINUTES**

It was proposed by Cllr B Nixon, seconded by Cllr D Tully and **RESOLVED** that the Committee approve the minutes of the Communications and Events Committee meeting held on 9th February 2016.

**564                      WORKING GROUP UPDATES**

**Brass Festival** - No update.

**Christmas Events** - No update.

**Stanley Fringe** - The Memorial day event went well and progress is being made for the August Event.

**Armed Forces Day** - Members noted the update from Brian Hall - Armed Forces Day is progressing, Royal Artillery have confirmed large guns, weapons display, field catering. Royal Navy unable to participate due to prior commitments (Chester-le-Street Sea Cadets, HMS Calliope) John has volunteered to be a part of the event and is speaking with his Royal Air Force contacts with a view to involving cadets, aircraft, etc.

**Play in the Park Days** - Members noted the update from Brian Hall - Waiting to arrange play lead activities using Leisureworks and Groundworks play workers. Leisureworks full summer programme not yet published and Groundworks will be doing a play session every Thursday in school holidays at Oakey Park, there is a possibility for further sessions funded by us at Annfield Plain and View Lane.

**Community Fun Days** - Members noted the update from Brian Hall - 1<sup>st</sup> April South Moor Memorial Park family fun day, SAG application submitted, waiting for approval. Small rides, inflatables, catering provisionally booked, Groundworks play workers arranged, Faerie trail being organised by Katie the Faerie Architect, Durham Wildlife trust providing nature activities. Other events still in planning.

**Stanley Family Cycle** - Members noted the update from Brian Hall - Cycle event is progressing, a short route of 7 miles has been identified to Beamish and a longer 20-mile route to Cox Green nr Sunderland. A facebook page has been created and Ed Tutty is using social media and contacts from the Durham Big Ride to publicise the event. ASDA have been approached to make a small sponsor contribution but have declined as their national policy is now 'no community involvement', however Northumbria Water are contributing free bottled water. Cllr Linda Marshall queried whether the route is wheelchair friendly?

**Moria Con 2** - The Chairman noted that Moria Con is progressing at quite a pace and that there are a number of traders already booked in.

**Stanley Choir** - The Chairman informed the Committee of an idea to create Stanley Choir. The initial costs would be around £1000 which would cover 3 rehearsal sessions per month in the small rehearsal room. It was proposed by Councillor Joan Nicholson, seconded by Councillor Ron Harrison and **RECOMMENDED** that the Town Clerk look into where the funds for the Choir could come from and report back to committee.

At the end of the meeting the Chairman noted the following updates: online booking should be available for Civic Hall events by the end of March and costs for opening the cinema should be available at the end of April.

**565 COMMUNITY CONSULTATION**

The Community Development Manager noted that the analysis is currently being collated and some information should be ready for Full Council.

**566 STANLEY LIFE**

**Photo Competition** - Members were asked to vote for their winner and 3 runners up from the top 10 shortlisted entries. Photo number 72 won the vote, with photos 80, 44 and 71 being runners up. The Town Clerk will contact the winners.

**Other** - Members were shown the flat plan for the next issue of Stanley Life. Members noted the flat plan.

**567 DATE, TIME AND VENUE OF NEXT MEETING**

Tuesday, 12th April 2016, 6.30pm, Stanley Civic Hall



**Budgetary Control** – Mr Fletcher has assessed the assurance level as Substantial. The Action Plan recommended that a Medium Term Financial Plan be completed during the next budget process. In response to a question from Cllr Nicholson, it was confirmed that such a plan was a forecast which could be amended annually and not a commitment of resources.

**Events and Activities** – this was given Full assurance. In response to a question from Cllr Marshall, it was made clear that this audit covered events organised by the Town Council and not those booked at the Civic Hall. The Finance Manager agreed to submit a report to next month's meeting of the Committee on the financial performance of a representative sample of bookings held at the Civic Hall. Members re-affirmed their view that any concessionary events at the Hall be supported by either MIF contributions or Council funds. The Finance Manager confirmed that future budgetary control reports would separately identify the financial performance of the bar and the coffee shop.

**Main Accounting** – this was given Full assurance

**Members Initiative Fund** – this was given Full assurance.

Cllr Walker stated that it was reassuring that the conclusions on all five audits were positive, and thanked the auditor for his work and attendance. Mr Fletcher left the meeting.

It was **RESOLVED** that the Committee **NOTE** the reports with no further action required at this time.

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## **ACCOUNTS FOR PAYMENT AND BANK RECONCILIATION**

**Schedule of payments** – members considered the schedule. In response to questions raised by Members, D Shingleton explained that the space available in the Transaction Details column is not enough to provide full details of invoices paid. He also explained that recent work had identified some phone lines as being surplus to requirements and these had been cancelled.

It was **RESOLVED** that:

- (i) the schedule of payments be **APPROVED**;
- (ii) In future, the Finance Manager is to briefly summarise invoice details and make available the file containing the month's invoices for Members to access if there are any questions.
- (iii) The Finance Manager to investigate the possibility of providing more information on the schedule of receipts.

**Bank Reconciliation & Unpresented Cheques** – Members **NOTED** the Report and **RESOLVED** that no further action was required.

**575 BUDGETARY CONTROL TO 29 FEBRUARY 2016**

Members considered the Report from the Finance Manager and **RESOLVED** that no further action was required at this stage.

**576 EXTERNAL AUDIT ARRANGEMENTS**

Members considered the Report from the Finance Manager and **RECOMMENDED** that:

- (i) the Council's external audit arrangements for the year 2017/2018 onwards be secured through SAAAL,
- (ii) the 30-day period for public inspection of the accounts begins on Monday, 13 June 2016 and ends on Friday, 22 July 2016.

**577 DATE, TIME AND VENUE OF NEXT MEETING**

Wednesday, 13 April 2016, 6.30pm, Civic Hall.

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STANLEY TOWN COUNCIL



# Audit Arrangements

Prepared for Ordinary Council 23rd March 2016

Prepared by: Derek Shingleton, Finance Manager

15th March 2016

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## BACKGROUND

- 1 The Local Audit and Accountability Act 2014, which received Royal Assent on 30 January 2014, abolished the Audit Commission. The Commission, which was responsible for appointing the external auditors of all local authorities, ceased to exist from 1 April 2015. A new company – Smaller Authorities' Audit Appointments Limited (SAAAL) – has been created to take over the appointment of external auditors and the setting of audit fees for smaller authorities from 2017. This Company was set up on behalf of the Department for Communities and Local Government (DCLG) by NALC, SLCC and the Association of Drainage Authorities.
  - 2 A smaller authority is an authority that has gross annual income or expenditure (turnover) of less than £6.5 million and therefore includes Stanley Town Council.
  - 3 The changes introduced by the new legislative framework will happen in two stages. The first stage started on 1 April 2015 and applies to the 2015/16 and 2016/17 financial years. The second stage will start on 1 April 2017 and apply to all financial years from 2017/18 onwards.
  - 4 Smaller authorities will keep the external auditor appointed by the Audit Commission, currently BDO in our case, until the 2016/17 audit process has been completed. The Comptroller and Auditor General will be responsible for publishing the Code of Audit Practice and for issuing guidance to auditors.
  - 5 There are limited changes for smaller authorities from 1 April 2015. Authorities will continue to prepare annual accounts in the form of an Annual Return, which must be prepared in accordance with proper practices. For 2015/16 (the current year's accounts) and 2016/17 the Annual return will be audited by the external auditor (BDO) appointed by the Audit Commission.
  - 6 There are, however, two important decisions which councils must make before 31 March 2016, and these are as follows:
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## STANLEY TOWN COUNCIL

### 7 EXTERNAL AUDITOR APPOINTMENT

- 7.1 For the financial year starting 1 April 2017 authorities will be responsible for appointing their own external auditor, and the appointment must be made by 31 December in the year preceding the year of audit. There are two choices. Authorities can either opt in to the arrangements undertaken by SAAAL and continue to receive an audit from the auditors appointed on their behalf by the Company, or they can opt out and make their own arrangements.

**This decision must be made by the Full Council by no later than 31 March 2016.**

- 7.2 If a decision is made to opt out of the SAAAL arrangements, the Council will be required to set up an independent audit panel. This can either be our own panel or a joint panel with other authorities. There must be at least three members on the panel, the majority of whom must be independent of the council. They must be suitably knowledgeable and experienced and be properly appointed with a detailed job description and an advertisement placed widely. Members may be paid an allowance at the Council's discretion. The panel will recommend an external auditor, who will have to be an accounting firm that meets certain licensing criteria agreed by the DCLG and professional accountancy bodies. Fees would have to be considered and agreed.
- 7.3 There are obvious major advantages in opting in to the arrangements with SAAAL. None of the work to set up an independent panel would be required, costs would be saved, and I do not believe that we have the resources to undertake this process. I am not aware of any other local council taking this approach. The cost of the external audit would undoubtedly be more through opting out, and the SAAAL have already indicated that audit fees for authorities that opt in will be no more than those currently in place.

### 8 ELECTORS' RIGHTS

- 8.1 From 1 April 2015 there are changes to the way smaller authorities support local electors in the exercise of their rights in relation to the accounts. For the financial year 2015/16 (the current year), and beyond, it is the Responsible Financial Officer (RFO) not the external auditor who must set the commencement date for the exercise of public rights.
- 8.2 From the commencement date set by the RFO and for a single period of 30 working days the accounts can be inspected. During this period the electors can ask questions of the auditor and make an objection. Any question or objection must be raised during the 30 day period.
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**STANLEY TOWN COUNCIL**

- 8.3 Although the RFO has some discretion in setting the 30 day period, it must include a common inspection period during which the accounts of **ALL** smaller authorities must be available for inspection at the same time. This is a 10 day period which is the first 10 working days of July following the end of the financial year to which the accounts relate. They must be consecutive days and exclude Saturdays, Sundays and bank holidays. The Council must publish its accounts, with any certificate or opinion from the auditor, by no later than 30 September.
- 8.4 The first 10 working days of July are from Friday 1<sup>st</sup> to Thursday 14<sup>th</sup>. I would propose that the 30 day inspection period commences on Monday, 13<sup>th</sup> June and ends on Friday 22<sup>nd</sup> July 2016.

**RECOMMENDATIONS**

It is **RECOMMENDED** that:

- (i) the Council's external audit arrangements are undertaken through Smaller Authorities' Audit Appointments Limited (SAAAL) i.e. STC opts into the new arrangements; and
  - (ii) the 30 day period for public inspection of the accounts begins on Monday, 13<sup>th</sup> June 2016 and ends on Friday 22<sup>nd</sup> July 2016.
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# THE LIEUTENANCY OF DURHAM

K. W. SMITH OBE DL

Clerk to the Lieutenancy

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Lieutenancy Office  
The Rivergreen Centre  
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Durham  
DH1 5TS

27<sup>th</sup> February 2016

Cllr Joan Nicholson  
Chair of Stanley Town Council  
Stanley Civic Hall  
Front Street  
Stanley  
County Durham  
DH9 0NA

Dear Cllr Nicholson

## Mini Police Project

Mrs Sue Snowdon, Lord-Lieutenant of County Durham has requested I pass on her thanks to you, the warm welcome received at the above event was greatly appreciated.

Mrs Snowdon was so pleased she was able to attend and feels this is a first class initiative which will benefit all participating. It was a pleasure to meet yourself and the team at Stanley.

Yours sincerely



Norma Wilson

# Durham Constabulary



*Altogether Better Policing*

**Michael Barton Q.P.M., LL.B.**  
**Chief Constable**

**Chief Constable's Office**  
**Constabulary Headquarters**  
**Aykley Heads**  
**DURHAM**  
**County Durham**  
**DH1 5TT**

Tel. No.: 101  
Web Site: [www.durham.police.uk](http://www.durham.police.uk)

4<sup>th</sup> March 2016

*Dear friend,*

You must forgive me for this letter; however, I simply could not pass up the opportunity to let you know the good news – apologies if you already know. *(and some of you have very kindly written to me - thank you!)*

Durham Constabulary has been graded as the best police force in the country by Her Majesty's Inspectorate of Constabulary and we are absolutely delighted. In the 10 areas that were inspected over the last 12 months, the force received 'outstanding' grades in seven of the categories. We received a clean sweep of 'outstandings' in the efficiency category. Meanwhile, in the effectiveness category, from the eight 'outstandings' awarded nationally, we received four.

For the second year in succession we were the only force out of the 43 to receive an 'outstanding' at investigating crime. This is something that I am particularly proud of.

These results are not something which have happened overnight. They are the fruits of hours, weeks, months and years of hard work and dedication by everyone who serves and works for Durham Constabulary.

I am in the privileged position of being Chief Constable of the force which is at the pinnacle of British policing.

However, it is our fantastic staff and officers and their great professionalism and sheer hard work which creates that 'Durham Difference' and a service the people of County Durham and Darlington can hopefully be proud of.

We are not perfect, and we may not get it right every time, but we are determined to keep on learning and improving.

I would humbly ask you to spread the good news (and maybe the map attached!)

I would also like to thank you for all your help and continued support - it is very much appreciated.

Yours sincerely

Michael Barton



facebook

[www.durham.police.uk](http://www.durham.police.uk)

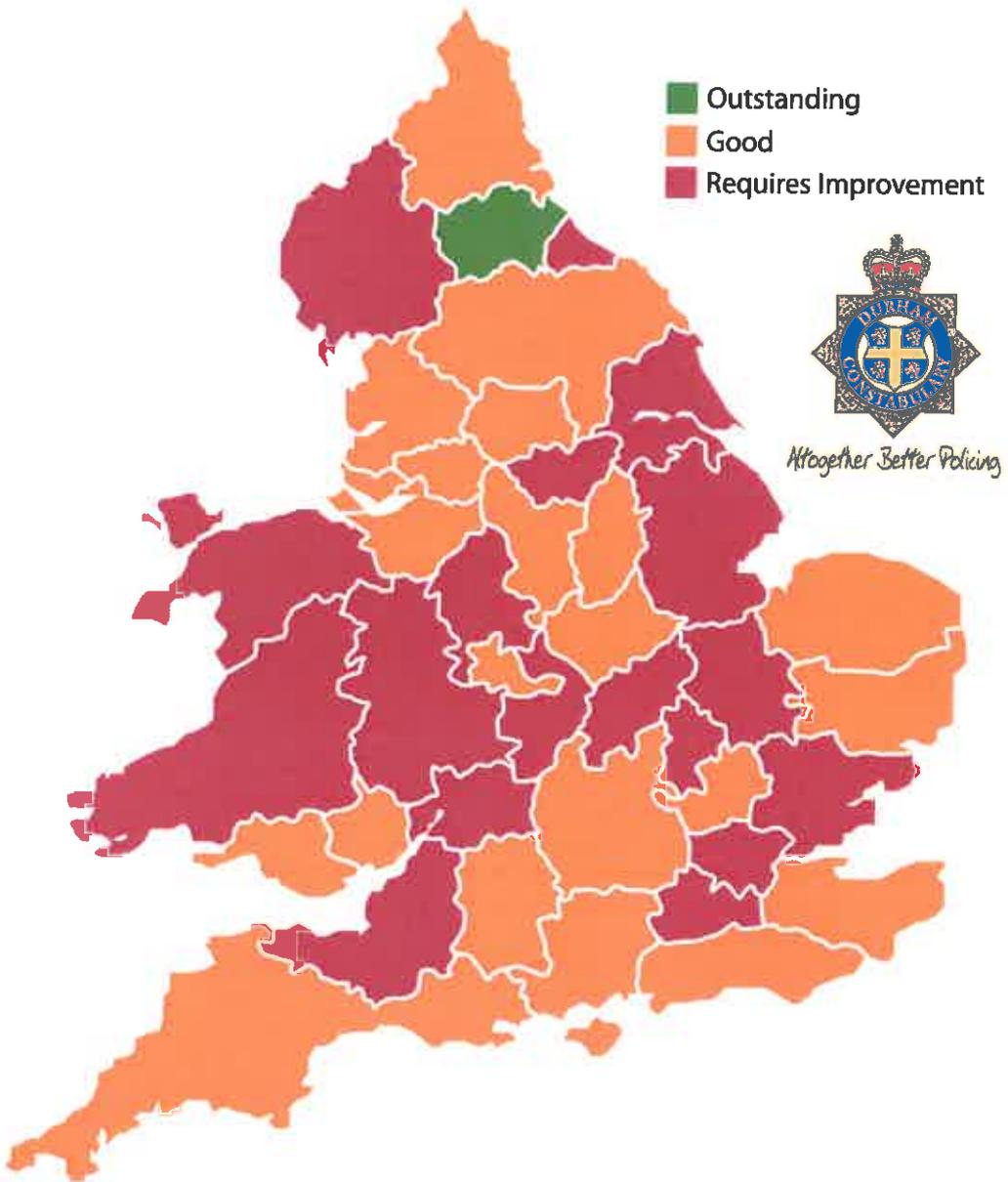
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**DURHAM  
CONSTABULARY**



**101**

IN AN  
EMERGENCY  
ALWAYS  
CALL 999



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STANLEY TOWN COUNCIL



# Report of the Town Clerk

Prepared for Ordinary Council 23rd February 2016

Prepared by: Alan Shaw, Town Clerk

17th March 2016

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## 1. CILCA

I have enrolled myself and the Community Development Manager in the mentored CiLCA course, which commences in May 2016. This course is organised by CDALC and has 6 sessions over a 6 month period to support candidates undertaking the CiLCA qualification.

## 2. ANNUAL PARISH MEETING/ ANNUAL REPORT

I am preparing an Annual Report of the activities of Council to be circulated in advance of the Annual Parish Meeting. It is my intention to have a small number of these printed hard copy to circulate to key stakeholders who will be invited to the meeting and to publicise the report online through social media and the website to the wider public. The report will include:

- Details of Events and activities provided or funded by the Town Council;
- A breakdown of the events, productions and users of the Civic Hall;
- Financial Information
- A full breakdown of Members' MIF contributions, and
- Member's attendance records.

I would like to include a more detailed statement about the Council's aspirations in future years, however I will include information about the Community Consultation exercise in this year's report.

## 3. ASSET TRANSFER

I have already advised Members of Council that I have held discussions with officers from the County Council to explore options for transfer of responsibility of some key assets like parks, play areas, recreation grounds and allotments to the Town Council and circulated some information. I am meeting with officers from the County Council on 21st March 2016 and may have a further update to bring to the meeting.

## 4. WINTER MAINTENANCE

A meeting was held with Andrew Blanckley from Durham CC to discuss the Council's decisions relating to Winter Maintenance on 1st March 2016. It appears that DCC have reconsidered their

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position in relation to provision of winter salt bins by Towns and Parishes and are currently updating their Winter Maintenance Policy. This means that we will in future be able to site our own salt bins. We were also provided with a detailed map of where the salt bins are located in Stanley at present. In relation to the areas to be treated by our enhanced service, Andrew was open to suggestions for changes. We will work up a more detailed proposal for consideration by members at a future meeting in relation to Winter Maintenance.

**5. BLOOMING GOOD FUN/ STANLEY IN BLOOM**

Our Blooming Good Fun Competition was launched on 16th March and the launch of DCC's Stanley in Bloom 2016 was held today at the Civic Hall.

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Response	Which part of the Star	Tell us three things about your ar	How could	Tell us three things about your ar					
	Response	Other (plea	1	2	3	Open-Ende	1	2	3
55 to 64	Tanfield		Strong corr	A very pret	Excellent a	A safe pat	Flooding	Dog poo ar	Speeding
25 to 34	Stanley		Friendly Pe	Easy acces	Good bus s	Stanley tov	Lack of mo	There is no	The amour
65 to 74	Tanfield Lea		Th commu	The people of the villa	A more fur	The amour	Young peo	Not enoug	
13 to 17	Stanley		there are places to go to	to get you	there coul	nothing			
13 to 17	Shield Row		the neighb	the friendly people	have a mcc	there is loa	hardly any	loads of yo	
13 to 17	Other (plea	Washingto	its a nice n	its peacefu	good neigh	more place	there is no	place for teenagers	
13 to 17	Shield Row		it is a nice	its peacefu	good neigh	to have mc	there is no	place for teens	
13 to 17	Tantobie		places like the young club to go to				lots of rubbish on the floor		
13 to 17	Annfield Plain		the library				litter	run down	
65 to 74	Tanfield Lea		Nice walks on bus rou	social activ	more litter	the wood l	not a good display of f		
75 or older	Tanfield Lea		countrysid	close to cit	walks	lot of love	bad tenant	bad bus se	loss cats an
65 to 74	Tanfield Lea		countrysid	heritage		better acce	dirty street	people living in	rubbish
45 to 54	Tanfield Lea		countryside			the park/w	flooding	rubbish fill	poorly mai
45 to 54	West Kyo		countrysid	people		litterpickin	street light	hedge rows	untidy
35 to 44	Tanfield Lea		community location	wild life		litter	there is les	bus service	
65 to 74	Stanley		View	Peaceful.	I don't get	N/A	When weather is icy, they don't s		
65 to 74	Stanley		Peacfulnes	Quietness	General area.		no	no	no
65 to 74	Stanley		Parks	People	Shops		Anti social	Dog Mess	State of of
65 to 74	Catchgate		Neighbour: Area	bus routes		dog fouling	Youths han	street light	
55 to 64	Greencroft		The view	Reasonably	Nice peopl	Don't build	Speed of tr	Mc Donald	Travellers t
45 to 54	Greencroft		Quiet	House pric	Good schools		No bus ser	No decent	Run down,
65 to 74	Stanley		friendly ne surroundin	^good bus	More peop	litter strew	broken bot	people not	
65 to 74	Stanley		friendly ne surroundin	^good bus	More peop	litter strew	broken bot	people not	
65 to 74	Stanley		friendly ne surroundin	^good bus	More peop	litter strew	broken bot	people not	
65 to 74	Stanley		friendly ne surroundin	^good bus	More peop	litter strew	broken bot	people not	
65 to 74	Stanley		friendly ne surroundin	^good bus	More peop	litter strew	broken bot	people not	
45 to 54	Shield Row		Surroundin	as above	as above	Shield Row	Extremely p	Lack of con	Litter
45 to 54	Stanley		Sense of cc	Proximity to Newcastle, Durham	poor housi	Lack of any	Some emp		
25 to 34	Shield Row		quiet	kept main	park for kic	clamp dow	dog fouling	area aroun	pot holes in
35 to 44	South Moor		Greenland	South Moo	Little Accor	If people st	Dog poo	Litter	Motorbike:
45 to 54	New Kyo		General pe	Proximity t	Bus service	More retai	The amour	Lack of traf	Lack of ret:
35 to 44	Stanley		Leisure fac	Schools		I think they	Rubble left	Stanely fro	empty sho
35 to 44	Other (plea	I used to li	The dedica	Events	Parks	Events, suc	Substance	Shops, not	No pride ie
45 to 54	South Moor		The space	The people	Easy Acces	Public path	Apathy in t	Scruffy borders and ve	
55 to 64	Other (plea	Sleepy Vall	The views	The wildlif	Tanfield Vil	More frequ	Buses finis	Off road bi	dog owner
55 to 64	South Moor		The people	The genera	The views	Not sure th	The lack of	Low house	Lack of tre
55 to 64	Tanfield		Semi Rural	Communit	Pretty Villa	By not havi	Flooding	Speeding V	Dog Walke
35 to 44	Stanley		the weekly friends anc	in the mid	a jd wethe	dog poo in	how stanle	consett ha	
55 to 64	Annfield Plain		General To	Countrysid	Mix of sho	More impr	The increa	Dog faeces	Lack of pro
35 to 44	Annfield Plain		Shop front:	Victorian-s	Having a la	Ban trader:	New lightir	Groups of t	Nowhere t
45 to 54	Stanley		the people	the green spaces		town centr	restricted access to to		
65 to 74	Other (plea	east stanle	flat area ar	housing and lay out	clearing of litter and r	poor street	snow learn		
65 to 74	Kip Hill		area	not to man	clean as i	kip hill is sr	dog fouling is a big problem outsi		
75 or older	Stanley		bus station			some thing	wants doing about spi		
13 to 17	Stanley		the housin	the community	by giving st	the litter	the streets	the streets	
65 to 74	Stanley		public use	easy acces	free vehicl	impress DC	the vandali	the amour	the derelic
35 to 44	Other (plea	work in sta	local reside	community	stanley aa	joined up s	vacant hou	gap sites in	unemployr
45 to 54	Craghead		people	location	ce peaceful		increase in	nice shops	
35 to 44	Craghead		open space	friendly res	facilities fo	more of ev	unemployr	apathy	low aspirat

55 to 64	Stanley	Countrysid	People	Parking	Need to pr	Litter	Public Tran	Lack of job
75 or older	Catchgate	Most resid	Regular bu	We have a	The footpa	As above.	Very little	Dog warde
55 to 64	Kip Hill	Surroundin	Near to sor	Affordabili	Make Stanl	Unattractiv	Lack of dec	Front stree
13 to 17	Other (ple	old south n	my house	my bed	my heating	don't let th	littering	nothing
13 to 17	Stanley	the green	the parks	the shops	tidying the	not tidy	litter	nothing
13 to 17	Stanley	shops	schools	houses	clear all th	don't know	don't know	don't know
13 to 17	Other (ple	burnhope	park	woods	houses	more shop	littering	nothing
13 to 17	Shield Row	the shop	close to my	park	a better pa	the park fa	alot of hou	kids are ru
13 to 17	Stanley	nothing	nothing	nothing	less fires	fire	fire	fire
13 to 17	Other (ple	Burnhope	the enviro	park	woodland	more shop	littering	nothing
13 to 17	Quaking Houses	There is a k	Everyone is	Garden pla	Have a par	How messy it	actually	
13 to 17	Stanley	Trees	new fence	youth club	I don't kno	rubbish	gardens	main road
13 to 17	Stanley	don't know	nothing	i don't care	More shop	Stanley front	street	
13 to 17	Shield Row	nothing	nothing	nothing		there isnt r	its a mess	its boring
13 to 17	Other (ple	langley par	quiet		give it bett	wifi	wifi	wifi
13 to 17	Other (ple	Newfield	park	the people	quite quiet	main road	far away fr	not a lot to
13 to 17	Stanley	friends	fields	friends	more stuff	burnt	stabbing	robbing
13 to 17	Other (ple	lanchester	people	people	cute dogs	dog poo	left around	
13 to 17	Stanley	Shops	Asda	Big garden	Council	Dog poo le	shops closi	cracked wir
13 to 17	Other (ple	flint hill	skate park	football pit	rugby pitch	it would m	the shop been	far away
13 to 17	Stanley	a few of th	louisa cent	tommy arn	a lot more	don't know	abit messy	abit small
13 to 17	Other (ple	pelton	shops	schools	houses	nothing	gangs	kids
13 to 17	West Kyo	not to much	traffic		I don't kno	i	don't	know
35 to 44	Tanfield Lea	safe area	good local	slightly rur	More stree	no commu	lack of public	transport
25 to 34	Annfield Plain	school			more after	youths hang	ing about at	night
75 or older	Craghead	familiar -	born here			nothing to	do	
45 to 54	Bloemfontein	people	community	spirit	more facili	dog mess	new street	lights
65 to 74	Craghead	Community	centre		untidy yar	untidy houses	left unoccup	ied
65 to 74	Craghead	people			more activi	not enough	too many c	dogs mess
75 or older	Craghead	more for 6-	more for people		more for 6-	nothing to	dog fouling	dim lights
18 to 24	Craghead	friendly pe	nothing in	area	more activi	not enough	dog fouling	litter/lighti
75 or older	Other (ple	South Stan	Like the area		More dece	nothing		
25 to 34	Stanley	Plenty for	t quiet place		Bigger chil	A lot of bre	Near main	road
13 to 17	Quaking Houses	4324324			potholes in	narrownes	little chavs	chavs at st
13 to 17	Stanley	easy bus ac	lousia cent	SUBWAY!!!	make subw	litter	no respect	no good fo
13 to 17	Tanfield Lea	woods and	quiet	local shop	cleaner, le	litter		
13 to 17	South Moor	the woods	the quietn	feel safe	I can't thin	potholes in	The traffic	lights at the
13 to 17	Kip Hill	Modern es	Everyone c	often peac	Often loud	Paths don't	get gritted	in the wint
13 to 17	Stanley	Asda is eas	Market	Sports cent	Larger mar	Bus station	Lack of res	Appreance
13 to 17	Other (ple	Burnopfiel	Close to m	Friendly ar	Good places	to walks	The park/fi	Football pc
13 to 17	Shield Row	family			litter less	People (yo	Litter/mes	lack of thin
13 to 17	Other (ple	Burnopfiel	Co-op	Close to fri	Places for	Buses	Dirty stree	Pot holes
13 to 17	Stanley	youth clubs			Litter	Not clean		
35 to 44	Shield Row	Pub	Garage	Scenery	More inves	Dog shit	Fly tipping	Scruffy ren
75 or older	Other (ple	east stanle	fairly open			the amoun	the road p	the "no ent
45 to 54	Catchgate	easy to get	quiet			no local	park	
35 to 44	Catchgate	friendly	neighbours			the old smiths	pub - eyesore	
35 to 44	Other (ple	dipton	quiet	clean	neighbourly	x		
35 to 44	Greencroft	x			vandalism.	fly tipping	day care se	speeding
35 to 44	West Kyo	x			fly tipping	speeding tr	more bin	e
45 to 54	Annfield Plain	close to co	close the	a friendly	locals	fly tipping	car parking	excessively
25 to 34	Catchgate	friendly pe	good school			nothing for	no parks	or youth club

25 to 34	Catchgate	the street i live in	shops / parthugs	drugs	parking on
25 to 34	Annfield Plain	quiet good peop	shops	rubbish	
25 to 34	Catchgate	soft play	longer hou	x	
55 to 64	Catchgate	open countryside		lots of litte	lots of dog nothing for
25 to 34	Annfield Plain	the park the people	supermark the park ge	motorbike: rubbish	gangs of yc
35 to 44	Catchgate	open space school	people	i don't kno	x
55 to 64	Catchgate	people are the area is	convenient facilities fo	empty pro: condition c	appearanc:
25 to 34	Annfield Plain	park its quiet	tesco	clean dog r snow	not cleared away
35 to 44	Annfield Plain	crossing ou annfield pl:	bus service	more local dog mess	littering / s lack of reg:
25 to 34	Catchgate	quiet stree shopping	easy access	more for y: litter	dog fouling grass on pa
35 to 44	Stanley	people schools	more shop	lack of sho: lack of local	produce
55 to 64	Harelaw	semi-rural within easy	new devel: clean, litte	rubbish	dog poo kids motor
18 to 24	Annfield Plain	people area		parking	parking
25 to 34	Catchgate	quiet friendly		repair dam paraphern:	dog dirt
25 to 34	Greencroft	x		the park	little parking
25 to 34	Annfield Plain	park - could be better	though	more shop	parking
18 to 24	The Middles	quiet set back fr:	access - ca: cleanliness	look of other estates	around - hov
18 to 24	Catchgate	x		feel unsafe asb	crime
25 to 34	Catchgate	it quiet		something no parks	for kids at bottom end
25 to 34	Catchgate	school pub close	shop close	knock it all people tha	not many s we want a
13 to 17	No Place	it has grass it has fence	and bungal they cant	1	2 3
13 to 17	Other (ple: Burnopfiel	The footba The park	The comm: They could	The regulai	The rough streets
13 to 17	Other (ple: Dipton	the comm: the footbal	the cafe (cc By the tenr	the lack of	how rough the streets
13 to 17	Annfield Plain	I IIE tHat it I IIE tHat it	I IIE tHat it By not beir	I do not lik: I do not lik:	I do not lik:
13 to 17	Other (ple: Dipton	its quiet Not much	crime clean up th	All the rubi	Nothing to no entertai
13 to 17	Stanley	the park my shop		it could be smokers	the chavs
13 to 17	Stanley	!		Aggressive	There is not enough pc
13 to 17	Stanley	THERE IS A ASDA		MAKE IT N: ITS GOT GY	PEOPLE ST/AND PEOP
13 to 17	Stanley	the scran the gyms	the woods they could	chavs bus station	Acton Dene
13 to 17	Stanley	it has a cor it has an	as it has lots c need to be	the place is: it has 2 sub:	it doesnt h
25 to 34	Catchgate	school		more came: motorbike:	cars flying : not a cafe
18 to 24	Catchgate	school clos family clos:	shops close: more parki	x	
25 to 34	Catchgate	schools clo shops close:	family more parki	like catchgate	
	Tanfield	community proud of g:	taking care of each ot:	speed of tr do not wall	dog fouling
	Tanfield	community village in b:	small villag bus service	dog walker speed of	traffic
	Tanfield	still fairly r: reasonably	most roads present de	stanley str: clifford roa	area in sco
	Tanfield	rural area roads ok		speeding o roads and	gutters not swept
	Tantobie	rural outlo: quiet area		better bus pot holes	can't get out unless yo
75 or older	Catchgate	friendly people		taking the norther	bus that used t
65 to 74	Stanley	almost rur: close to m:	easy access to major r:	degradatio total lack o	very poor r
55 to 64	Stanley	The semi rural aspect		Less litter c Fly tipping	Untidy gar: Streetlighti
25 to 34	Craghead	quiet transport li	good scho: They could	considerab people par	the park is
45 to 54	Annfield Plain	good primary schools		There is no traffic spee	dog fouling cars parker
75 or older	Kip Hill	Good locat Good acce:	Pleasant su 1. Better c:	Public foot	Lack of dra Litter and c
55 to 64	Other (ple: Flint Hill	open coun: Not over p:	little crime	Cars speed	Very dimly Dogs const
65 to 74	Clough Dene	open coun: fascinating	generally fi Improve ar	Existing pu	Lack of put A general r
55 to 64	Stanley	every thing but not	st: who got in get rid of	S stanley tov stanley tov	stanley tov
35 to 44	South Moor	South Moo New shop	: The old cor The Park s:	Too many c	Lack of vari I don't like
45 to 54	Stanley	Easy Acces Close to co	Local Attractions (Bea:	Congestion Lack of am	the genera
25 to 34	Oxhill	Close prox: The view	Good up ke The main r	Lack of sho The town c	The civic h:
35 to 44	Shield Row	It's quiet Friendly pe	Quite clear Get people	Nothing fo: Dogs muck	Back street
35 to 44	Stanley	community schools		more fundi not enough	town stree decreased

45 to 54	White-le-Head	On top of t	Roads that lead out	Residential road too narrow
75 or older	Other (plez	South Stan	Countrysid Heritage	Community More links Litter, fly ti Lack of dev Anti social
25 to 34	Annfield Plain	Friendly pe	Close knit community	Revive the Dog dirt in The resider Appearance
35 to 44	Oxhill	The stunnii	transport li community	Make morε The cheap fire damag We have a
55 to 64	Stanley	We have sε	Some nice Some nice	The shops Dog dirt all Looks dirty Never any
25 to 34	South Moor	South Moo	Quaking hc Beamish	These parti Dog foulinε Rubbish ( li Lack of sho
35 to 44	Stanley	Great coun	Bus station Civic Hall	Please kee Anti-social Poorly mai Litter
25 to 34	Stanley	Housing de	Leisure faci Surrounding countrysi	Front stree Property ai Negativity
35 to 44	Stanley	St Joseph's	St Joseph's Allotments	The litter/ Derelict/ fi No bins
25 to 34	The Middles	The estate	Closeness t Good nurse	Supermark Lack of vari Lack of resi Lack of faci
45 to 54	West Kyo	Its a village	Nice views Near cycle	Too much t Living near The very bi Litter alot ε
25 to 34	Greencroft	Did like the	community centre bu	Open comr Street light dog poo..it lack of sho
25 to 34	Stanley	Close to scl	Close to Stanley front street	Not enough Bus station No parks fc
25 to 34	Stanley	Country sic	Access to b The few ne	Kept tidy a Lack of sup Town coun Community s
55 to 64	Greencroft	Nice places	Good park Amenities	It would be Dog shit in Horse shit Speeding ti
25 to 34	Tantobie	Tantobie p	Community The olive st	More kids Lack of con Lack of shops
18 to 24	Stanley	Asda	Iceland Nursery/ schools	Lack of vari Lack of dec All roads hε
25 to 34	Stanley	Close knit ε	Near to a s Good trans	Shop could There is a l No play areas for my c
25 to 34	Shield Row	Not enough	Need more More mosques	No mosque British peo Pork
18 to 24	South Moor	The countr	The local sr Familiarity	More polic The level o The fear of The lazines
25 to 34	No Place	Rural	Community Friendly	Littering/d Occasional Forgotten i
35 to 44	South Moor	Community	Good schoi Lots of greenery	Anti social Rubbish ha Dog waste
35 to 44	No Place	community	civic hall local schoo	More outle negativity t stanley front street
75 or older	Stanley	louis a cent	civic hall ?	films, kids t state of bu state of stalack of proε
75 or older	West Kyo	quiet locali	small development of houses	dog fouling council put gate at foc
25 to 34	Other (plez	Flint Hill	Easy acces: Nice views	Safe place lack of soci More hous more job o
35 to 44	Stanley	Family in a	Schools	Front stree Rubbish in Anti social Lack of inv
55 to 64	White-le-Head	Neighbour:	Privacy	Can't think of any at the moment.
35 to 44	Other (plez	South Stan	View Access to t	Access to g Busses acc Some anti : Lack of con Litter in str
55 to 64	Oxhill	That we ha	Sustrans tr The Activit	1- Democr: Allotments Front Stree Public hou:
35 to 44	Annfield Plain	Facilities	Bus service Park	Park needs Litter & do; Gangs of ki Lack of thir
25 to 34	South Moor	Close proxi	Police station close pri	The main a High numb Rubbing lyi The stigma
25 to 34	The Middles	None	None None	Stanley Fro Lack of big Lack of inv
55 to 64	Harelaw	open spaces		more robu: amount of poorly maintained roa
65 to 74	Tanfield Lea	good stree	refuse collection very good	removal of lack of snow clearance
65 to 74	Craghead	car parks a	open land	people usir car parking car in gard no respect
65 to 74	Stanley	baths / spc	civic hall new acade	nothing wr stanley alw cheap shoε more varie
55 to 64	Tanfield Lea	post office	local count cleanliness	more wast: drains not leave from bigger noti
25 to 34	Tanfield Lea	friendly ne	clean stree good locati n/a	potholes closed residential unit
65 to 74	Stanley	Location	No thorouε Privacy	More parki Lack of par Place is oft Garages an
45 to 54	Shield Row	Close to countryside		Front stree Not enough Not enough
55 to 64	White-le-Head	People	Countryside	Daft questi Stanley fro Number of Rubbish
65 to 74	Oxhill	Open spacε	Views over Close to Ne	Footpaths, General ne General ne Dog shite a
55 to 64	South Moor	Good acces:	Lovely coui We have a	Better roac Many peoε Low house prices attra
13 to 17	Annfield Plain	Bus Serviceε	Near to TE! Nice Terraced Estate	New Street Amount of Parties hap
45 to 54	Other (plez	South stanl	Very diffic It's not as t	Nothing at all going fo Lack of par Lack of dec Some estat
35 to 44	Catchgate	Easy acces:	Dog walkin Local super	Roads coul Empty high Un sociablε Dogs roam
45 to 54	Stanley	Countrysid	Cycle track Beamish	By cleaninε Town centi Rubbish Anti social
45 to 54	Stanley	Mostly frie	Semi-couni Proximity to Durham,	Lack of em Derelict bu Burnt out, :
45 to 54	New Kyo	Bus links	Not far from local ame	They can't Dog mess Youths ren Safety
35 to 44	Other (plez	East stanle	Quiet Good neigt Peace	Better roac Woods behind houses been used
45 to 54	Annfield Plain	Coutryside	Shops in consett	Bigger vari Stanley shc Litter in all People not

45 to 54	Other (ple: South Stan	the countr	good neigh	quiet	More dog \	Dog mess	The lack of	The lack of
45 to 54	Stanley	Compared	The Royal	Its buildings and histo	Parking on	Lack of sno	The roads,	
45 to 54	Clough Dene	Countrysid	Access to Newcastle		Urban dec:	State of to	Public trar	
25 to 34	Stanley	Swimming	Asda	Surestart	Lower pric:	Stanley ma	Litter	Hardly any
35 to 44	Other (ple: South Stan	People	Nature	Commute to major to	Lack of faci	Run down	Lack of invi	
55 to 64	Harelaw	I love the k	I love the fi	I love the c	Perhaps ju:	Obviously t	Asda, I feel is rather ar	
55 to 64	Stanley	People are	This area u	I sometime	More inves	Not enough	Front stree	I only go in
75 or older	New Kyo	open space	back and front		h task hou:	fence and	private lan	
25 to 34	Greencroft	open space	close to an	the school:	Easier acce	little parkir	dog mess	neighbour
35 to 44	Kip Hill	Countrysid	Louisa cent	Beamish	Living clos:	Front stree	Run down areas	
35 to 44	Stanley	Open coun	Good trave	Cheap rent	More facili	Lack of sho	Lack of thir	Lack of upk
65 to 74	Annfield Plain	Park	Cycle track	Still have s:	To keep th:	Litter and c	Lack of var	Very little r
65 to 74	South Moor	the new gr	south moo	the new hc	the south r	the genera	the amoun	the quantit
65 to 74	Stanley	good air q:	cheap hou:	plenty of o	that would	litter	dog fouling	parking on
25 to 34	Tanfield	It is a quite	It is a safe	Village in B	None ever	Heavy vehi	Speed of v:	Neighborh
55 to 64	Tanfield	It is a quite	It is a safe	Village in B	None ever	Heavy vehi	Speed of v:	Neighborh
65 to 74	Stanley	natural be:	dramatic h	easy acces:	extend me	town centr	local super	specialists
55 to 64	Catchgate	flowerbeds	good neigh	good super	plants tenc	derelict bu	rented pro	lack of goo
45 to 54	West Kyo	wonderful	peace and	diverse wil	its a lovely	no wonder	no peace a	open fields
65 to 74	Annfield Plain	the people	doctors sur	geries (3)		the new lig	more dog f	litter
65 to 74	Annfield Plain	position	facilities	family	Public tran	neglect	deteriorati	retail varia
18 to 24	Stanley	New housi	Schools	Selection of	takeaway:	Shopping i:	Pot holes a	Litter
45 to 54	Greencroft	peaceful	not over cr	not a lot of	crime	closing of r	buildings b	litter
55 to 64	Shield Row	Regular bu	Local Post	Local parks	Larger park	Street light	Parking.	Troublesor
45 to 54	Stanley	Asda	Clearance	Swimming pool		No parks fc	No restaur:	The marke
35 to 44	Stanley	Good road	The locatio	I've known	Traffic ligh	Amount of	Amount of	How run d:
45 to 54	Stanley	Beamish w	Cycle route	Restaurant	More litter	Stanley fro	Gritting of	Pot holes
55 to 64	Stanley	Central for	walking ac	cnice countr	By demolis	No positive	anti social	groups of y:
25 to 34	Annfield Plain	Having far	Good and	Mining hist	Bus fares a	Lack of par	Roads in b:	Derelict bu
45 to 54	South Moor	Close prox	Low traffic	The area has	a small t:	Traffic Noi:	Litter, and	ASB causec
65 to 74	South Moor	Good neig	Local shop:	Quiet stree	Encourage	Dog mess	Litter	Run down
45 to 54	The Middles	it's new an	its near a	n its near	fan	Street light	streets can	public tran
75 or older	Other (ple: Dipton	Quiet	Good bus r	Good shop	Trees & He	Kids climbi	"A lot of dr	Street light
25 to 34	Stanley	Public foot	Parks	Old buildin	Maintenan	Litter	Graffiti	Residential
18 to 24	Other (ple: Burnopfiel	Quiet	Friendly pe	Away from	More com:	Not enough	I have a aw	More com:
25 to 34	Stanley	Some of th	New street	The area I	I Make sure	Dog poo al	Out of con:	All the clos
35 to 44	Other (ple: South Stan	improvem:	New housi	Improvem:	No further	The main s	Empty, de:	Poor play p
35 to 44	Tanfield Lea	Oakey Park	Harperley	Woods		Untidy look	of the Stanley	main sf
55 to 64	Other (ple: East Stanle	Quietness	View		A Post box	A Street cl:	Snow clear	Bus shelter
45 to 54	Stanley	The childre	The school:	The landsc:	More land:	The child p	The police	The rain
35 to 44	Greencroft	Quiet estat	Lovely peo	Close to school	and sh	Dog mess	Lights don'	Parking
35 to 44	Shield Row	Nil				Nuisance n	Young chilc	Poor qualit
45 to 54	Stanley	Not	Much	At all		Town cent:	Dog fouling	Fly tipping
35 to 44	Kip Hill	Woodland	Friendly ne	Close to to	More inves	Dog dirt on	Very tired	!Certain par
13 to 17	Stanley	Field	Houses	ASDA	Mc donald:	Stabbing	Fires	Chavs
35 to 44	Stanley	close to an	quiet road	old houses	far better	not enough	unused shc	no town ce
65 to 74	Tanfield	being activ	extremely	peace and	get more r:	amount of	amount of	amount of
75 or older	Catchgate	the small e	overall qui	walking in	more frequ	untidy with	transport n	bus station
65 to 74	Stanley	Grass area:	Good trans	Leisure anc	Grassed ar	Shopping a	require bet	bad reputa
65 to 74	Other (ple: South Stan	Good neig	I LIKE THE	I N/A	More stora	Dog fouling	N/a	N/a
75 or older	Tanfield Lea	Nice area	A lot of per	Everyone's	Few trees i	N/A	N/A	N/A
75 or older	Tanfield Lea	Just loving	The happy	Post office.	Flooding in	Flooding when	it rains.	

35 to 44	New Kyo	Bus routes	Can access	Cycle paths	Better link	Terraced h	Lack of dec	Dogs
35 to 44	Stanley	Quiet	Next to pul	Near count	Bus routes	Build on de	Open more	Better shop
35 to 44	Catchgate	The countr	The small t	Community	A general t	Rubbish lyi	Fly tipping	People driv
35 to 44	Stanley	Quiet	Well servic	Easy access	A spruce u	Looks roug	Bad traffic	Not enough
35 to 44	Other (plez	Flinthill	Open Coun	Country Footpaths	More dog	Poorly situ	No park for	Alot of rub
45 to 54	South Moor	Park	School	People		Run down	Visual imp	No vision
45 to 54	South Moor	My house	Southmoor	Greenland	Stop puttin	How scruff	lack of dec	drug deale
75 or older	Other (plez	SOUTH STA	GOOD NEI	QUIET(AT	VIEW AT	FTREE AT	FRBACK	STRE NEW
35 to 44	Stanley	Oakley Par	The South	C2C		Stanley Fro	Stanley Fro	Stanley Fro
35 to 44	Stanley	Oakley Par	The South	C2C		Stanley Fro	Stanley Fro	Stanley Fro
45 to 54	Stanley		cant think of any			not enough	not being a	congregati
45 to 54	Other (plez	East Stanle	Good neigl	Not far from	beamish	Dog foulin	Direct bus	Bring back
45 to 54	Annfield Plain	Clean	Comuniry	Neighbour	Young peo	Youths	No news le	Closed buil
75 or older	Tanfield Lea	relatively q	good neigh	satisfactor	Traffic caln	The above.	Overall cor	Dumping ir
25 to 34	Stanley	Nice neigh	Close to scl	Close to sh	Regenerat	Too many	Not a lot fc	We need s
45 to 54	Stanley	Not a lot now			Stop invest	To many food	shops.cafe	hairdres
13 to 17	Stanley	Skate park				No were tc	Not enough	shopping
55 to 64	Stanley	O O		The road out		Mess	?	
35 to 44	Other (plez	South stan	The countr	Most of th	The history	Cleaner wc	Large grou	Negativity
45 to 54	Craghead	none	none	none	Use money	everything	everything	everything
25 to 34	Other (plez	South Stan	The corner	The Burnsi	Burnside r	Carole's sh	No parks, r	No presch
25 to 34	Stanley	Nice restal	Countrysid	My house	My house	Lack of sho	Stanley fro	Lack of faci
45 to 54	Tanfield Lea	Quiet	Wildlife corridor		Better wall	Stanley fro	Need more	Not enough
45 to 54	Stanley	Countrysid	Views	Convenient	Better bus	Shopping	Main stree	Wind
25 to 34	Tanfield Lea	Free parking				No shop	The council is	not acce
55 to 64	Other (plez	Burnhope	Views	Peace and	Community	Bobby on t	Dog mess,	Unkempt p
45 to 54	Other (plez	south Stan	quite	nature res	friendly	Garages b	bad neighb	no garages
65 to 74	South Moor	nothing	nothing	nothing	Why cant v	Empty Hou	Dog Mess	Parking on
	Greencroft	It's green a	Quiet.	Availability	The draina	Lack of salt	for the back	roads anc
45 to 54	Tanfield Lea	Open spac	Sustrans	Causey arc	N/a	Town cent	Shops	Pubs
55 to 64	South Moor	not applica	n/a	n/a	The whole	Dislike The	Illegal Park	Very poor l
65 to 74	Oxhill	The Views	The buses	My neighb	More facili	There is no	dog fouling	cars speedi
65 to 74	Tanfield Lea	Good frien	Good bus l	Beamish m	We desper	No shops		
45 to 54	Craghead	Nothing	Nothing	Nothing	Plants and	Back Street	Road speed	Heavy goo
25 to 34	Stanley	Roads to N	Green area	Sports facil	Pot holes c	Unused bu	Lack of ret	Lack of am
35 to 44	Tanfield		People who live here	Parking is	Parking	Dog Mess	Speed of tr	
35 to 44	West Kyo	Fuckall it's	a shithole		Blowing th	Everything		
18 to 24	Stanley	Communit	Markets	Independe	More help	Abandone	The appear	Littering af
75 or older	Kip Hill	Living here	Stanley must be	on pa	Better bus	Empty bun	Being empty	years
45 to 54	Clough Dene	Quiet	Open spac	Road links to	other pla	Cleanliness	Children h	Terrible bu
45 to 54	Stanley	Close to co	Good for c	Good scho	Re-open fr	The Acton	The decisic	No signific
45 to 54	Stanley	maybe a sr	a cleaner s	street light	get the pec	old buildin	1 super sto	deprived a
25 to 34	Kip Hill	Nice house	Family frie	Calm	More parki	Stanley tov	Too many cars	in the s
45 to 54	Kip Hill	Quiet	Clean	Local amer	Shop at th	Drainage		
35 to 44	Kip Hill	lower crim	absence of	fast food	restaurants	house vibr	absence of	no spirit o
35 to 44	Other (plez	south Stan	Countrysid	History of	Stanley	Lack if inve	Apathy abc	Litter, dog
35 to 44	Stanley	Nothing				The way the	whole town	needs u
55 to 64	Shield Row	Peaceful ar	Good neigl	Easy access	to other tc	Litter	Poor shop	Too many
18 to 24	Tanfield Lea	nothing				no childcar	nothing for	flooding
55 to 64	Stanley	Location	View	Neighbour	Rubbish cl	Noise of sk	Bad langua	Antisocial l
35 to 44	Stanley	The park	Louisa centre			Stanley shopping	area	
25 to 34	Stanley	Louisa centre				State of th	Stanley fro	No decent

35 to 44	Stanley	Good local	Good publi	Free parking	Fly tipping	Lack of foo	Main front
55 to 64	Stanley	open views	access to t	neighbours	repair road	anti-social	vandalism littering
25 to 34	Tanfield Lea	The club	The park a	Close to the shops	The flower	No garages	
45 to 54	Craghead	It quite	Close to t	Close to d	If need to	£In Stanley	Or rebuild And we do
35 to 44	South Moor	friendly	Ne excellent	s excellent	bus service	amount of dog	fooling some Area
13 to 17	Other (ple: south stan	bus stop fo	nice peopl	k nice gard	er Put new pl	no plastic i	police boring som
35 to 44	Stanley	The friendl	The heritag	You feel lik	Stanley Frc	The Front	£The dog m
13 to 17	Tanfield Lea	the flowers	the market	the retro v	More thing	rubbish	the burnt c van driving
35 to 44	Stanley	the parks	walking alc	asda	more activi	The Royal f	no police a need more
45 to 54	Stanley	Lots of gre	good com	n friendly pe	These are r	Main shop	Lack of qua
45 to 54	Annfield Plain	quiet estat	close to sh	easy to get	more dece	no apparer	lack of deci
55 to 64	Stanley	easy to get	nice area	louisia spor	litter remo	town centr	subways need a coat c
25 to 34	Catchgate	Its posh	People are	They own f	Free ferrar	The lambo	Liam mcart
65 to 74	Stanley	nothing	nothing	nothing	pull stanley	everything	everything everything
55 to 64	Catchgate	friendly	quite quiet	good bus a	more ward	dog mess	
75 or older	Stanley	nice bunga	quiet area	very friend	better stre	very poor	s far too low traffic too
65 to 74	Craghead	countryside			pull stanley	stanley fro	burnt out t high rates
65 to 74	Other (ple: pity me	market	shops		more mark	no toilets	
65 to 74	South Moor	people	shops	countryside	more shop	litter	dog fouling parking nei
65 to 74	Tanfield Lea	people	countryside		footpaths	s state of bu	litter bus service
65 to 74	Craghead	the people	countryside	close relati	more shop	nothing	
25 to 34	Shield Row	.			more park	s lack of amenities	
35 to 44	Stanley	more shops				wardens waste of time	
35 to 44	No Place	quiet	shops good		more choic	nothing	
65 to 74	Other (ple: Dipton	just like it	people		bus service	weather too cold	
35 to 44	New Kyo	Exercise Cl	New Housi	Excellent nursery scho	Appearanc	Closure of local shop	(
18 to 24	South Moor	Shops	N/A	N/A	N/A	Paths, and People	The saftey
65 to 74	Other (ple: Causey	Walkways i	Peacefulness		Better mai	Lack of ligh	Lack of public facilities
35 to 44	Tanfield Lea	Quiet	Space for k	Good bus c	Monitor th	Not enough	The rants c Local crime
75 or older	Tanfield Lea	access to p	access to b	comfortabl	Front stree	deposits o	continues f public foot
55 to 64	Shield Row	Close to w	Close to t	Nice neugh	Park area k	Street bad	Unkempt gardens
45 to 54	Annfield Plain	Council em	Nice clean	christmas l	Clean back	Parking in t	Fly Tipping get rid of c
45 to 54	Craghead	no shops/t	park at fro	mainly frie	Massive im	scrapyard and associated nuisance	
55 to 64	Other (ple: Good stree	Pretty quie	Wildlife		Fences fixe	Rented hot	Long grass Trees and l
65 to 74	Stanley	The heritag	£Oakys play	the front st	Skate boar	Unadoptec	Rubbish on Youths con
35 to 44	Stanley	the people	the quiet	my estate	They could	rowdy kids	poor councl the weathe
65 to 74	Stanley	Nothing	Nothing	Nothing	By investin	Roads pot	Lack of invi To much re
55 to 64	Tanfield	It's always	People are	It's relative	n/a	Parking iss	Lack of bus Original Fo
55 to 64	Annfield Plain	house	neighbours	s reasonably	council ser	rubbish on	rubbish col street light
75 or older	Tanfield Lea	access to p	access to b	comfortabl	Front stree	deposits o	continues f public foot
35 to 44	Other (ple: Goodstreet	Woodland for walks			Stop dogs	s Wey the cc	Kids at the shop been
45 to 54	Other (ple: South stan	Open spac	Transport r	Most of th	Clean up t	Noisy neig	Unfriendly Fly tipping
45 to 54	Tantobie	Countrysid	Good scho	Near to ma	Better bus	Stanley tov	No decent No direct b
25 to 34	Tanfield Lea	Friendly	Communit	No big gan	A cash poir	Dog poo	Speeding o Fly tipping
45 to 54	Bloemfontein	quiet	friendly			the noise o	kids that hang around
55 to 64	Oxhill	my house	neighbours	s view from	l Parking ba	parking on	lack of council support
35 to 44	Stanley	Louisa Leis	Beamish			No children's play parks at all	
18 to 24	Other (ple: Dipton	Nice house	Quiet			Dogs barking	
55 to 64	Quaking Houses	Beautiful	Friendly	Clean air	Bus service	The appare	Anti-social Negativity
55 to 64	Other (ple: Why no soi	Close to to	A nice ope	Nice peopl	Road in to	roads	paths lights
18 to 24	Catchgate	Nearby wa	Nearby shc	Annfield pl	More litter	Youths han	Dog mess/l No sense o
55 to 64	Tanfield Lea	countrysid	friendlines	s nice size of	Better dire	litter in wo	present pla bus service

55 to 64	Other (ple: hills estate house	quietish area	Mess clean used as du	bad weather you stuck
35 to 44	South Moor	Good Neighbours	Anti social	The amount of young
45 to 54	Stanley	It's not pro	We are ne: Local shops	Better stre People in s People lett We pay ful
45 to 54	Quaking Houses	The people	The semi rural locatio	Transport r Lack of inv: Public Tran Lack of inv:
18 to 24	South Moor	Everyone l: Variety of	€ The new p: Cleaner/hy	The streets Houses loo The back st
35 to 44	Stanley	Houses Shops	Leisure cer Front stree	Derelict bu Sub areas c Unit faciliti
25 to 34	Other (ple: Dipton	Views over Proximity t	Proximity t Better pub	Bad reputa Poor schoo Poor retail
35 to 44	Tanfield Lea	quiet friendly club and sh	Used to ha flooding ar flytipping c	pot holes c
45 to 54	Quaking Houses	Spence of c Nice comm	Friendly pe Better tran	People bac Parking Not an pugl
65 to 74	Kip Hill	open coun quiet area close to to	more rubbi dog mess c fly tipping	: speeding tr
18 to 24	Shield Row	Nothing Nothing Nothing	More build Vandalism	Hardly any It's cold ge
45 to 54	Stanley	Countrysid Reasonabl	Potential Improve th	Poor traffic Litter. Infrastruct
55 to 64	South Moor	very rural countrysid	local sho no buildin	undesirabl the road c holes ap
25 to 34	Other (ple: south stan	its relativ my son lov	good bus li more CCTV	gangs of yc some of th paths are c
45 to 54	Quaking Houses	it's a short it os a quietn s	Not sure inconsiderate parking	
45 to 54	Quaking Houses	Green Out! Some New	Relatively ( Better acc	Dirty Grounds MRoads
75 or older	Annfield Plain	nothing as we are in the"	BACKWC invest in th	scruffy and neglected
35 to 44	Stanley	Walks	Front stree	No pubs No nice res No nice sho
45 to 54	Stanley	Open Plenty of g	Reasonably quiet	Street light Rubbish co Dog mess a
25 to 34	Other (ple: South Stan	Local scho Good bus r	Green area Need more	Lack of chil Not many s Lots of dog
55 to 64	Greencroft	Have lived Neighbours help out whenever th	Dog foulin	Through re No evidenc
65 to 74	White-le-Head	The views : The people	The fresh air Run down	Poorly mai Getting an
35 to 44	Stanley	Scenery Heritage	Lack of vari	Rundown f Too many i
25 to 34	Catchgate	School neighbour	community empty buil	rubbish lef dog muck
25 to 34	Other (ple: South Stan	The wood: My allotment	Bins, litter The rubbish	Antisocial t Glass, fly ti
45 to 54	Stanley	Open spac Pride in loc	Location cl Better us o	High depriv Low levels Failure of s
55 to 64	Stanley	Cycle path Parks	Open coun Paths keep	Waste gro: Stanley frc Nothing in
35 to 44	The Middles	Country sic Affordable	Friendly lo I know Star	Not enoug Front stree Need more
35 to 44	No Place	beamish m the feilds a again coun	they could no shops no main bu	no commu
35 to 44	Other (ple: Burnhope	village life community family valu	Safer parks litter dog muck	graffiti
18 to 24	Stanley	Civic Hall Lot of shop	Close to wc More even	Amount of The lack of The noise c
25 to 34	Stanley	The countr The Christmas events and activiti	€ People not Broken gla: School chil	
55 to 64	South Moor	the local p: the shops the solid h	More walk The privat	€ the state o the constai
55 to 64	South Moor	Surroundin The People The	THEY can't. Front Stree	Derelict Bu No Enterta
18 to 24	Stanley	The park Avon Road	Old buildings on the hi	The state o The litter tl The lack of
45 to 54	Annfield Plain	Louisa cent Causey arch and walks	Front stree	Not enough nice hous:
45 to 54	No Place	cycle track: local shops schools	empty sho	littering an landlords n
45 to 54	Other (ple: not sure or	Pride in ow Low crime	Access to c It's import: Small amo	Sorry but h poor bus se
25 to 34	Stanley	The countr The open a	Easy access: Keeping pu	People par Pot holes ii Poor shop
55 to 64	Annfield Plain	nothing nothing nothing	It's very dr: NO SALT B	NOTHING F
35 to 44	The Middles	countrysid people	Investment derelict bu	empty sho lack of play
25 to 34	Tanfield Lea	Countrysid People	Proximity t Train line t	Burglaries Dog mess Rubbish
35 to 44	Shield Row	friendlines: outdoor ar	central to r Cycle path	poor range only one sl lack of out
35 to 44	South Moor	Louisa cent Stanley football centre	Louisa cent Housing	No areas r: How Stanle
45 to 54	Tanfield Lea	The people Cleanliness	The locatio The only th	Public trav Can't think if anything
65 to 74	Catchgate	Nothing	Tidied up s Smiths Arr	Front Stree Depressing
45 to 54	South Moor	The countryside close by	More inves	As above
25 to 34	The Middles	Louisa cent Oakies parl	Woods at S South Stan	Not enoug Transport links
35 to 44	Stanley	Communit Shopping f: Sports/leis	More supp Front stree	Lack of mo Sorry, peo
35 to 44	Other (ple: east Stanle	nature wal old buildin	civic hall Better sho	derelict bu lack of corr no night lif
45 to 54	Shield Row	near country side	dog foulin	Lack of pat Lack of sho
55 to 64	Other (ple: Burnopfiel	Louisa Cen Free car parks in town centre	Empty and Change in transport - s	

45 to 54	New Kyo	quiet	close to an family	The unoc	unoccupied	pavements	some anti
18 to 24	South Moor	People kee	Parking acc	Nearby fiel	I don't real	Houses ha	Feels a bit
25 to 34	Catchgate	House prices				Litter (and	Lack of pric
45 to 54	Stanley	The house	My Neighb	Easy acces	The cost of	The front s	The streets
65 to 74	Catchgate	Peaceful		Improve th	We are the	With Snow	No convey
45 to 54	Shield Row	I live in a Q	the junior s	there's a post office	There's no	There's a lc	Private ten
55 to 64	Catchgate	Over all the community is good			Nuisance r	Rubbish	Dog mess
35 to 44	Tanfield Lea	access to w	quiet street			abundance woodland	stanley shc
45 to 54	Stanley	Closeness t	The people (mostly)		Poor housi	Bleak front	Private lan
45 to 54	Stanley	local facilit	free parkin	no large re	Town cent	town center appearance	
35 to 44	Annfield Plain	Traditional	The local p	The open u	Protect gre	Amount of	Amount of
13 to 17	Tanfield Lea	The louisa centre			Nothing re	Everything else	
25 to 34	Other (plez	Ridley stre	The recent	The local p	The local g	More adve	The front s
55 to 64	Bloemfontein	Nice and q	Bus Service	Lovely clea	N/A	Fencing arc	Tree sizes i
35 to 44	Stanley	Friendly			Stanley fro	Shops ( la	Anti social
	Annfield Plain	Piff tings	Spa Hotel	Wong's Chinese	North Durl	Chavs	Stanley
45 to 54	Stanley	The view o	Friendly ne	Close to an	More wind	Derelict bu	Paths and r
25 to 34	Stanley	People are	Feel safe	Crime rate	The park n	The front s	Asda need
25 to 34	The Middles	The green areas				State of so	Millenniur
18 to 24	Other (plez	Old south r	The memorial park, however nee	By tidying	t	To many re	Nothing for old people
35 to 44	Stanley	Local amer	Local bus s	Countrysid	More high	Lack of par	Current sta
55 to 64	Oxhill	Dog walks	Access to n	Access to c	Fly tipping	Traffic nois	HGV's usin
35 to 44	Other (plez	Oakey Park	Green spac	Park/play a	Coast2Coa	Park needs anti social	road noise
35 to 44	Stanley	Leisure cer	Theatre	Asda	Investmen	Closed sho	Cheap shops
45 to 54	Annfield Plain	Local librar	Park (durin	Schools	Better park	Groups of l	Poor bus s
45 to 54	Stanley	Close to both	city and also the rural areas		Lack of inv	Stanley Fro	Lack of sho
45 to 54	Stanley	love the hi	culture	beamish m	support to the shopp	i	the fighting
35 to 44	Stanley	Country sic	Park		Kept tidy a	Stanley fro	Bus station
55 to 64	Stanley	none	none	none	To be mor	Not enoug	Too much
45 to 54	Stanley	Green field	Woodland	Friendly pe	Better mai	Dog mess l	Rubbish str
45 to 54	Stanley	annfield pl	leisure cer	my neighb	Annfield pl	the front st	rubbish left
45 to 54	Craghead	The village	The countr	The people	Surroundin	Rubbish	Grave yard
65 to 74	Kip Hill	countrysid	central loc	to be hone	to be hone	litter	shabbiness
35 to 44	Tantobie	amenities	decent hol	access to ci	Street light	people's la	dog muck!!
35 to 44	Stanley	Walks	Pubs		Not many f	Double par	Noisy neigh
45 to 54	Stanley	Easy acces	Friendly pp	Only 2 sorr	More, bett	Grass and l	Anti social
45 to 54	Stanley	everybody not much violence and bad behav				new street trolleys/rul	dog fouling
45 to 54	South Moor	South moo	Plenty of sl	Nice count	Tidied up.	Stanley fro	Limited tra
45 to 54	Catchgate	nothing	its a mess	nothing ag	it can not k	all of it	all of it
75 or older	South Moor	The people	Local shop	Countrysid	More atter	Lack of Durham Council's involver	
45 to 54	Kip Hill	A diverse n	A large con	Housing pr	More com	Dilapidatec	Dilapidatec
18 to 24	Other (plez	Holmside	Nothing	Nothing.	Nothing	Whole plac	Crime ,
35 to 44	Stanley	Close to to	Close to ne	Close to bus station	Shopping t	Broken gla	The set of
55 to 64	Tanfield Lea	its quite	its clean	its close to	Drains sho	Speeding c	Very dim st
45 to 54	Stanley	proximity t	Close to th	very little t	Paths an rc	To little do	Area is use
45 to 54	Other (plez	south stanl	it quiet	children ca	not much t	its safe	dirty street
18 to 24	Stanley	Not many	Good stree	Not much l	The back st	Nothing fo	Roads not
45 to 54	South Moor	Street lighting				Lack of cycle paths	
25 to 34	Shield Row	NOTHING	STILL NOT	DEFINATLY BOMB IT	THE NEW E	THE CLOSII	THE SPEED
65 to 74	Kip Hill	Close to th	Handy for l	On major r	Improve th	condition c	lack of mai
65 to 74	Stanley	handy for t	not isolate	it's my cho	Keep the p	Litter all ov	unresponsi
35 to 44	South Moor	views	nature res	bus route		noise pollu	unwanted

55 to 64	Stanley	The Civic H Stanley fro	The comm	More even	Anti social	Litter	Dog fowlin
35 to 44	Shield Row	The park la	The open fi	The open g	Stop dogs	ξ Dog muck	ι The dangerous corner:
18 to 24	Stanley	Oakies parl	Louisa cent	Stanley sur	The park is	Litter on th	People spe
65 to 74	Other (plez south stanl	quiet	convenient	easy access by public t	dangerous parking on roads leadii		
25 to 34	Stanley	Oakys Park Louisa Lagc	The Lamp l	The only th	Teens next	Too many	ι The pitiful
55 to 64	Other (plez East stanle	Was born l	Nice childh	Level ground,no banks	Dog foulinξ	Roads une	Using big g
35 to 44	Tanfield Lea	Near count	Communit	Quiet	Investmen	Lack of pol	Lack of dec
25 to 34	Stanley	communityscenery	house price	Cleaner en	lack of sho	no areas fo	can be dirt
55 to 64	Tanfield	Location	natural en	Local attra	Weight lim	Type of tra	road maint
45 to 54	No Place	Easy acces	Good bus r	Community	Please stoξ	Lack of mai	No village ε
55 to 64	The Middles	Quiet	Woodland	New house	A shop clos	Litter	Litter
25 to 34	Annfield Plain	countrysid	shops	easy access	Better sho	asb in the	ξ dog poo or cars drivingξ
55 to 64	Tanfield Lea	Quiet area	Close to wt	Near to schools	Litter	Residents l	Illegal park
45 to 54	South Moor	Nothing any more		Bulldoze pi	All the litte	Scruffy old	Drunks anc
65 to 74	Tanfield Lea	Countrysid	Beamish m	Proximity t	More publi	I really am	Lack of imξ
35 to 44	Other (plez Burnopfiel	Communit	Good acce	Relatively low crime	Stanley tov	Stanley tov	Stanley tov
35 to 44	Stanley	Being surrc	Good transport links to Durham, l	General ru	Lack of goc	Lack of Cin	
25 to 34	Tanfield Lea	Bus sevice	Dog walking areas	More com	No 20mph	Street light	Safety
25 to 34	Tanfield Lea	Oakies parl	The local e	Local pubs,Advertisingξ	Speed limit	Safety at ni	Lack of sho
25 to 34	Other (plez East Stanle	Away from	Quiet	Safe area t	deal with p	Litter	Dog foulinξ
65 to 74	Tanfield Lea	Friendly sh	Communit	Lovely neig	If Durham	ι Young druξ	When gras
45 to 54	The Middles	Countrysid	Golf course	People	Golf course	Dog foulinξ	Ante social
25 to 34	The Middles	Friendly pe	Open spac	Local nurse	Less dog p	Lack of chil	Dog poo!
45 to 54	Kip Hill	It quiet	Good neighbours	The traffic	Fast traffic	No commu	Lack of bin.
55 to 64	Other (plez Barnhill	Accessible	Beamish M	lovely cour	Cycle track	Lack of dec	Causey roa
55 to 64	South Moor	New Greer	My home		Anti social	Narrow bar	Fallen tree
55 to 64	Greencroft	Annfield Pl	Greencroft	Lots of dog	The park h	dog (and h	street light recent char
25 to 34	Shield Row	Good dista	Good dista	Good distance to oper	Looks run	ι Crime incre	More peop
35 to 44	Stanley	Community spirit			Lack of inv	Public transport links	
35 to 44	West Kyo	Friendly ne	Access to n	Close to scl	Better tran	Lack of dec	Lack of effe
35 to 44	Annfield Plain	The Park	How quiet	Busy village	Footpaths	Narrow, ov	Amount of Junction of
25 to 34	Catchgate	not in city centre		more jobs, crime	no jobs	high coun	

What do you think? What Leisure? How could we improve? What Cour? How could we improve? What servi? The Town (What sort of? How can the Town Cou? Open-Ended Open-Ended Open-Ended Open-Ended Open-Ended Open-Ended Open-Ended Open-Ended Open-Ended Response Some cem? Civic Hall re? Advertise r? Library, Civic Hall. return of tl? keep the C? There are e? As Stanley Library is be As I said be? The Louisa Put the gyr? As above I love the e? I would like? I think it's survey is a g More litter Library, sp? Have more Brown bin I am happy with the above servic? The town centre is badly in need

litter picks swimming Canfield community c? Childrens g? litter picks, tidier more posters trees thinn Stanley Civic Hall swimming could be warmer love the fir commercia facebook, advertiser, li ound the ai walking investment investment events for improved transport sport for the impose he? Tantobie c? transport after 6pm new shops better drai Tantobie c? better tran library more retail outlets, more evening litter pickir swimming pool, golf cl library, housing, Louisa Centre, Belle Vue better retail outlets on High Stree maintenanc Civic Hall/T More promotion of services provided by the Farmers m Independe Newsletter, not everyc

Salt every? No. No. None More facili? Few marke? Need to tic? Put info in the newslet No. N/a N/A nO QUICK GET Markets. F? Police stati Flyers, post, newslette some empt Sometimes go to civic N/A N/A Restaurant More thing Empty buil? Newsletters mostly, th

street lights off none don't know more regular buses. Things for you Speed rest? None Make their? The waste Think they are fine No more h? Clear truthful informat A much im? Swimming Longer public swim times. Current timetable is very rest? Annfield plain and catchgate need DCC shoul? Baths civic hall alun Armstrong theatre Coffee mo? More socia Social media also notific DCC shoul? Baths civic hall alun Armstrong theatre Coffee mo? More socia Social media also notific DCC shoul? Baths civic hall alun Armstrong theatre Coffee mo? More socia Social media also notific DCC shoul? Baths civic hall alun Armstrong theatre Coffee mo? More socia Social media also notific DCC shoul? Baths civic hall alun Armstrong theatre Coffee mo? More socia Social media also notific

1. Improve lighting - making safer and more secure stre? Does it rea? Music Ever? More retail Be more transparent v Demolish s? Louisa centre and occ? None didn't know there were any other than Decent housing! Better pubic tran more neigh? lousia cent not conder library not moving cinema fac community new retail : more transparent with Quicker po? Louisa Cen? Better tim? Sure Start ? Can't think More info : Can't think Something Email bulletins, increas More fund Civic Hall Alun Armstr Refuse sen? Return to v? More trans? Free enter? commercia? More effective use of t The rubble Louisa cent? I can not fanone none, I thir? Leisure anc? By email

Higher star? Tennis outdoors, need? None now Recreation News mag or paper is ? Sadly I don? Civic hall The frontage of the building re ad? Can't think Smaller div? We need d? I don't think more coul Making do? Annfield Pl? An extra fl? Bin collecti? The tip should remain free to enc? Improved ? Paper informatrion thr These, I su? The Library? Open long? None. I admit to rarely visiting the town itself? No more n? Email or FB. I would lil Durham Cc? None Library.Wa? Have a larg? Cottage Ho? Cycling Eve? Better Trar? Keep up with the Stanl have a jd? w the old trai? police patr? civic hall ? jd wethers? something like the Houghton feast in Hought

Mix of edu? Cycleways, Not sure, li? Occasional? Not sure, p? Not sure, a? It would be? Biggest prc? Best via email where p Investmen? Civic Hall (c? Extended c? None that I am aware of Instead of ? Commerci? Through the use of soc allow charity groups / churches to use empty premises, encourage owners of said empty shops to get them used. perhaps hc? tantobie community c? tantobie community centre infrastruct? a newsletter or the ad you must know that!!! at what co? at what co? at what co? close the town council

cameras or wardens a? to have christmas lights in kip hill island opp? baths more street cleaning u? i notice the buses have a long wai by adding l? the lousia c? none dont know dont know parks and r? more show dont know by getting about more tarmac at l? line dancin? bring the c? not sure what services watsons ba? the firewor? stanley bo? lets see more advertisi external w? lousia centre business su? music festi? support for? magazine, e-bulletins, publicity more jobs we need a? sports cent? christmas t? running club more shops because people are u attract wor? lousia cent more inves? library, cou? project is underway or heritage, jc? more hous? stanley town council t?

Link us to a Cycle track Clear litter, Refuse coll Fill the pot Tidy up the Love the m Good publi Flyers through door fo  
Put pressu Swimming I dont thin We only us Longer ope Citizens ad I think they Well to start with put pressure on  
Revamp fr Louisa cent Cost Clean None Events for Houses are Newsletters Local mag

nothing swimming

don't know dentist, op don't know don't know don't know don't know don't know don't know don't know

make some Louisa cent make it mc Durham co more reliat a better bu more fair's more shop cant  
water

more, roads, litter collectors, bigger gardens

Redesign sl Louisa Cen More varie n/a don't know Mcdonalds good youth recreation create social events

make a par nothing make a par school

give it bett none dunno dunno dunno dunno duno mcdonalds dunno

build somewhere that you can go and do things

I dunno its Louisa cent more school better park for olc more firew indoor parl letters

cracked windows

move the s non non non non non non non non

thing in St Louisa cent a room for don't know don't know more café like old thi well the sh don't know

get rid of tl nothing nothing nothing nothing nothing nothing nothing nothing

dunno shops dunno

public transport

Beamish community fr Local youth club

More transport into Newcastle an

none none

better hou: news letters

more investment to craghead village hall

can't think of any

its fine

village hall cash and lanone

more shops

bring decei none

street collections

chidrens park (secure)

encourage baths and gym

nothing since mobile library

music festi shops, recr flyers in doors

more ward none

music festi more shop flyers in doors

fines hand louisa centre - play are louisa cent more mobi park for ch stuff for children, mus flyers through doors, p

library library, brook with services

more comr improved s removal of household

Neighbourl Louisa Centre, play are Derwentside Homes

Open mike more play areas for smaller childr

the police could do their jobs properly

macdonalds

signs and v Louisa cent they cant t non

train eg mesports tour more recre info about events thro

litter collec Louisa cent more updated, better euiptment

music festi food court

Fill in the p Louisa cent I can't think of anything as it has what we ne Funfair! ? ?

d in the winter.

Bins get collected. Aldi, KFC, McDonalds.

Try to encc Lousia cent Why remo Bin service, recycling plant

Shopping Monthly updates on pi

No pathways

none

I don't kno children groups (little brothers) Gym

fair ground more leisui letters or phone calls.

Set a place none closer to home

Buses

all

Litter pick i Louisa Centre

Investment None there Cheaper fa Tip

Make more Just about Cake makir Better sho Not by expensive brocd

try "exit ne baths

the low profile of the town warde some oppc more visible publicity

used to be park at annfield plain tip, school less queues

more supe email

swimming baths

louisa cent parking

rubbish col none too e cost bins, tip emptied m bus service

zebra crossing at catchgate school

more CCTV louisa cent better publi bins empty more offer happy with whats pro zebra crossing at catchgate school

much more swimming pools

more activities for tee council should buy up derelict hou

open a con swimming baths / soft play

trips over t more council housing estates rath

keep older all busses to busses youth club:stuff for kids shops by having meetings  
a lot of them transport

the should soft play more for families to do

nothing for children to do

more patrc louisa centre

family fun (better tran leaflet drops

activities for general tid like the newsletter, wh

better acce annfield pl: longer libr community longer libr pest contrc community children / f date/time poster emai  
grit road swimming slide for kids annual car shops at stanley to be improved

stanley fro louisa cent all fairly new - but mo zebra cross zebra crossing outside shops already sufficient amo  
stricter mo stanley baths more leisure facilities. road safety

more local none none more know cinema activity day more thing more postal i.e. newsl  
more comr none library not open longe craft - pap not sure leisure listen to concerns of re

playcentres more play centres for children

cleaning cr parks. community centre cafes leaflets through door a

parking are louisa centre more for young children

not enough sports cent children services more for children

never alrea louisa cent recently re bins less mess t more play parks play parks online, through the loc

more polic something more local bus service better park area linking with derwentsii

put one there busses

make a caf crazy kingdom bus, bins, li park everything as nearly e mcdonalds letters

? ? ? ? ? ? ? ? ? ?

Have more Burnopfiel More money for Burn N/A N/A A more im Better hou Sort out idiots but kick

I am not su Burnopfiel more money vacated N/A I don't kno A sports cl A bicycle tr the old people in the c

Not to be a Swimming Not Be shit Fuck off Fuck off Fuck off Fuck off Fuck off Fuck off

give kids sc the gym in its alright. none I thin don't know skate parks exercise er leisure plus more things for kids tc

get rid of t lasda make it closer to my house house part get the police out of my street

ot enough police to deal with the assaults

KILL EVERY ASDA KILL EVERYONE DONT NO WHAT DO I DONT KNO WHY U ASK GO AWAY

get rid of tl Stevie's gy nearer my none exist chav buste house part not to be a leave us alone when w

the council the lesure i l needs to l nothing I don't no nothing fund raisin houses more factorys and more sl

crazy kingd more of th bins, bus emptied m playgroup, playgroups mcdonalds. kfc

empty bins grit on floors for snow more play more infor use letters

louisa cent more activi empty bins grit backstreets when community fine n/a

no dogs all church hall tanfield clean up the town

notice to d library. swi library facil none transport

council to t louisa cent are being all a stanley fayre organise public meetin

stop dog w tantobie community c events at tantobie improvem i read all mail. people t

u have transwimming pool rubbish for garden waste as well as ordinary more variety of shops and more le

bring back the bus bin collecti don't need buses, council blame the bus company. bus company bla

divert inve: none are there any???

Neighbourl None, othe Less litter. I do not ful N/A Better high To many tc This is mea Newsletters delivered

There shou The Louisa A bigger ra Craghead v Turn the h Community Street part The area n Leaflets through the d

more spee swimming Cheaper fo the garden center and a council office in the , definitely r The councilors should

1. Maintair The Louisa Facilities ar It's give us - - A set of go 1. More jo Via the medium of "St:

speed cam Swimming. Better disa Library Improvement in progr Disabled ex Transport I Postal information.

The Town (None (I was a regular i Bin collecti Restore th None The Stanle New privat Make more use of the

get rid of S baths yes get rid just durhar yes get rid get rid of S not events front stree get rid of Stanley town

Would love I work in th Gym prices I volunteer When busi It's more a I work for I think a lot Newsletters posted th

I would like Very Occas The Louisa None, othe STC should Litter pickii Events witl Road imprc STC (especially some c

Bring in m We use the The Louisa The library Maybe adv A cinema a I think the A wider rar More advertising of th

Some kind Louisa cent More thing Louisa cent More varie More even Fun days, s Get sometl I would like to see that

more park we use Annfield Plain park as they are very fe More ente no idea bu need more whats on and planning

Off road parking Are there any? Erm... Better public transport

Independence Stanley bat Civic is doing The library. Use it or I Adult learn More open The cliffsors Electronically and paper

1. More do Louisa cer For one he None Stanley fro Don't know Be more fa More information on v

Fire damaged areas need to be redeveloped ASAP. Try to market th Family fest pull down any housing area which

We need a We did use An up to d Binmen, ro It needs to Free bus to Meet and ξ Another su Regular emails/leaflet/

More fines Louisa centre The tip Anything to Mainly con Leaflets through the d

I don't know The sports I think the Council tax DCC's coun There seen So many p Free anti-d Keep posting things on

Try and get North Durf This is one Other than N/a I think the Attract mo The magazine is a good

Litter and c None N/a None N/a More shop Folk festiv Roads need Through face book (th

More prorr The Louisa centre Transport c Email, door to door

Is there a C Cycle track I would be usual- light as above The whole I think mor Planting fr Your website, the new

Make peop Swimming baths.. lago Buses Something exciting.. Not another

I think we We use the i think they could be a little bit cheaper.

New town Non Non Up to date The proble Commerci Free to broadcast publ

I would lov Annfield Pl See 8 abov Civic Hall Promote th Dog park to Summer m Any develo Notice boards, maybe

Choice of n Louisa cent Better parking Website of Kids events A variety o Email/website

More varie Swimming Be more af None Better facil Stanley fur More hous Members of the coun

A park coul My childre The faciliti Refuse coll As stated a More servi Any sort of It would be I personally don't think

Harsh puni Gym, swim More mon Not sure. Not sure. Volunteer I wish that Leaflets through doors

More done Civic Hall (To be hone None othe Hire some staff who d I actually th The front s Facebook, leaflet drop

Free skip ic Surestart, I Better soft Surestart, (Happy with More servi More kids Better tran Accountability in finan

Louisa cent More activ civic hall I think STC An improv summer fa Investment more surveys and may

get rid of r sports cent already im none don't know incorporat better rang need info of every eve

remove ga civic hall, library, louis library, garden bin coll return of local bus har local bus h regular newsletter i.e.

more job options The Louisa Centre Fitn Derwentside Homes More job ti Job Fairs Housing Events happening in th

Money spe None too e Again mon None All services could be ir Could attra Through social media

the moment. Libraries at I hope that there will be adequate disabled parking spac Improved c Promote future events

Fine for scr the Louisa They're go Council off A person fr More com Local stree Better bus Letterbox contact and

I think as fr Baths rarel Sort the car park arou Mixed recycling would The events A better m Not a fan of the newsl

Area needs Louisa cent Playzone is Sure start More recreational stuff is needed

Continue to Swimming N/a Refuse coll N/a More fundi Community New housi Regular updates via pc

The couni None None Commercial, Leisure and Recreati

more dog v footpaths / by ensurin none more clean properly n if so then c infrastru local press

restoration annfield plain gleemar sports centre as in 8 adequate f transport needed for elderly

street war civic hall, t: left to own annfield pl funded pro proper bus something like to know more letters like this o

more inves sport centr ok as they none more thing bring back improved f possibly flyer leaflets c

vital to em louisa cent facilities ex library, spc extra land more supe christmas r housing - n magazines, monthly de

regular roa louisa cent n/a recycling c emptied m n/a sports ever more small n/a

Some peop None there Invest mor I don't. Public ever Stanley ne Use social media as a r

Finish the Swimming A water slide in the pool. Badminton classes, Music festi Shopping f: Regular newsletter by

Improve th None Bins and waste disposal site I think ther Transport l events, consultations, p

More stree Louisa Cen Footpaths: Library; oc Bring librar Better, late I can think Flats in the Unfortunately the whc

More inves Louisa Cen Start showing films again at the Civic Hall I enjoyed th A program The 'Stanley Life' maga

Increase p None N/A Bin men Stop leavin A bus service through A bus servi The town council does

Provide mc Swimming pool Gym Roads should be repai Better park Hold regular meetings

No 1 speak Louisa cent These have Council wa Bank holid Rubbish ski Charity Fur Leisure op News letters consisten

Force peop Sports cent Cut fees or None Cleaning m Stanley ne More shop Social media is best an

Clear and g Louisa centre, civic hall More salt bins particul We need to rid Stanley of a lot of

A local Wal Fitness leis A better pr Bin collecti I think they More you! Not so muc Stanley ne Bring the Stanley news

Litter bins Louisa centre None Metro None Better shopping facilities explain f

Greater inv None Recycling Decent shops not just Commercial

Better enfc The Civic H A cinema in The Civic Hall is achievable, and I particular I'd like to s I like the quarterly new  
 terrible sur Non Bins A metro st:Rock conce No more h:Towncouncil needs mc  
 More buse None usual Never know My birthday s get emptied, nothir You organi Improve to I didn't even know the  
 They need We someti It is expens Fireworks c The venue where Santa was stunk More shop If there was am event  
 The town c Louisa centre Refuse collection Improved t Fireworks c Commerci: Email newsletters  
 Again I wo: At present Just keep u Local tip would be d As we are s Again - not I would be The information I have  
 More inves None at present as I w Refuse sen When the bin men drop litter wh: Something More evening consult:z  
 Make h tas Lousa civic hall annfiel Civic hall More shops  
 Cleaner to Annfield pl Toilets at tl Annfield pl Open more N/a Music, cult Some infra Notice boards outside  
 Having live Louisa cent Happy with Harelaw tip Park areas could be made a little l A huge ma Not only sell the area t  
 More inves Louisa cent Be cheaper ..... More regul More shop More leaflets through  
 All of the a I use Louis: Has just be Just bin col Recycling c Advertise c ? To have a l Advertise effectively ,e  
 a more wid swimming park needs waste disp: extended h not sure combined | more new not sure  
 enforceme none library more books / less nois lessons in s something i read this publication,  
 HGV vehicl None N/A None N/A Better bus More open I would like Facebook and the new  
 HGV vehicl None N/A None N/A Better bus More open I would like Facebook and the new  
 create a m: beamish m again, stan the bus ser garden ref: citizens adv a week in s again, lack billboard in stanley, to  
 council act library and opening hc rubbish tip less queue: more appealing shopp transport f more effect with bus c  
 my neighb: public foot by making the library reinstate tl sort out sp dont know no more h: newsletters this the or  
 improved l none bin collection better grass cutting an transport and jobs  
 Recognitio: Parks Refreshme None Street ente Commerci: The only reason I know  
 Spend mor Louisa cent Bring price: I dont Roads need to be resurfaced more  
 tidying up : gym in greencroft Oc none More thou transport c posting is always good  
 Better stre Swimming Not neede: Refuse coll Free green Cinema. Farmers m Housing.re Newsletter.  
 Provide soi Pool Have inflat Stanley Meetings v Youth club: Fun days fc Fast food d Facebook comments a  
 Step up po Leisure Cer Qualified c: As above NHS walk ii Wider sele: Commerci: I'm happy with commu  
 Stanley ne: Occasional More class Bin collecti Garden wa Better bus Something Stanley shc Social media and Door  
 Get durhar fitness cen new locaticas above. ? police war: just as it is. The main p Progress on the county  
 More mucl None By creating There isn't By creating As above, r Christmas i More parki Facebook, post  
 More litter None I don't atte Bin collecti There shou Adult Educ No opinion Cinema Co In the Corporate Work  
 Fines for lit South Moo No suggest South Moo Longer ope Cinema Music ever More shop Social media; newslett  
 Better land None Lower cost Household Collaborati None Community Housing fo Social media is current  
 N/A Over 60's c N/A N/A N/A Don't know Don't know N/A Leaflets.  
 More bins( Family mer Gym meml Waste Coll Free dog b: I know not likely with | In an ideal As mentioned above, c  
 More com: Louise cent Open 24 hc None NA A local bus Car booty Leisure rec Surveys and council ev  
 Provide mc We don't use any Refuse coll The brown bin should be included in our council tax bill  
 Encourage Swimming There have Bin collecti We as an h We current Fun days ! We feel th: I feel the Stanley life c  
 3 month w Library and Mobile libr Brown bin Not having Better bus Some sort Need more Communication by po:  
 More child The school More publi The school More freec Child broth Tog festiva More phot I would like to be infor  
 Fix lights l None None None None More kids clubs in my area as I don't drive  
 Relaying p: Academy gym Library Refurbishe More shops More pla Re building Consultation meetings  
 Investment Louisa cant Sauna facilities?? tesco supe: Social media and or m:  
 Dog warde Louisa Cen Maintain h Bin collecti No improvi Better park Family foc: Regenerati Newsletter or Facebo:  
 Build new t None N/a I dunno im I dunno More fun t A get toget I dunno I dunno  
 cleaning of louisa cent too many r surestart. c stanley fro: hospital. su craft mark: free / low r the post  
 a kerb on t civic hall ar i don't thin household skip comp: a gully clea the restart: the reform the issue of stanley life  
 more frequent cleaning not now c transport / due to cuts more dece: more for tl stanley fro: keep people more info  
 new mode: swimming high standard at present improved s recent mus supermark recent stanley town cc  
 Regular ne N/A, just st N/A Derwentsic Regular wa Regular wa N/A Better bus Bus routes. A link from  
 N/A The comm: N/A N/A N/A The mini-lit Don't know n/a N/a  
 Doesn't kn: None. N/A None. N/A Doesn't Kn Doesn't Kn Doesn't Kn Doesn't Know.

Go back to Swimming These are f None I use mostl Better shop Single pare Better tran Face book, email  
 Ways to at Pubs, civic Screen curi Bins empti Gritters be Better bus More Mus Parks, tran The advertiser, emails,  
 A clean up. I run locally Unable to c Nil Street sweepers. I use I feel that s I feel again through a I  
 Sort out th Leisure cer Modernisa Bin collecti They're gre Better park Social even More socia An open forum websit  
 Build a play Stanley Lei Move the c Tip at Anfi e Get the sta More shop Beer Festiv More shop Facebook is great  
 Demolish L Louisa Decent pul A better in Sainsburys Email updates, questio  
 Help to im Louisa cent Water coul Bin collection, dog poc More shop The town c Commerci More information whe  
 BACK STRE LIBRARY LIBRARY IN LIBRARY IN PROCES PUBLIC TOICARNIVAL TRANSPOR KEEP THE RESIDENTS II  
 Re-build, cl None It feels like there don't  
 Re-build, cl None It feels like there don't  
 more big s none  
 Dog ward None Bust tip and garden ce More shops and decer Tidy dereli Social media  
 Comunity \ Gyms Do not close boxing at catchgate Summer ac Transport t Newsletters stating ev  
 Clean up fc Personally Just perha Most servi These app e A difficult c The annual By far the r The recent Stanley Lifi  
 Council shc Louisa cent Think the k Unsure. Don't use bus What o have mention e more ente Speak to people who li  
 cafe hairdressers Swimming baths All the burnt out shops fixed and p  
 Turn cliffor Non Non Indoor skat Under 18 n Id like to see clothing stores and c  
 I don't kno O O O O O O O  
 Support co Louisa cent Lower cost subsidised activities fc Youth worl Music festi Commerci I like the newsletter bu  
 Spend cour none none a decent bia riot improve the front st  
 To build a c Nothing - - - All the abo Events tha Getting ou Discussions. Leaflet fly  
 More moni Sure start c They are br None More child Fun days, f Family frie Social media, newslett  
 More inves Health cen Choice of c Bins. Free p I don't kno More gritting for stanl Improved k Anything is better thar  
 Investeme Louisa and More class None Anything Xmas fairs. Transport e Newsletters and adver  
 cil is not accessible More commercial I.e b and m spo  
 More coun Swimming Reduce gyr Refuse tip : More regul Youth club More comr All of the a Free paper on a mont  
 Apply thesr Non Derwentsic Very much a play area ones that s garages rec door to door to get mc  
 Write to O my Husband and i are none, other than Bin C How about trying to p How about Would like to get infor  
 Provision o Louisa centre- swim ar Morrison Busty house Grit bins as mentionec Transport: The recent brochure w  
 Knock the t Louisa centre All apart fr They do the best they Communiti Nice bars, s I like Social media for c  
 Do not allo Swimming update of e None would like not sure if Housing, st email for those who h  
 A paly area We don't. \ More infor bin collections More dece Dances, co Better bus better advertised mee  
 Attract mo None None Communiti Commerci More councillors avail  
 Back Street None None to im None Bus services adhering Rear of Cra Improvement plans an  
 Investment Louisa centre and north Durham academy facilities. We don't v Commercial. Everything else will f  
 I'm not sur None Bins, frequently call the neighbourhood warc More smal By improving the stanc  
 Spend som None as it: Bringing in None ciz th What servi A decent.p Tidying the All of it Town council waste of  
 Do someth None. None. More help Moria con Commerci Put surveys through dc  
 Should be : At our age none None Paths clear What is un Compared let the residents know  
 Terrible bus service None, they are poor None, travelling to Sta More decent retail ou Commerci Facebook and emails  
 Create an e Louisa cent Fine Bins Recyc Gritting has being real More child More comr To be given the oport  
 make som e lousia cent they are al refuse coll e police and firebrigade I think Stanley town cc social media or a leafle  
 Regenerat e Swimming Better ope Sure start All of the above. The town centre  
 Lamp light There are r None Youth cent Blues festi Council ho You need to use poste  
 speed bum I have usec price is higher than private leisure it is astonis learning co i work only events and important i  
 Stricter me Swimming More.... Bo Library. Advertising Lots Family fun More fundi Town councillors need  
 Rebuild a n We use lou The gym ar The street To have a r More sports fields for More coun I like the idea that you  
 The Front e None Library Re The library is due to m Local Histo More retai The newsletter is a goc  
 Empty com Play area ir By having r None Don't know Childcare fr Child frienc Childcare f: a leaflet or small bookl  
 Silence the Swimming The baths \ Library tip - - Music festi More. Sho The council take no no  
 Major rede Louisa centre, Park, Beamish Stanley's n Good to see embracin  
 Put some c Louisa cent Reduce pri There are none More provi Leave it as Cheap housing as i can't afford to

Regular litter Louisa cent The addition of Recycling centre There good None Anything to do We need more I always find it hard to find

install CCTV leisure centre a restaurant are there a better control litter removal music festival The front street most people have access

The Louisa Make it free None Be aware of Free school Oakies fire The public We're money is spent

More up to town None as I've As above. None. Need to add Personally As a result of the above on

Making vacant None. South Moor Bigger selection Drop in for Fun day/ centre Regeneration More news letters, as

Big footy pitch Non bus stop Put new play: Do not nah D Bus to play Charity football team and training

Definitely centre The only facility Only concert Pay rent or I know it's hard but include Helping them Once again You can't make some

Have no vacant The swimming Have water Bin men are Have litter More police Fun days, r Build more Maps and signs for when

more time oakies park more equipment bin men, r grit all the n/a fire work shops would if a pub want a late night

LA should be Louisa Centre N/A Library N/A Generic Re Unsure when Affordable Facebook page / month

spend more Louisa sports cheaper for unknown make public repairing of resident get definitely leaflet drop, notices in

all waste la Louisa centre been improved

Take them The puddle More rain The council Could be more A water park Theme park More fun to Internet

flatten them go to chest go to chest none go to consider anything by a proper street pulled down a council that does so

more enforcement none they're fine recycling to open long youth club food festival more shop tv adverts

big signs street none 73 + 80 yrs old social services top main main street spring bulb better bus more big shops

library none

provide more no no no more events on front street

more enforcement. more police. bus service on trial doctors surgery music festival front street stanley show like old times

finer park in/a day time evening work bus centre more activities for children transport a magazine

nothing none something no can't say dont know no no

just listen to residents views commercial help - front signs etc.

restaurant: more for families

cycle track tarmac shire theatre cinema good newsletters

indoor bowls no fine just me bin no fund bowls no fine no fine

1. Run a club Myself - Lil 1. More support I had to google the website to find out what Commercial I like the newsletters a

The paths we don't use Cameras are None none start to corner None, the Stanley near Do live chats maybe or

Reinstate street Civic hall, Louisa centre waste disposal Redevelopment of town centre.

Invest and Louisa centre Swimming None Citizens advice Variety for More good Newsletters email and

(1) enter diary Healthy life Refurbish public transport Improved street Citizens advice Is it possible I am old enough Contrary to wide spread

Gritter to centre Swimming More lady only swim times ( we all can't get there on more Better weekend transport and request

Get rid of town Swim bath: More active TIP Not to have Better community Village families improve them Emails, meeting, event

ated nuisance Shops Major face Only bin collection Youth activities Commercial Leaflets to homes

Private ten Oakeys park Toilets and bins empty They are fine Better shop E mail with a problem

greater awareness Walking are better sign rubbish collection put bins back more police library local The derelict advise on unadopted road

Self explain Louisa bath Less garages None N/A More facilities Again..more No building N/A

Take a look None Cut the price Bins and re They are OK Estate Wardens to cover More recreation Through a monthly newsletter

Slow down Louisa centre Move the in N/a N/a The sort thing The front street A leaflet should be made

once a week none na Stanley town centre not much for More e-mail communication

(1) enter diary Healthy life Refurbish public transport Improved street Citizens advice Is it possible I am old enough Contrary to wide spread

Pass Doing something about stanly front

Better police None Ones provided Extended garden was Family friend Youth services Email, post through door

Reinvest in Louisa centre Don't know None Don't know Recreation Leaflet distribution or

Traffic calm Louisa centre Longer open Sure start centre More funds Local paper, leaflets, r

Have word None None Access to free gyms The whole More info needed on v

Yellow line Bowls club Civic Hall More support Community brass bands & parade More information

Build parks Louisa Community Already being relocated Email newsletter

A law or warning posted through all doors about Dogs barking constantly through the day or in early mornings.

Proper and Allotment, Allotments Other than More of them We have a I love the v Transport in More and better use of

mend path none. More help A big clean The field not News letters

More bins Louisa centre Upgraded tip Garder Better access Chain restaurant Christmas in Outdoor play Social media updates centre

Provide more Used to use More space Waste disposal Weekly pic More improve Trips/treat Better travel Prefer communication

Grit bins for Swimming Places for c	None	Xxxxxx	I like see a Pride in co	Better tran	Town centre notice bo
More polic Communit	More help	None		Front street tided up	needs shops
Stanley Frc None..	We Spend som	None	We don't u	We would	A large pro
There are k Non.	I trav	The creati	Non	All.	An open sp
CCTV to ca Louisa centre					Festivals ar
Investmen Louisa cent	Park could	None	Not sure	Clean up crew	As above c
Improve sh Louisa cent	Actually te	Library, oc	Library ope	Due to wor	Youth grou
More work Sports cent	Leak on roof of football courts in			More trans	Display boards on Mail
All yard un Swimming	We could c	None		Activities fr	Fireworks. More commercial and recreation
traffic calm lamplight t	more publi	rubbish tip	longer ope	Shops, des	Dont know
Get a bette	None	Bin been emptied	Dunno think of somet	More com	Leafets, emails, newsle
At this tim	Swimming	Addition of	Normal ho	Repair roa	Parks. Incr
better sur	Civic Hall, the restur	bins and r	garden w	cinema.	Moria con
more beat	plazone at	My kids lov	I have used onepoint and suresta	Day trips.	I would lik
	Italian restaurant civic hall	causey Arch south moor	library		We need a nightlife in Stanley it w
These servi	None	NA	Bin collecti	Not applic	NA
listen to wl	NONE		NONE	NONE	NONE
Clean up th	The cycle track	Gyms	The bin man		
More litter	None		None		Somewhere for the kids to meet e
Better sho	Swimming	More child	Unsure	N/a	More hous
More dog l	NONE		NONE		Happy to see the first c
Spend mor	Grandchild Theatre co	Refuse coll	More rubb	better facil	things that better roac
Front Stree	Krazy King	Update the	N/A	The streets where the	Family fun
Extra fine	Library, swimming			Bigger fam	Weekly newsletter em
Communit	My son has	Make therr	We use the tip to disp	More for cl	We have e
More mon	Louisa Cen	I think we c	Library	Its a bit rer	Local histo
Redevelop	None	There is no	None	Hold more	Because l v
No idea as	None now.	Change the	Refuse coll	Green bin c	As above. l
better bus	none	n/a	n/a		Unsure as v
More peop	Swimming	Warmer pc	Not sure		As above n
Stamp dow	Civic hall.	More even	-	Wardens. l	Memorials
Have more	Louisa cent	Already undergoing improvement		Fireworks, Christmas etc	Develop se -
Private lan	The leisure centre			A cinema, farmers ma	A cinema, b
Repair and	None. Ther	Build some ?	?	By whom?	Cinema. O
Encourage	Community Centre, Leisure Centre				More open forum mee
Demolish n	Louisa cent	Car parkin	g	Nothing other than the usual	Focus on th
encourage golf clubs	l parks could be improved and kept up, more t	fireworks	l	local shop	leaflets advertising pec
you'd think	The Louisa	They are gr	That's an a	I've ever contacted	Dustick with v
Yellow line	Swimming	Warmer w	One point	N/A	Clothes sh
Get some c	errr like w	Get some c	waste collection		fund some
Boardwalk	Swimming	Stanley use	Nil	What servi	Recreation
Increased c	Louisa Cen	N/a	None	N/a	None
Utilise the	Oakies Park, Louisa Centre, Library, cycle pat				Youth club
Better hou	Louisa cent	Just need ii	Not sure	Not sure	As above (l
Lower bus	The Louisa	They're all	The waste	Its not the	As mentior
shop front	None		None		Happy with
Council sh	Civic centre and Louis	As number 10			Again back
The middle	Louisa cent	None			This is the first time an
Sort of self	Machine M Louisa cent	Bins.	Don't need	Elderly tha	No idea w
Council tak	None. Unl	Lower pric	None.	N/a	Public park
noticed sin	none				Community
Council to	Louisa Cen	Better equi	Bin collecti	Staff at tip could be more helpful	Transport i

Landlords r We use ou The cricket None Make then Somewher I think STC The land at the bottom of the stre  
I dunno. In None. I haven't us:I've used th Not sure if Not sure. Things for Housing, m I think what you're doi  
1) Fine litt Louisa centre (sometir Sure Start (Don't cut fir A general cSomething Regenerati The new newsletter is  
The front s The Louisa The cost caThe waste Great servi Council rur We loved t In my opini An upto date, monitor  
Treat Catcl none What servi If I knew w Service wh What about In the CatC Create a method so we  
Some kind I don't pers: Bring in slic The Hub O They woulc Anything w All events I More shop Social Media is the ma  
Stricter m Leisure cel I think they are improving Social media  
Increase lit Parks. Woc Increase lit None Leisure. Fai Communit Shopping a Community center me  
Demolish s Spots centre and occa: None Answered in question 9  
As 7 louisa and better main none  
Close any t Use the pa put more v none - we ( More open more leisure facilities : More traditional housing from dev  
The couni Louisa cent They cannc They collect the bins Better thin None, wha I think bett None because its not li  
Give peopl Louisa centre Free child cSomething More pubs/food/more shops  
New fencir Craghead \ Need fundi None New shops Music festi Supermark Go door knocking as a  
Better sho None as ou More up tc Bins empti They are fir Decent gra Fireworks c Decent shc A really good monthly  
Ethnic clea Leisure cer Employ Sta Burned do Not be rub Strip clubs, Chav clean Knocking down of more buildings,  
Various plc Communit South Stanley Community Centre? Where would you sta Major face Email, face book, centr  
Investmen The swimr Pool Warnc Louisa cent Cash inject to feel mo Events for : Commerci Emails, Facebook socia  
Spend mor Louisa cent Could be st Use children's services like jitterbugs, not sur Old Pineys Monthly newsletter gi  
I'd like to s I use the civic hall occa I don't use any, apart from attend An organiz I would like I think Alan is doing a g  
More park Louisa cent More activ N/A N/A More servi Music ever More shop Regular newsletters ei  
Better sign Theatre. Lc Library bac Libraries, lk Better ente Fully supp More activ A refurbish More of this kind of su  
See questic Coast2Coa: It has been None. Think you r The Front s How much it pays Stan  
Investmen Only the leisure centre Pool N/a Better shops Commercial  
Better poli None If youths ar Local librar More not l Better orga More fun c Better tran Local free paper or lea  
Investmen None as to Could be c Normal ho Could be r More varie Festivals, fa Introductic Get info as to what is g  
listen to wl the Louisa better offe none to m y unsure ... P more inter: tie events i more shop more updates  
Tidy the fr None Use the mc More shops as conset has had a lc  
New Super none Sometimes go to the C Get the young ones of more bus a a News letter would be  
More stree Louisa cent Maintenanc None More easil Decent loc: I think the NO MORE I Flyers, large, eyecatchi  
Let's have : Louisa cent poor parkir Not sure what you me We liked th See above Definitely i think they do commu  
Fix the ligh Swimming I don't use my husband does Housing, te Facebook is a great wa  
educate pelouisa cent more car p library, bin i am quite happy with more for o realistically wouldnt mind a knock  
Rented prc Swimming More class Pool Library More shops in stanley - like Conse  
Ticket the c None Neighbourl More face to face mee More chari Tidy front street up  
Invest in th None we g Cut gym pr Refuge coll No charge A bus pass that only c Build the fr Crimes statuses throug  
video peop none  
More inves The louisa Expensive f The tip Open more Cinema . Appreciate Commerci I don't think STC comm  
what can none none  
Durham Cc None Office Focus on tr Family orie Commerci Surveys are good, and  
A serious e Louisa Cen Continued Alun Armst Ensure the widest pos. See above Commerci An effective and well p  
An atom br None.. we use those o None. Wouldn't step foot in stanley for fear of being mugged  
Neighbor hood wardens coming back round every day and pull garages down to make parking bays  
A police pr Free walks Garden bin Drop the cl Better park In the curr More coun If people wish to be ke  
The same a Louisa Cen By getting a manager who knows how to run it properly. Development of the industrial are  
a play area swimming open on ba derwentsic its okay more famil more cloth more surveys asking p  
Listen to w None beca Have more of them more things t Dog chips, More festi It all needs Just proof that you are  
Louisa cent Remember All household ones Weekend a Restaurants Pleasant pubs Cafes  
BULLDOZE NONE YOU ACTUALLY DO WE HA' NO IDEA I I MX TRACK, WE USED T RESTORINC NOT REALLY INTEREST  
repair, mai Civic Hall, l They are br Dust Bins, (Bins are no More effici Continue w All of the a Periodical news sheet  
the stc and swimming just keep on top of things More rubbish pickers More shop Hold an open meeting  
better neig the louisa c these facilities are great. no imprc stanley nee plenty of ki The same a I think the residents of

Improving Civic Hall, E More adve Civic Hall, l They need More famil More even We need n The Town Council and  
 Stop dogs f Louisa cent Their good The tip. Open a sec Nil More com The town c A return of the stanly r  
 More polic Our 3 year The Louisa Sure start c Stanley civi More shop Your event Shops - as I like surveys but I thin  
 parking res none other than normal services (refuse collection Town Cent People would like to ki  
 \* The polic Louisa cent More regul Bin man I personall Someone v Children's c less pubs n Bring and share lunche  
 Small grass Civic hall, Louisa centre Should be more named shops and  
 Invest the Louisa cent Look at cos Non....bin c Get the bin Anything t c I would en Leisure anc Through modern techr  
 Extra mon Louisa cent Broader rai Library Longer ope Better tran A fun day A safer anc Through mail as not ev  
 Weight anc public walk More main Gardenwaste collection, waste re Blues festi Rehydratio Monthly open meeting  
 Restrict pa Country w: The Twizell None. There is already a new  
 Remove th None They are e Bin emptyi They are fi Regenerati I think the Empty buil To actually see someo  
 Stop them Park Walk Litter and c Tip Bins S They are fine Shops improved on stanley front s  
 Fines for bi None Bin collection Transport. Social media is how I fi  
 See numbe Swimming Baths are f Tip Open long c Not sure Doesn't ne Better shops and less takeaways.  
 Improve th The swimr We are ha c The counci The roads and footpaths in our ar More retai Facebook and leaflets  
 Stanley ne None. The feral gi None. The slums c Email is the most effici  
 Give incent Walking in Increased I I think the Although tl Adult creat Live music Improved r A clear information gu  
 There shou Not applic: N/A N/A N/A Competitiv N/A at the As stated a Opt in service for emai  
 Make som Mainly dog Better park Not sure what they do. A summer Definitely r The town council need  
 Neighbourl None Apart from Dog poo b c Since movi Neighbourl Dog shows There are r Social media plays a gr  
 More polic Sports cent Dance floo Alun Armst Apart from More varie I think all tl Develop th A local magazine or mc  
 Encourage Louisa cent Under 16 gym Better con: Retail inve: Money ne Public tran Knock on people's doo  
 More patr c Fields by cr More play Bin collection, post office at cragh We enjoy t Children's recreational activities. T  
 Pedestrian Library anc More Choir None A more frie More child Better bus Face book would be id  
 Encourage Cycle track Gym contr: Council tip Free collec Happy with More coun For me by email or lea  
 Provision o None N/A Library More acce: Better rep c As now. Fir Commerci I don't support a Town  
 a more pro 1. The Civic 1. a more v: not sure w/ collection of unwante I liked the I Stanley To More about what is go  
 Need more Occasional Facilities ar None Anything that brings e The front street needs regenerati  
 Have a gre: None None Events tha More comr Ask residents how the  
 Better and Louisa cent Cleaner. Rubbish co See above Better facil Happy with Definitely k Social media. Advertis  
 Push DCC t Annfield PI Park is exc c Bus Stator Wild gangs I think Stan Fireworks I The road n News letters like the D  
 lower coun none cheaper as just library more housing and better gym

the Town Council and other services in the Town communicate effectively with residents? What kind of information would you like see to provided  
led Response  
y Library is being moved to a more central position more information leaflets could be included.  
survey is a good idea but I also like the notice boards on the front street.  
adly in need of redevelopment, another supermarket, we need better quality clothes shops so we wouldn't, need to go to the metro centre and Ne

advertiser, like to know local police activity and whats on in Stanley  
sport for the young and recreational

more evening bus after 6pm, furniture shops, decorating, DIY stores  
on High Street Stanley  
er, not everyone has internet access more info on what happens in the wards  
n the newsletters.  
st, newsletters.

ers mostly, through the internet. Would like to see exactly what is on and where the money goes.  
Things for young people to do on a weekend.

hful information, don't hide things from residents. Provide information on web sites, facebook and local free press.

atchgate need a serious amount of money invested into tidying up the empty buildings, offering small and local businesses the opportunity to come  
dia also notice boards  
dia also notice boards  
dia also notice boards  
dia also notice boards  
dia also notice boards

transparent with plans and expenditure - the residents of the Stanley area deserve to know, have more say in what is to be implemented and how t  
er pubic transport! Employment! Then maybe a small retail park! Demolish the bottom half of the front street that is not the way people shop no  
sparent with funding and expenses

sed use of web site and social media. More info about community events & initiatives, ways we could be involved  
ective use of the notice boards in the town centre. Notifications about STC meetings and publication of minutes

g or paper is excellent, but you should have a youth page for young people.

nk more could really be done. Every avenue available is utilised. The information is there if you want to see it.

ormatrimon through the door so that it can be retained and easily accessed

B. I would like any information that is positive and good.

with the Stanley Life Magazine

on-le-spring. that is a yearly event in memory a Bernard gilpin, a clergyman killed by an ox, so they have a roasting  
mail where possible, or post. Limited amount, perhaps yearly newsletter on developments and advice

he use of social media and websites

at them used. maybe introduce a fine.

ter or the advertiser

town council down. we voted twice to say no to council now it costs £58 PA

ve a long wait at the roundabout when leaving the bus station making them late. i think lights would help them a lot.

g about more and holding a meeting with residents

more advertising in durham county news even if its just what on at the civic - other councils do. lets promote stanley. make sure the notice board on  
, e-bulletins, Facebook posts, celebration events / consultation events, drop in advice and q&a events

sing small shops again

own council to take over parks, allotments, grass cutting etc.

ough door for events, rather than books full of information.

t pressure on Tesco to do something with all the property they own in Stanley, it is s disgrace and an eyesore. To bring more shops to the front stre  
ers Local magazine Better use of ICT

Newcastle and Durham. Bus services through our village have been drastically reduced.

ough doors, posters

of household items (small) at reasonable rates

maller children

t events through the letter box

updates on progress/improvements made

pensive brochures. Get a town Cryer to submit news on a thursday and Saturday

chgate school

chgate school

o derelict housing, do them up and rent them at reasonable rates

g estates rather than private new builds

newsletter, whats going on, whats available

poster email social media

sufficient amount of leaflets delivered. use of email.

s. road safety on smaller streets.

tal i.e. newsletter

concerns of residents young or old

through door about events

through the local council brochure

with derwentside homes - property problems

idiots but kicking them out their houses

people in the community being provided with warm meals and extra help

things for kids to do we don't get wrong for hanging out round the streets

alone when we don't do anything wrong

s and more shops

public meetings in local venues e.g. church halls, community centres/clubs

mail. people to people communication works.

s and more leisure facilities

company blame the council

newsletter/e-mail update would keep residents informed

ers delivered to every house. We don't even get the advertiser here in south Stanley.

through the door, online notices

cillors should communicate more with residents directly and leaflets could be delivered  
"Stanley Life".

re use of the free "Consett & Stanley" newspaper.

Stanley town council then we can talk

ers posted through doors. Making better use of The Advertiser - posting information in there (but also making sure residents receive it).

cially some councillors) are extremely poor at public interaction especially through social media. I have seen several examples from Ron Harrison a  
ertising of the events and things that is on offer and anywhere that it would be seen by many in order for them to be enjoyed by the masses.

ke to see that something is being done to make Stanley look and feel like a thriving town again

and planning events. neighbourhood news. through newsletter, email or facebook events

cally and paper.

ormation on what happening with issues, and events

ng area which has a detrimental effect on stanley, far too many druggies living around here causing social problems. More shops which are of a cert  
mails/leaflet/letter.

nrough the door , Facebook page advertising events

ing things online. I share as much Facebook stuff as I can. Having mentioned that not everyone gets a loca paper or free magazine would it be poss

zine is a good idea although j have never received it through the post and was made aware of this online. Facebook and Twitter seek to be the best

ace book (the Stanley Facebook page). Ask whether people what they want money spent on. Most people would like Stanley cleaned up rather th

site, the newsletter, posters, County durham and darlington nhs trust bulletin, notice boards, etc, e mails, face book, twitter, local free paper

Not another cafe

roadcast public radio station with new on stanley, events and what is happening on the council.

ards, maybe in supermarkets, e-mail papers or leaflets at the civic centre.

of the council speaking to the public on market days. Set up stalls/drop on ect

ly don't think the magazine is very affective, i do like the consultation events though. Would it possible to have more of these in the south stanley

nrough doors l.e flyers. Posters in shops.

, leaflet drops (but to every house as ive discovered a magazine was sent out with this in but i never received such thing)

bility in finances, honest communication for plans etc

veys and maybe a committee of residents that are prepared to work alongside the town council,not against

of every event in whole of council area. better advertising. advertiser, community and youth clubs. why not some novelty events on special days, e

stanley life

ppening in the area and by email and post for older residents

social media and local free paper

future events in the Advertiser free paper. Notice boards in the town centre and bus station (sorry if these are already in use). By email

maybe a monthly drop in on weekend in somewhere like asda so can get info from all residents not just them tha

of the newsletter. A bit internal. No letters page. No arguments or debated. A bit like propaganda. A better website profile like Derwent valley AAP

uff is needed

pdates via post - as you already do

and Recreational.

ers like this one with every thing in for all stanley area. all to get stanley news paper.

lyer leaflets or email

s, monthly delivered through door

l media as a means of keeping people in touch with not only negative issues but some of the positive things that Stanley has to offer.

newsletter by post/email with option to choose delivery method. Regular consultation. More public meetings.

nsultations,public meetings Direct email ,social media and advertiser

ately the whole idea of town councils is a bit of a con: neither funding nor powers suffice to make any real difference. It is a great pity the District l

ley Life' magazine was a good start. Regular events and continued use of social media are good ways to promote the town. Perhaps a better prese

council does not communicate with us residents efficiently, I personally would like to see more about public news and development

lar meetings where residents can have their say and join in any discussions. Listen to residents concerns and suggestions Put south stanley on the

ers consistently delivered, advertiser does not come to catchgate Why?, Facebook information about your community.

dia is best and free, scrap the free magazines that residents recive. Need updates on what's getting sorted an name and shame!!!

ey of a lot of the old terraced housing. The majority of Stanley's housing stock is poor therefore the people that live in them have no pride in their s

Stanley news, gives you all the information of things going on, or at least a small up to date publication with details on for leisure facilities and thi

ities explain how those bungalows got approved

quarterly newsletter that was recently produced. Also, use of the STC Facebook page is an effective way of reaching the wider community.

ncil needs more powers and funds

ven know the town council existed till j stumbled on it on Facebook. Total waste of time. Should never have been established

as an event for leaflets to be posted and facebook page.

ation I have about Stanley is mainly found through the local advertiser, which I find excellent. Also read the notices in shops and on local noticebo  
ning consultation with residents on an evening as many people work. Is the Stanley Life going to be a regular magazine as the magazine that comes

wards outside or just inside of shops like Tesco in annfield plain. Post and Facebook as many people are on social media now - although not my pare

sell the area to outsiders, sell it to us! There's been a great deal of investment in NDA, Louisa centre etc, highlight all these good things. Be upfront,

lets through the door

effectively ,eg list of classes and where they are held.

publication, i will read a subsequent edition. well done to the person responsible for publishing this magazine, some effort was involved and i app

and the new Stanley Life is good, but also the town councillors for each ward should have surgeries if people have any issues in their area. Also wh

and the new Stanley Life is good, but also the town councillors for each ward should have surgeries if people have any issues in their area. Also wh

in stanley, town centre advertising forthcoming events (everyone doesn't read local paper) more information in shops. ideas for town centre need

ct with bus company as services have deteriorated

ers this the once I've filled in are great. any relevant information can be contained in them.

reason I know there's a Stanley Town Council is the occasional sighting of a pickup truck with the name on

urfaced more often and pavements to be maintained

always good as a lot of people havnt got access to the Internet, Also staff on phone to learn some people skills and not tar everyone with the same

comments and ballots of votes.

y with communication

dia and Door drops

on the county councils interest in the decline of Stanley and the future action they plan for the tax payers of Stanley. quarterly newsletter or E-mail

porate World, the term 'Town Hall' is often talked about in terms of convening a meeting (which also includes teleconferencing). A similar approach

dia; newsletters. Notice boards.

dia is currently the most effective communication tool at present. The Stanley police Facebook site is an excellent example.

oned above, dog bags for example would be great to be sent a list of where and when in stock. Social media and old school post come to mind (just

nd council events for the public.

Stanley life community magazine was very imformative and good for those who do not access the Internet. I also feel the website is very profession

ication by post as not everyone has a computer.

ke to be informed about various different school related things, such as trips, sports days etc

ion meetings

dia and or monthly update in local durham advertiser

er or Facebook.

of stanley life seems like a good start. on a monthly basis perhaps.

ple more informed not so you have to go into library to find out what is going on.

stanley town council community consultation very good idea

s. A link from south Stanley to south moor. The elderly can't cope. Writing.

, Facebook

through a Internet group like those found on Facebook etc updates from police fire service and council combined  
forum website to make it possible for all residents to communicate freely. But all users to be registered to stop anti social behaviour online

ates, questionnaires, social media

ormation when meetings are on, and what the discussion subject is, use face book Instagram and other free communication avenues

RESIDENTS INFORMED THROUGH STANLEY LIFE AND YOUR WEBSITE.BE ACTIVE,

e there don't give shit

e there don't give shit

ers stating events and services

at Stanley Life colour brochure is encouraging and i would hope quarterly issues at least will follow. The content is wide ranging and informative. T  
people who lived here there whole lives not just a boardroom full of people who done even live in the area

ps fixed and put to good use all vacant land to be used for new business

g stores and other big nanes in sales industry as it brings others to stanley and cpuld make it a better place again

newsletter but social networking seems to catch lots of people unfortunately. A stall on the market. A table in a cafe. Leaflets. Posters. The advertis  
ns. Leaflet flyers. Posters. The locals word of mouth...and maybe to announce a group with Facebook to help with certain awareness factors and int  
dia, newsletter

is better than nothing at present. Email registration should be straight forward these days.

ers and advertising

b and m sports direct

er on a monthly basis

oor to get more information of what goes on and not tell lies or fob people off

e to get information about EU contributions to run down areas, probably through a bi-annually paper..

at brochure was effective. It was well made and of good quality. This gave it credibility and weight. People need to know that councillors really do c  
al media for comes. Good idea.

those who have access to internet, magazine for people who dont have email

advertised meetings, actually listen to what we say and want, not just pay lip service and do what your going to do anyway, Stanley is a disgrace. I am  
ncilllers available .dont even know who Tanfield lea councillors.

ment plans and future developments

ing else will follow in turn, but we have the bus station, we have the ease of access to cities. There are many houses. But no one is coming to Stanle  
ving the standard of english in its new news letter - the number of grammar and typos and quality of writing was appalling.

ncil waste of rations

ys through doors of residents because not everyone has access to the Internet to fill these surveys put and they need a chance to voice their opinio  
sidents know what is being done. NOTHING.

en the opportunity to have an emailed newsletter if you would like to see it this way, cut down on the costs to produce paper version. Action speak  
dia or a leaflet drop

town centre is in desperate need of regeneration.

to use posters and flyers for the older generation FB for the younger people

d important notices should be communicated by email list to all registered citizens. more info on how to be part and improve the community for p  
ncilllers need to be more visible in the community and much more transparent

dea that you have a news letter

letter is a good idea and money could be saved if it was sent by email.

or small booklet outlining the services you provide with a little information.

il take no notice of people you get very little feed back it would help if they let you know what's going on by e mail writing or magazine

ee embracing social media. Greater visibility of the role of town council would be welcomed.

an't afford to buy. Retail is disgusting in the area. There are no decent recreational services apart from the louisa centre.

and it hard to find out what local events are on. Or where local businesses are that help entertain the family  
people have access to the internet so a web site providing news/information and a way of communication would be very useful.  
money is spent in the town and how much gets spent. Consett has had a lot of investment, while Stanley looks like it's been bombed. It's shameful to  
the above onwards  
vs letters, as a lot of people don't have access to the Internet.

make some people appreciate their surroundings and way of living but I think both yourselves and the police do their best. I know it's the Laws that  
signs for where bus stops and doctors are  
want a late night licence I would like to know and so would most the other people who unfortunately live next to one ( The Royal)  
page / monthly news letter to all residents.  
top, notices in prominent places like a notice board in bus station

that does something for stanley

how like old times

front signs etc. more activities for kids

newsletters and the magazines that are sent currently. Social media is also a good tool.  
that maybe on the internet, so anyone can join "Use Twitch" Free service and anyone can watch, By email or live chats in Stanley so people can come  
ers email and public meetings where nothing is hidden  
to wide spread belief, not everyone has access to a computer, Council tabloids, although more expensive are still to be preferred, plus the fact it is  
sport and regeneration of front street with more shops  
meeting, events, good communication

with a problem and receive a reply  
unadopted road solutions

a monthly newsletter to let people know what's happening in the future with opportunities to object to.  
should be made available every couple of months to everyone.

education Maybe door to door with councillors

to wide spread belief, not everyone has access to a computer, Council tabloids, although more expensive are still to be preferred, plus the fact it is  
at stanly front street  
list through doors, direct personal contact  
distribution or advertising of local events as you never hear about them.

er, leaflets, newsletters

needed on what is being done to revamp stanley

better use of social networking, although the town council is progressing very well with this. I don't find I have a problem finding out what is going

media updates on plans, meetings, projects, events etc. Newsletter through door about events and projects although the above is more cost effective  
communication via newsletters, not via websites etc

tre notice board leaflet drop walk about meet community ask what they would appreciate and why ask about problems and how community can w  
needs shops to stop the local people leaving the area  
l is your oyster on social media..  
dia and genuine positive stories but not spin  
newspaper or newsletter  
boards on Main Street Emails Stanley Twitter? Blog pages Face book notices  
d recreational. More private, higher cost housing so that more middle class people are attracted to the area. Better transport links to new castle or  
mails, newsletter  
e of super markets and we could do with the amount of money put in to Stanley like consett  
,doorstep deliveries(not everyone has computer access)online options for those who have  
g shelter so I can help out  
e information gets through for those that look  
rtiser is a joke as far as info and reporting, more needs to be added about things planned or going on in the area the old Stanley New  
s letters i get through the door. thats the best way to communicate.  
as busier years ago midweek on an evening than what it is now on a weekend on Th front St. We need more sho  
dia - Email etc  
Stanley life to save money and place info in ADVERTISER  
ids to meet even if it is just a McDonald's  
etings or door to door questioning  
see the first edition of Stanley Life - enjoyed reading the articles - hope it is not just as one off! May not be feasible but how about elected council  
web site, leaflets to homes  
newsletter emails. Monthly newsletter delivered to houses. Dates of events/meetings in the local area. News on new shops. Job info. Help for pe  
gency, recruitment agencies and more family fun days  
a newsletter yesterday which was great. More of those. I don't receive an advertiser so it would be nice if they were distributed to the area to kee  
um meetings Attending political, local organisations and community partnership meetings On street / market day one stop shop stall  
y magazine delivered to all households with whats on and update on the community not everyone uses computeres  
one online is great such as Facebook like this.  
on doors get more involved in they area  
vs via news letters or local papers maybe a town crier for instance to get a message across  
n forum meetings , say every 3 months.  
ley, more leisure actives available, more recreational features throughout town  
dvertising people to log onto Facebook pages and Instagram to keep up to date with local info. advertise in community places send info home with  
r sure if people want to communicate with the town or any council unless something is wrong...not much help but there you go.  
aflets and hold some open meeting so people can meet face to face  
le person accomodation so people dont have to pay the unfair BEDROOM TAX, as there is nowhere else for single people living in two bedroomed  
raight talking, unedited by committee  
expenditure in areas of development and funding/leisure and crime figures monthly online or via Stanley life magazine  
. Community Newsletter.  
email or news letter  
e first time anything related has came up on Facebook and I think its a great way of keeping people up to my age informed but not sure about older  
ercial housing  
ve and read County Durham news  
out what we are going to get as a town as currently seems to be forgotten when Consett was once like Stanley and now thriving  
se events are they are holding that I'm not aware of.. Through post and the Internet ..  
e, social media and news letters.  
vs letters or by email for those who have internet  
r delivered to all areas.

front of the street needs redeveloping, no housing though, I think that should remain on the outskirts, so people travel into the centre, possibly using public transport. What you're doing is fine.

A newsletter is a fantastic idea. Build on this, and offer it digitally. Also, an online forum where communities can grow, and ideas can be given. A website, up to date, monitored, interactive website would be fantastic for most but not to forget the older less computer savvy people a news letter would be helpful. A good method so we know what is going on, I understand the cost of advertising, but with modern technology, this shouldn't be that difficult. Social media is the main thing people use these days but a billboard in the centre of the front street with info on would be good.

Community center meetings. Advertised by email, Facebook and local newspaper

Disappointed by the housing from developers - current new builds look cheap and do not represent the history of the area - have more red brick/stone and individually designed houses. I don't think they will because it's not like they would listen anyway

Disappointed by the knocking as a lot of people do not have computers laptops or iPads have a day on Stanley front street

A good monthly newsletter about what is happening in Stanley not everywhere but Stanley.

More buildings, ie all buildings including homes and high street

A book, centrally located information screens showing updates and suggestions where questions could be posted for consideration

Use Facebook social media and flyers

A newsletter giving updates on what things are being done

Someone is doing a great job promoting Stanley town council through social media and website keep on the good work on that

Newsletters either via magazine or email etc.

More of this kind of survey. More promotion of local events as activities. Posters on public buildings. Social media etc

Does it pay for Stanley Events?

More newspaper or leaflets and regularly not just when they want votes

Focus on what is going to happen through local free paper or posters

The council has had a lot of money spent on it and has improved a lot and Stanley is a dump compared to other areas

A better letter would be good some on the lines like the in & around booklet would be good

Large, eye-catching, clearly signed notice boards at top and bottom of street, social media. (Free papers aren't as effective as they are not delivered and not everyone reads them)

They do communicate well, to those that want to know.

Difficulty of getting word around but not everyone is connected especially the elderly

Don't knock on my door

More like Consett!!

Updates through Facebook or notice board on front street

Don't think STC communicates effectively, Facebook seems to be one of the mediums used and unfortunately comments are overtaken by a silly spat and a few people

More good, and open surgeries should be done too in the style of MPs

A good and well publicised web-site, "Stanley life" issue 1 was good and works well for those who do not use the internet. A Stanley life mobile app? Worth considering

Those who wish to be kept informed they should be able to sign up to receive emails and pamphlets.

The industrial area on Clifford Road,, it is an eyesore.

More surveys asking people's opinions but more widely available

It's good that you are taking notice of everyone's thoughts and actually doing it

More pubs Cafes

VERY INTERESTED THE COUNCIL HAVE NO MONEY SO DON'T WASTE WHAT LITTLE YOU HAVE ON GETTING SOME TWISTY PERSONS VIEW ON SAVING MONEY

A good news sheet as is now happening, top up with leaflets through local outlets such as Community Centers, churches newsagents, post offices, civic Hall

Open meeting with town councilors on Stanley street every 2 weeks

Stanley is made up of all different ages and therefore people want different things. Stanley needs more and needs to ask for more



on would you like see to provided and through what means?

to go to the metro centre and Newcastle.

businesses the opportunity to come to the area with small rents and rates and plenty of support from the town council.

it is to be implemented and how the funds are going to be used..... This can be done via the posted newsletter or via various social media platforms  
that is not the way people shop now! No more flats on Stanley front street!

in improving the area. South Moor meetings last year weren't well publicised so didn't hear about them until afte

g of the ox, bagpipe bands , steet carnival , showfair, we should do something big here in memory of our mining h

ey. make sure the notice board on stanley front street is kept up to date and remove outdated notices.

bring more shops to the front street. Why is it taking so long for aldi to commence work on the old bus station. something needs to be done with

re residents receive it).

ral examples from Ron Harrison and Billy Nixon where they have a very confrontational manner. However, social media is probably a more effective  
to be enjoyed by the masses.

More shops which are of a certain standard, won't get decent shops until we have the right demographic.

For free magazine would it be possible to advertise in one of the region's more popular newspapers, e.g. the Evening Chronicle. Notices put up in high street and Twitter seek to be the best way to reach every household. I'd like Stanley cleaned up rather than music festivals.

Facebook, twitter, local free paper

More of these in the south stanley area? possibly in one of our schools or the burnside resource centre?

More novelty events on special days, eg. street band, morris dancers etc.

Already in use). By email

Direct access council office

Website profile like Derwent valley AAP. Community notice boards provided and serviced from a central information source. Small notice boards provided

What Stanley has to offer.

Disrespect. It is a great pity the District level was dumped.

Revitalize the town. Perhaps a better presence on the internet would help

Business and development

Suggestions Put south stanley on the map

Disrespect and shame!!!

Residents in them have no pride in their surroundings.

Residents fail on for leisure facilities and things to do.

ng the wider community.

ices in shops and on local noticeboards. Otherwise it is 'word of mouth', which is also effective.

azine as the magazine that comes from Durham Council deals with all of Durham and Stanley is hardly ever mentioned.

edia now - although not my parents.

all these good things. Be upfront, say who you are speaking to in terms of future investment, say if this doesn't work out, talk to local businesses, h

ome effort was involved and i applaud that

e any issues in their area. Also when there are any events on there needs to be better advertising with posters etc. for people to attend the events

e any issues in their area. Also when there are any events on there needs to be better advertising with posters etc. for people to attend the events

shops. ideas for town centre need to be addressed soon or there will be no shops trading if the current situation continues (stanley will become a gh

nd not tar everyone with the same brush!! Heard some stories about people phoning up with problems and being spoken too in an abrupt manne

ey.quarterly newsletter or E-mails.

conferencing). A similar approach could be rolled out by the Council to better communicate with residents.

ld school post come to mind (just a list of what's available rather than a glossy magazine?)

feel the website is very professional and good that it has links to social media. The use of local paper eg The Advertiser is also a good form of con

ti social behaviour online

unication avenues

s wide ranging and informative. The Town Council website could also carry regular updates on progress ( or reasons for lack of same ! ) I think the E

fe. Leaflets. Posters. The advertiser for those lucky enough to get it...

certain awareness factors and information for us to get our voices out there and most importantly heard.

know that councillors really do care because in the main, people think they don't.

nyway, Stanley is a disgrace. I am almost ashamed to say I live here

es. But no one is coming to Stanley to spend money. That's the biggest issue.

eed a chance to voice their opinions.

duce paper version. Action speaks louder than words, do things rather than just talk about them.

and improve the community for people that want to take part to it

ail writing or magazine

's been bombed. It's shameful to walk and admit this is your front stree.

their best. I know it's the Laws that limit what you can do...But please get strict on antisocial behaviour

ne ( The Royal)

hats in Stanley so people can come and say what they have to say.

to be preferred, plus the fact it is a media we are all familiar with, in which the Council can include other aspects of information, such as venue's c

to be preferred, plus the fact it is a media we are all familiar with, in which the Council can include other aspects of information, such as venue's c

problem finding out what is going on, but that might be because I'm a member of SPAG.

gh the above is more cost effective.

blems and how community can work with police and services to make it a proud place to live and be proud of

er transport links to new castle or a park and ride type servic on outskirts ie kip hill/ newcastle.

in the area the old Stanley News was much better and bring back an office into Stanley, Libraries need to be given more hours back a

ps that bring in people from outside the area

le but how about elected councillors getting out and about visiting Joe public more often.

new shops. Job info. Help for people who need it. Numbers to call for certain seasonal things like getting paths/roads gritted, etc.

ere distributed to the area to keep up with local news etc.

y one stop shop stall

community places send info home with children at school, on buses and shop windows  
t there you go.

people living in two bedroomed properties to move into

nformed but not sure about older folk

d now thriving

to the centre, possibly using public transport more,

ow, and ideas can be given.

people a news letter would be helpful? In my experience if this is not done well you'll be wasting your money.

ldn't be that difficult

d brick/stone and individually designed houses in new builds

for consideration

ctive as they are not delivered anymore). Local radio.

re overtaken by a silly spats and arguments.

net. A Stanley life mobile app? with up-dates including whats on, good news stories and perhaps publicing new businesses (which the town sorely

WISY PERSONS VIEW ON SAVING THE DASY

newsagents, post offices, civic Hall etc. Local Radio Station as is being planned. Posters in the outlets as mentioned periodic informative meetings

people of different age groups different questions, then u would find out what people really want. Best done thr

re good but not everyone can read so there needs to be verbal communication as well, perhaps through a local radio station or adverts on the radio  
n to the public through a variety of means - the Internet including Facebook, through schools, leaflets in asda and the Louisa centre, letters for elderly  
uss what is happening in stanley and get to know each other etc.

iously raised matters, Internet connection through media and social networks, On line suggestion box with a feedback facility and option for inclusion  
r dirty and scruffy the area is. A sad memorial to the past, it's history

ach councillor so you would know whom to direct specific queries.

d. A news letter through the door even just quarterly.

nts and make them feel part of it.

ed funding to be provided to a professional person/team with direct links to County and can truly influence decisions made at that level  
e boards in more places ASDA promoting local events  
roach with nexus to provide greater savings on journeys. Some facilities for teenagers or discounted use of sports facilities would be welcome.  
updates, a you said, we did campaign but more importantly if things can't be done, explain why. Regular (quarterly?) opportunities for face to face  
ents to see that something is being done.  
council. Website and Facebook are excellent ways to pass info on.

via various social media platforms. Other online surveys could be used - it all just helps to keep the residents informed and part of the decision making

or they happened (we don't get the Advertiser, it's possible they were mentioned in there).

history and mostly about the lives lost in the Stanley mining disaster.

something needs to be done with the old co-op land on the front street.

media is probably a more effective media. A lot of people claim not to have received the newsletter, they probably have just disposed of it not real

ng Chronicle. Notices put up in highly frequented areas within the town would also reach more people. Does the Town Council have its website an

urce. Small notice boards provided and looked after by volunteers for participating shops advertising community and charity events and activities.

ork out, talk to local businesses, have a "front street" open day where local businesses have offers to make awareness of what we have. Other than

c. for people to attend the events.

c. for people to attend the events.

continues (stanley will become a ghost town)

ng spoken too in an abrupt manner!

vertiser is also a good form of communication. Regular updates on the progress of Stanley improvements more about the backgrounds and histo

ns for lack of same ! ) I think the Blue Plaque & PACT House schemes excellent and certainly worthy of the communities praise & support.

s of information, such as venue's of interest, telephone numbers of vital services, uplifting articles such as the introduction of flower features arou

s of information, such as venue's of interest, telephone numbers of vital services, uplifting articles such as the introduction of flower features arou

to be given more hours back and the leisure center prices for swimming etc lowered.

roads gritted, etc.

businesses (which the town sorely needs)

ed periodic informative meetings at the civic hall and local community centers on topics of major importance and interest.

ough the post or online, online is quicker but the elderly would not always have the internet. Everyone deserves t

radio station or adverts on the radio. Information about events and what is on offer in the Stanley area and what the other community centres are doing at the Louisa centre, letters for elderly people etc.

back facility and option for inclusion in the monthly open meeting. Internet bulletin board for new and proposed developments

ons made at that level

facilities would be welcome.

terly?) opportunities for face to face interaction, supported by short video updates via web/social channels. I work in communications so happy

med and part of the decision making process ( which at the moment I think a lot of people feel that they aren't ).



y have just disposed of it not realising what it is. I do not think there is one format that is a 'catch all' solution

Town Council have its website and social media pages advertised outside the civic hall? It should!

and charity events and activities. ASDA needs to be tackled. No community notice board and a dubious green token scheme that looks good but of

ness of what we have. Other than estate agents, post office and boots I've no idea what's there anymore! Make a reason for us to want to go onto

about the backgrounds and history of the town council members. Also would be nice to learn more about the history of Stanley maybe use of ph

unities praise & support.

roduction of flower features around the town, and the attractive traffic islands as you enter Stanley... "its not all doom and gloom" ...chin-up (!)

roduction of flower features around the town, and the attractive traffic islands as you enter Stanley... "its not all doom and gloom" ...chin-up (!)



:he right to voice their opinions so this survey is another good way to find out what peoples views are.

the other community centres are doing would be a big help.

developments

work in communications so happy to meet for a couple of hours to discuss when you have your feedback if you like, to advise if that would be useful







en scheme that looks good but offers little to the groups that need support. Email updates. Two way access as well.

reason for us to want to go onto the front street.

history of Stanley maybe use of photos and brief stories.



om and gloom"...chin-up (!)

om and gloom"...chin-up (!)





, to advise if that would be useful. You can contact me via my email address.

*ask*  
**Stanley**  
**2016**



**Stanley**  
*Town*  
*Council*

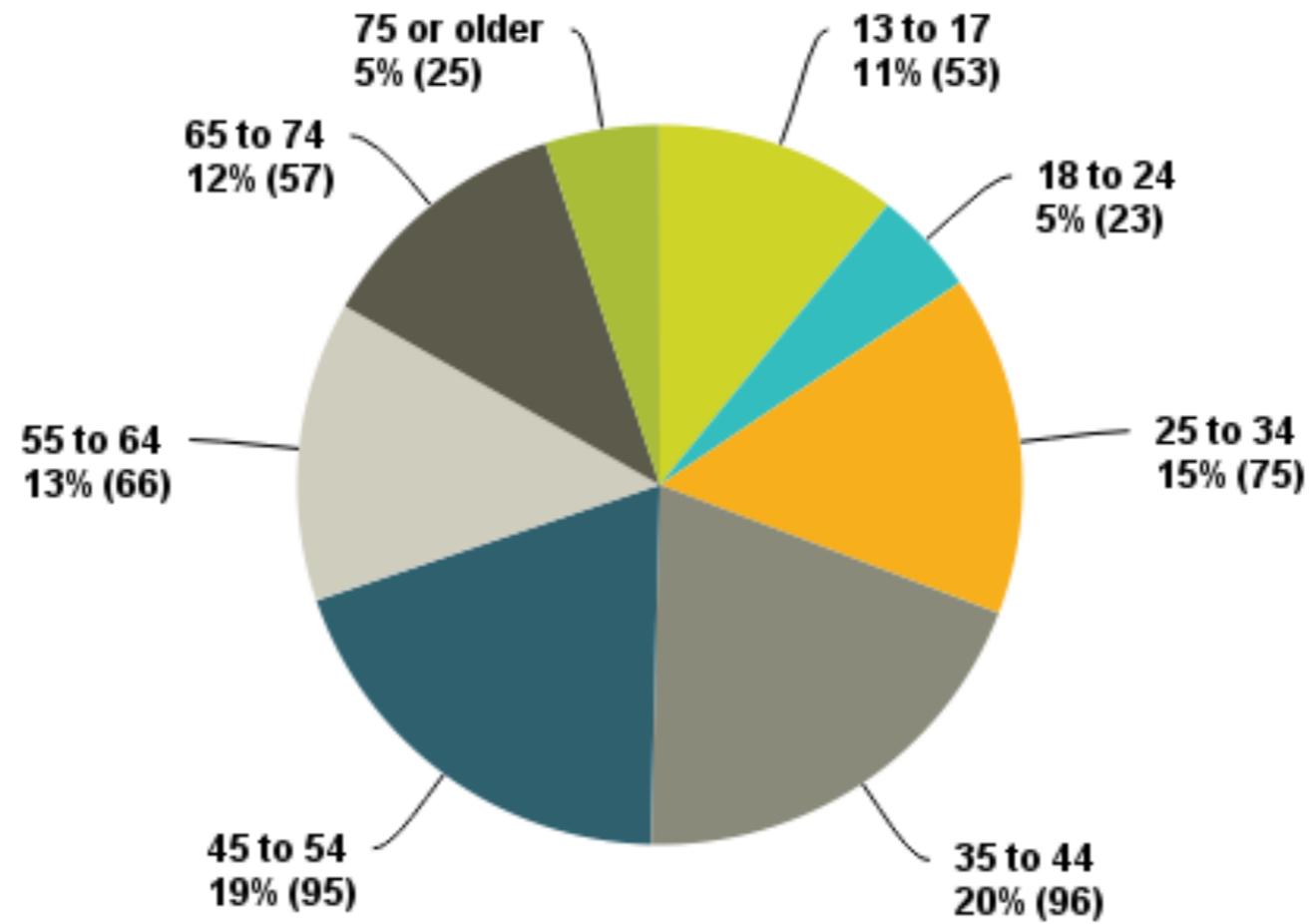
there were  
498 responses  
to the survey



**Stanley**  
*Town*  
*Council*

## Q4 What is your age?

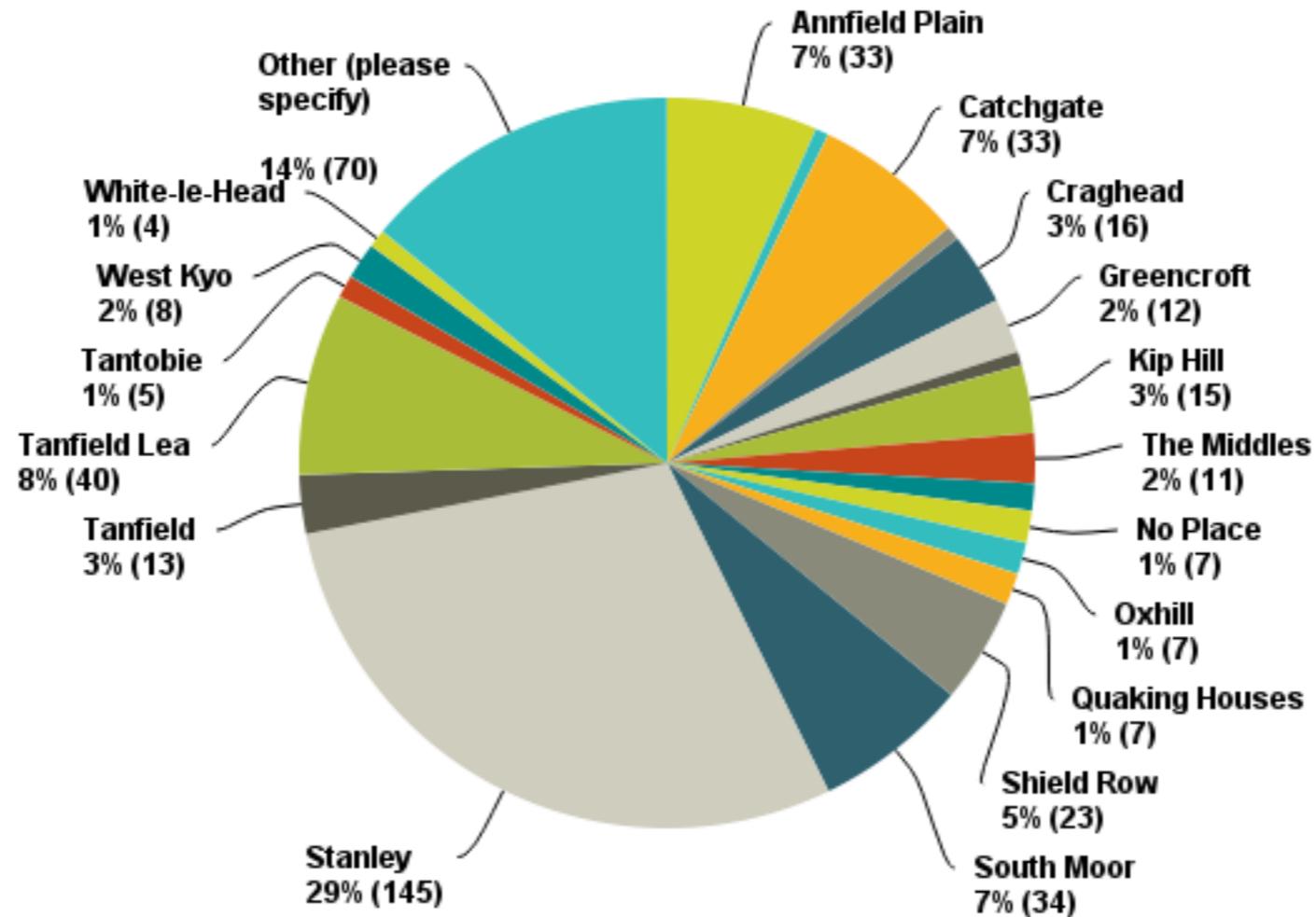
Answered: 490 Skipped: 8



**Stanley**  
**Town**  
**Council**

## Q5 Which part of the Stanley Town Council Area do you live in?

Answered: 498 Skipped: 0



**Stanley**  
**Town**  
**Council**

Q6

We asked:

Tell us 3 things about your  
area that you like

Bus Estate Open spaces Good neighbours School Easy access House Walks  
Community Friendly neighbours **Quiet** Town **Countryside**  
Rural **Park** Street Centre Fields Friendly people Facilities Nice Village  
Shops Places Local

'Park' was the most used word at 77 (6%)  
'Quiet' the second at 69 mentions

Q7

How could they be improved?

Cut Cycle Track South Stanley Better Transport Investment Young  
People Stop Public Transport Tidy Louisa Centre Road Money  
Shops Community Centre Park Children's Play Improved  
Activities Litter Cleaner Front Street Local Councillors Place  
Countryside Bus Service Poo Bins Street Lighting Council

'Park' was the most used, 61 times ( 16.14%)

“make the park better”, “more parks”, “park needs updating and tidying up”

Q8

Tell us three things about your area that you do not like

Poo Waste Traffic Pub Place Anti ASB Town Centre Flooding Roads

Kids Stanley Fly Tipping **Litter** Investment **Street**

Footpaths **Shops** Derelict Buildings Parking Rented Houses

Empty Buildings Fouling Young Mess Run Down Buildings

Rubbish Bus Lights

Most used word 'Street' | 38 mentions (10.5) mostly in relation to  
Front Street

Q9

What do you think could be done to improve these?

Kids Old Bus Properties Stricter Monitoring Litter Fly Tippers Police Young

Road Signs **Shops** Waste **Stanley** Rid **Street** ASB

**Parking** Community Events **Investment** Shield Row Council

Catchgate School **Clean** Better Enforcement **Wardens** Youth Groups

Town Centre Bus Service

‘Street’ was the most used word with 66 mentions (14.7%)  
again in relation to improvements on Front Street

Q10

What Leisure facilities do you and/or your family use in the Stanley area?

Expensive Public Facilities Kingdom Leisure Centre Village Hall  
Community Centre NDA Gym Pubs **Swimming**  
Cycle Track Bowls Civic Hall Bowls **Civic Hall Louisa Centre**  
Walks Asda Annfield Plain Centre Sports Centre Stanley Baths  
**Football** Shops

'Louisa Centre' most mentioned along with swimming pool, gym,  
leisure centre

How could these facilities be improved?

Civic Hall Transport Kids Gym Membership Prices Money Pool  
 Opening Hours Improved Investment Louisa Centre Bring **Park**  
 Club **Facilities** Baths **Children** Community Centre  
 Swimming Activities Residents **Events** Footpaths **Cheaper Cost**

‘Facilities’ most mentioned word 31 times (9.3%)

‘Park’ second 22 times (6.6%)

“parks need attention” “toilets in park”

Q12

What Council services in the Stanley area do you currently use?

Roads Alun Armstrong Theatre Surestart Annfield Plain Lighting

Recycling Transport **Tip** Swimming Baths **Library** Bags

**Collection** Think **Centre** Derwentside Homes

Services Morrison Busty Civic Hall School Stanley Refuge Waste  
Disposal Durham County Council Household

**'Collection' most mentioned 43 times (11.4%)**

# Q13

How could these services be improved?

Pay Variety Town Happy **Advertised** Funding Stanley Activities  
Rubbish Residents **Collection** Green **Roads** Accessible  
**Services** Queues **Centre** Fly Tipping Council Attract  
Open Longer Cinema Think Properly **Staff** Civic Hall Bus Grit  
Funding Cinema Happy Properly Variety Civic Hall

‘services’ most used word 19 (7.7%) followed by ‘road’  
12 (4.9%) most road references about repair/maintenance

Q14

What services would you like to be provided in the Stanley area that are not currently?

Council garden Waste Roads Aldi Family Rubbish Kids Wardens  
Children Entertainment **Park** Paths **Stanley** Youth Clubs  
**Shops** Think **Services** Retail **Street** School Cinema  
Mentioned Restaurants Child Community Business Support  
Activities Citizens Advice

'Shops' most mentioned 42 responses (13.8%)  
'Park' 25 mentions (8.2%)

# Q15

The Town Council currently funds or directly provides a number of events for residents. What sort of events should be organised for residents in Stanley?

Older People Brass Bands Young Support Think Charity **Fun Days**

Sort **Children** Big **Family** Clubs **Stanley** Residents

**Fireworks** Farmers Markets **Music Festival** Concerts

**Community** Coffee Morning Silver Surfers **Summer Outdoor**

**Events** Needs Sports Events Kids Job Fairs Front Street

**'Fireworks' most mentioned 37 times (11.5%)**

# Q16

What sort of development would you like to see in the Stanley area?  
Please talk about any kind of development you think is needed, e.g. housing, infrastructure, transport, commercial, leisure, recreational

Small Shops Green Spaces Catchgate Smaller Independent Family Trees Better  
Transport Travel to Consett **Leisure** Cost **Commercial** South Moor

**Housing** Retail Outlets **Stanley** Police Station **Front**

**Street** Prices **Recreational** Young Children Town Centre Bus  
Services Cinema Complex High Street Pubs Cafes McDonalds Young  
People

‘Housing’ most mentioned 82 (18.8%)  
followed by ‘Front Street’ 62 times (14.2%)

Q17

How can the Town Council and other services in the Town communicate effectively with residents? What kind of information would you like to see provided and through what means?

STC Open Forum Meetings Surveys Transparent News Letters  
Expensive Town Council County Durham **Leaflets** Plans  
**Social Media** Mail **Newsletter** Bus **Stanley** Listen  
**E-Mail** Problems **Facebook** Updates on Progress **Door** Postal  
**Community** Waste **Think** Local Businesses Flyers Live

'Newsletter' 52 times (14.3%) and E-mail 51 (14%) out in front

# Questions/ Discussions



**Stanley**  
**Town**  
**Council**



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STANLEY TOWN COUNCIL



## Stanley Arms

Prepared for Ordinary Council 23rd March 2016

Prepared by: Alan Shaw, Town Clerk

15th March 2016

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### BACKGROUND

At the Ordinary Council meeting held on 26th January 2016, it was **RESOLVED** that the Town Clerk should liaise with Durham County Council to attempt to facilitate the coat of arms granted to the former Stanley Urban District to be adopted by Stanley Town Council. (*Minute #501 of 2015/16 refers*).

### TRANSFER OF ARMS

The arms can only legally be transferred through the College of Arms, who grant the arms on behalf of the Crown. Durham County Council do not have the authority to give licence to use them as I had originally believed, although they can either choose to either oppose or support an application by the Town Council to use them.

In order for us to use them officially it would be necessary to petition for a Royal Licence.

The procedure is that the Herald of the College of Arms would draft on the Council's behalf a formal petition for submission to Her Majesty. This will need to include details of the following (where applicable):

- When Stanley UDC ceased to exist.
- The precise date of the order of the Secretary of State constituting Stanley as a parish.
- The date of the District Council's order establishing the parish council.
- The date of the council's meeting at which the resolution to become a Town was passed.

They would also need either a letter from the superior council, i.e Durham County Council giving their approval of the transfer, and/ or a letter from the Lord Lieutenant or High Sheriff of the County stating that Stanley Town Council can be seen to be the natural successor to Stanley Urban District Council and that the proposed transfer would be fair and equitable.

Her Majesty would then issue a Warrant addressed to the Earl Marshal, who has responsibility for matters of this nature. He would then issue a Warrant to the Kings of Arms, the senior officials

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## STANLEY TOWN COUNCIL

at the College of Arms, instructing them to officially recognise the right of the Town Council to bear the Arms. The Kings of Arms would then issue either Letters Patent (a large formal document on vellum with hand-painted illumination of the Arms, and wax seals attached), or a Certificate (a simple paper certificate), exemplifying the Arms to the Town Council.

The official fees for this procedure are as follows: If the transfer by Royal Licence is to be exemplified by Letters Patent of the Kings of Arms, a magnificent illuminated document is prepared by hand. The fee for this process stands at £12,100, with a further £50 or so for the entry in the London Gazette.

If the transfer is to be exemplified by Certificate, which is quite satisfactory for most purposes but less spectacular, the fees are reduced to **£3,300**, with the **£50** London Gazette fee on top.

The Town Clerk has written to both Durham County Council and the Lord Lieutenant of County Durham in respect of the transfer. I have had an exchange by email with an officer from Durham County Council's Legal Services team. In the last message received on 9th March, they stated that they were looking into who had the authority to make a decision about our request.

I am more hopeful that the Lord Lieutenant will be able to provide a supportive response. However, assuming we receive one or both of the endorsements the Herald has stated are required, the Herald notified me that the process beyond acceptance of the petition and payment of the fee is a formality, so we could begin officially using the arms as the Town Council's emblem.

### **DECISION REQUIRED**

If the relevant letter(s) are obtained, it will be possible to secure the transfer of the arms to Stanley Town Council. There will however, be a fee of **£3,350**. If the arms were transferred they would belong to STC for as long as the Council exists as a body corporate.

Council is requested to **CONSIDER** this matter and **DECIDE** what to do.

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**STANLEY TOWN COUNCIL**

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STANLEY TOWN COUNCIL



# Internal Control

Prepared for Ordinary Council 23rd March 2016

Prepared by: Derek Shingleton, Finance Manager

15th March 2016

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## 1. INTRODUCTION

- 1.1 The Accounts and Audit Regulations 2015 require the Council to ensure that it has a sound system of internal control which-
- a) facilitates the effective exercise of its functions and the achievement of its aims and objectives;
  - b) ensures that the financial and operational management of the Council is effective; and
  - c) includes effective arrangements for the management of risk.
- 1.2 The 2015 Regulations also require the Council each year to:
- a) conduct a review of the effectiveness of the system of internal control referred to above; and
  - b) prepare an annual governance statement.
- 1.3 Following the review the Council must-
- a) consider the findings of the review by members of the Council meeting as a whole; and
  - b) approve the annual governance statement by resolution of members of the Council meeting as a whole prior to the approval of the statement of accounts.
- 1.4 The 2015 Regulations also require the Council to undertake an effective internal audit to evaluate the effectiveness of its risk management, and control and governance processes. Although the Regulations do not require a “smaller relevant body” to undertake an annual review of internal audit arrangements, I consider that this would be a useful part of the review of internal control and have included such a review below.
- 1.5 A review for the year 2015-2016 has now been undertaken and details are provided below.
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**STANLEY TOWN COUNCIL****2. INTERNAL AUDIT**

- 2.1 An annual review of the effectiveness of the system of internal audit is beneficial as part of continually improving governance and accountability. The review is designed to provide sufficient assurance for the Council that standards are being met and that the work of internal audit is effective.

**Current Arrangements**

- 2.2 The Council's current Internal Auditor is Mr Gordon Fletcher, who was formerly Head of Internal Audit at Easington District Council, up to its abolition in 2009, and currently provides the internal audit service for several local town and parish councils, including Ferryhill, Peterlee, Yarm and Seaham. Mr Fletcher carries out his audits in accordance with a three- year audit plan which ensures that all systems within the Council are examined, based on high, medium and low risks to the Council. Mr Fletcher has been with the Council since July 2014.

**Review**

- 2.3 Guidance recommends that the review of internal audit covers five categories and these are addressed below.
- 2.4 **Scope of Internal Audit** – Mr Fletcher's audit plan is prepared based on an examination of the Council's budget document and guidance on the level of risk that each of the Council's activities represents. No areas of the Council's activities are excluded from the audit plan. The Plan provides for 7 days' audit work, made up of 6.25 days on specific audits and audit follow-ups, and 0.75 days for administrative work. Mr Fletcher presented his Plan for the year 2015/2016 to the meeting of the Finance and General Purposes Committee on 16 June 2015. During the year so far seven audits have been undertaken on payroll, accounts payable, budgetary control, main accounting, events & activities, bar income and MIFs. All recommendations arising from the audits are discussed with the relevant officer and the Town Clerk, and all reports have been submitted for consideration by the Finance and General Purposes Committee. The Committee requires confirmation by follow-up audits that all agreed recommendations have been actioned.
- 2.5 **Independence** – Mr Fletcher is given access to all relevant personnel and to all reports, records and supporting documents. Reports are prepared in his name and there is no influence on any recommendations made. Mr Fletcher has a direct reporting line to the Finance and General Purposes Committee and he has no other role within the Council.
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**STANLEY TOWN COUNCIL**

- 2.6 **Competence** – Mr Fletcher is a qualified internal auditor and member of the Institute of Internal Auditors, with many years' experience in public sector auditing. There was no evidence of a failure to carry out internal audit work ethically, with integrity and objectivity.
- 2.7 **Relationships** – Mr Fletcher operates independently within the Council, with freedom to decide his audit priorities and no influence is exerted on the outcome of any audit. The respective responsibilities of officers and internal audit are defined in relation to internal control, risk management and fraud and corruption matters.
- 2.8 **Planning and Reporting** – as I have said, the audit plan takes account of all of the risks facing the Council. Mr Fletcher reported to the Finance and General Purposes Committee on 16 June 2015 and 9 March 2016.
- 2.9 The purpose of the review of internal audit is to assess effectiveness. I believe that Mr Fletcher provided an effective internal audit service to the Town Council in the year 2015-2016. Audits were undertaken on each of the high risk areas within income and expenditure, recommendations were made in each of the audits to improve arrangements and all of the reports were submitted to Members at the appropriate Committee.

**3. INTERNAL CONTROL**

- 3.1 Internal control is the range of policies, procedures and other arrangements designed to safeguard the assets of the Council, and to reduce the chances of losses through fraud, corruption and error. Internal audit is part of internal control, and this has been reviewed in Section 2 of this report. I will now address the remaining features of internal control.
- 3.2 The Town Council's Financial Regulations and Standing Orders were approved at the Annual General Meeting in May 2015. The approved Standing Orders are based on the Model issued by NALC. However, I believe that in addition there should be policies relating to Anti-Fraud and Corruption, Whistle-blowing, Treasury Management, Data Protection, Gifts & Hospitality and a range of others in the categories of Corporate, Finance, Consultation, Freedom of Information, Health & Safety, Members, Personnel and Services. Some of these Policies may already exist, but a review should be undertaken to ensure that appropriate policies are in place and are up to date.
- 3.3 Four of the internal audits undertaken resulted in a Full Assurance being given and three received Substantial Assurance. For the three without Full Assurance an Action Plan was provided detailing actions to be undertaken to improve internal control. These had been considered and agreed by Officers.
-

- a) In relation to Payroll (substantial assurance), the action plan recommended that staff holiday cards should be approved by line managers before leave is taken, and that they should show leave entitlement from which days taken are deducted to show the current position;
- b) In relation to Budgetary Control (substantial assurance), the action plan recommended that a three-year medium term financial plan be prepared during the next budget process; and
- c) In relation to Bar Income Collection and Banking (substantial assurance) the action plan recommended that a pre-numbered order form is completed for every order, and where orders are placed over the phone the order number is given to the supplier.

- 3.4 I consider that internal control arrangements are adequate, bearing in mind the size of the Council and the limited capability for ensuring a division of duties.
- 3.5 An important feature of internal control is the principle of separation of duties. This means that no one officer should be involved in the full range of income duties (i.e. collection, banking and accounting) or expenditure duties (i.e. ordering goods and services, receiving them, checking invoices, paying invoices, bank reconciliation). Whilst this is more difficult in a small organisation, such as a Town Council, we are able to ensure that the key elements of these duties are separated.

#### 4. RISK MANAGEMENT

- 4.1 Another element of internal control is risk management. Risk is the threat that an event or action will adversely affect an organisation's ability to achieve its objectives and to successfully execute its strategies. Risk management is the process by which risks are identified, evaluated and controlled. It is a key element of the framework of governance together with community focus, structures and processes, standards of conduct and service delivery arrangements. A risk assessment review should be undertaken at least annually and this is the review for the year 2015/2016.
  - 4.2 I have prepared a schedule of risks, which is based on advice provided by the Council's external auditors BDO, and this is attached as **ATTACHMENT L**.
  - 4.3 I have reviewed the risks in seven categories – management, finance, assets, liability, employees, members and services. Column 1 of the Appendix allocates a unique reference to each risk. Column 2 identifies the subject. Column 3 gives a brief indication of the risk areas. Columns 4 and 5 identify whether the risk is classified as low, medium or high in terms of likelihood (column 4) and impact (5). Column 6 identifies how the risk is currently managed or controlled. Column 7 suggests where further improvements may be required to reduce either the likelihood of the risk happening and/or the consequences for the Council if it does. Column 8 identifies the officer
-

responsible and column 9 suggests a deadline for any actions to be taken. I refer below to Risk which may need particular attention.

### Management

- 4.4 **M1, M2, M3, M4 – Business Continuity** – in the event of a major incident at the Civic Hall, consideration needs to be given to the availability of and relocation to other premises in order to ensure business continuity. In terms of records, it may be that manual documents are damaged or destroyed and consideration needs to be given to how essential records may be preserved. New IT arrangements are now in place which ensure that computer records are adequately backed up.
- 4.5 **M5 – Freedom of Information Act Requests** – a review of the Council's Publication Scheme and procedures is probably due.
- 4.6 **M6 – Rights of Electors** – with the recent changes in the procedures for external audit of the Council, I consider that written procedures would be beneficial and I aim to complete these by the end of May.

### Finance

- 4.7 **All Risks (F1 to F17)** - the issues regarding Finance related risks have been addressed on the basis of the current circumstances. As Finance Manager, with my experience in finance matters at local councils, Members can be assured that all processes, procedures and actions in relation to major financial requirements such as budget setting, final accounts, payment of creditors, monitoring budgets etc will be properly addressed. However, if this was to change, any future staffing structure must address the need to have adequate financial qualifications and experience in place, irrespective of the Town Clerk being the Responsible Financial Officer, to ensure Members can continue to rely on financial matters being properly addressed.
  - 4.8 **F1 – Precept** – the setting of the Precept would benefit from written procedures covering the whole budget setting process, and I aim to complete this by 31 July (i.e. prior to the budget setting for the year 2017/2018).
  - 4.9 **F3 – Insurance** – the Council has been with Zurich Insurance since it was set up in 2009. It may be time to consider testing the market at some point, although the total premium is currently less than £5,000 and savings may be limited.
-

- 4.10 **F4, F5 – Banking, Cash** – properly documented systems and procedures for the collection, banking and accounting for cash have been drafted and these will be completed and implemented by 31 May.
- 4.11 **F9, F13 – VAT, Creditors** – an increasing number of goods and services are ordered online and there is scope for improving the way in which invoices are obtained and VAT is accounted for. I aim to have this reviewed by 31 May. In relation to the payment of invoices we hope to be in a position to be able to pay invoices by bank transfer and written procedures will be required.
- 4.12 **F11 - Grants** – time needs to be found by the Finance Manager to investigate whether the Council can benefit from grant funding e.g. Awards for All and the Big Lottery.
- 4.13 **F12 – Investments** – a policy on investments is required and I aim to have one prepared by 30 September.
- 4.14 **F11 - Grants** – time needs to be found by the Finance Manager to investigate whether the Council can benefit from grant funding e.g. Awards for All and the Big Lottery.
- 4.15 **F14, F15 Reserves, Resources** – a more positive approach to Reserves needs to be taken to ensure that the level is managed. Consideration must be given to the development of a medium term financial plan, as recommended by the Internal Auditor, not least to accommodate the possibility that DCC grant funding may be withdrawn at some stage in the future.
- 4.16 **F16 – Charges** – it is good practice to review charges annually as part of the budget process. This is not currently being done, and I propose to rectify this from the next budget setting round.
- 4.17 **F17 – Borrowing** – I believe that a policy for borrowing, alongside one for investments referred to above, and a written procedure document are required.

### **Assets**

- 4.18 **A1 – Buildings** – as part of the Council's insurance arrangements with Zurich we must have our assets properly valued to make to ensure that the insurance cover is adequate. Any undervalued properties would lead to a reduced settlement figure in the event of a claim if they are undervalued. This will be addressed as part of this year's renewals process.
  - 4.19 **A3 – Health and Safety** – there are ongoing issues of security at the Civic Hall. Access is relatively unrestricted and options to address this need to be considered.
-

## Employees

- 4.20 **All Risks (E1 to E4)** – although a revised staffing structure is in place, with just one vacant post, there is a continuing risk relating to the impact of the loss of key employees, and the retention and motivation of staff.

## 5. ANNUAL GOVERNANCE STATEMENT

- 5.1 The Accounts and Audit Regulations 2015 require Councils to prepare annually a governance statement, and have this approved by a meeting of the Full Council prior to the approval of the Statement of Accounts. Guidance is currently being completed on the format of such a statement and I will report to Members as soon as this is available.

## 6. CONCLUSION

- 6.1 Having adequate systems of internal control in place and undertaking a review at least annually are statutory requirements on Councils. Systems include appropriate policies and procedures, internal audit and risk management. The aim of effective internal control is to reduce the potential risk of loss through error, fraud and corruption.
- 6.2 Managing risks effectively offers a number of benefits to the Council. It is not just about insurance or health and safety. Studies have shown that insurable risks account for only around 25% of an organisation's total risk profile. Effective risk management provides a means of improving strategic, operational and financial management. It can help to maximise opportunities and minimise loss events which might result in financial losses, service disruption, bad publicity, threats to public health and safety or claims for compensation.
- 6.3 In my view, the best way to identify risks is to involve everyone – staff and members – in thinking about what they do on a day to day basis and where the risks to the Council might lie. Time and limited staff resources have prevented this from being done up to now, but before this exercise is done next year I would like to think more people were involved in preparing the risk register.
-

Ref (1)	Subject (2)	Risk(s) Identified (3)	H/M/L		Management/Control of Risk (6)	Review/Assess/Revise (7)	Officer Responsible (8)	Deadline (9)
			Likelihood (4)	Impact (5)				
<b>MANAGEMENT</b>								
M1	Business Continuity	Council is not able to continue its business due to an unexpected event eg fire, storm etc	L	H	In the event of the Civic Hall being unavailable, it would be possible to re-locate to other buildings within the Town.	1. Consideration needs to be given to the availability of essential records and computer facilities in the event of damage to the Civic Hall. 2. Consideration needs to be given to the availability of other premises.	Town Clerk	30-Jun-16
M2	Location of Meetings	The Civic Hall is not always available	M	M	Meetings are held in the Civic Hall	Ensure that the agreed schedule of meetings is entered into the diary at the Civic Hall	Town Clerk	31-May-16
M3	Council Records	Loss through theft, fire or other damage.	M	M	Key documents do not appear to be stored and secured effectively.	A review of the effectiveness of storage for manual records is required.	Town Clerk	30-Jun-16
M4	Council Records (Electronic)	Loss through corruption, fire or other damage	M	M	Payroll records are maintained at Durham County Council. Improvements to IT systems have ensured that documents are adequately backed up.	Existing procedures are considered adequate	Town Clerk	Ongoing
M5	Freedom of Information Act	Failure to comply with the requirements of the legislation	L	M	The Council has a model publication scheme for Local Councils in place. The Town Clerk is aware that if a request for information is received it needs to be addressed within prescribed time limits.	Review publication scheme and procedure for dealing with FOI Act requests	Town Clerk	Ongoing
M6	Rights of Electors	The Council fails to meet the rights of electors in terms of inspection of the accounts, access to information and meetings etc	L	M	There have been recent changes to the external audit of the Town Council's accounts. The Council and appropriate staff are aware of these. The requirements of the public right to inspect the annual accounts are diarised and will be properly advertised.	Written procedures would be beneficial	Finance Manager	31-May-16

Ref (1)	Subject (2)	Risk(s) Identified (3)	H/M/L		Management/Control of Risk (6)	Review/Assess/Revise (7)	Officer Responsible (8)	Deadline (9)
			Likelihood (4)	Impact (5)				
<b>FINANCE</b>								
F1	Precept	The Precept is inadequate The Precept request form is not submitted on time The Precept is not received	L	H	The current Finance Manager, who is a qualified CIPFA accountant with 12 years experience in Town Council finance, will ensure that 1. Sound budgeting arrangements are in place. 2. Budget is monitored regularly during the year. 3. Financial regulations are adhered to in relation to the first draft budget being reported to members in December. 4. Date for submission of Precept form is diarised. 5. Bank account is monitored for receipt of Precept.	Current procedures are adequate. Written procedures would be beneficial	Town Clerk	Finance Manager to develop written procedures by 31 July 2016
F2	Financial Management	Inadequate financial management leads to overspending	M	M	The Finance Manager ensures that 1. costs and income are monitored at least monthly against the budget. 2. Members receive a report monthly 3. Staff are involved in budget setting.	Existing procedures are considered adequate	Finance Manager	Ongoing
F3	Insurance	Cover is inadequate, expensive and/or incomplete	L	M	The Finance Manager monitors insurance arrangements annually.	Consideration may need to be given to testing the market for Insurance arrangements	Town Clerk	31-May-16
F4	Banking	Income is not banked promptly and completely	M	M	Income from the Civic Hall is collected and banked weekly	Draft written procedures have been prepared for the whole range of processes involved in recording bookings and collecting, accounting and banking income. These need to be finalised and implemented.	Finance Manager	31-May-16
F5	Cash	Cash is lost through error, theft or other dishonesty	L	L	Income from the Civic Hall is collected and banked weekly. Processes are subject to internal audit review.	Draft written procedures have been prepared for the whole range of processes involved in recording bookings and collecting, accounting and banking income. These need to be finalised and implemented.	Finance Manager	31-May-16
F6	Financial Records	Financial records are inadequate	L	L	Proper financial records are kept. Internal audit reviews records regularly.	Existing procedures are considered adequate	Town Clerk	None
F7	Financial Controls	Financial controls are incomplete and/or not complied with	M	H	Financial Regulations are in place and are reviewed every two years, or as required. The Finance Manager maintains a review of financial controls.	Existing procedures are considered adequate	Town Clerk	Ongoing

Ref (1)	Subject (2)	Risk(s) Identified (3)	H/M/L		Management/Control of Risk (6)	Review/Assess/Revise (7)	Officer Responsible (8)	Deadline (9)
			Likelihood (4)	Impact (5)				
F8	Election Costs	Inadequate budget provision exists for by-election costs	L	L	No budget provision is made for the costs of by-elections. Any costs actually incurred are funded through savings or reserves.	Existing procedures are considered adequate	Town Clerk	Ongoing
F9	VAT	Incomplete records exist for the completion of VAT returns VAT returns not completed on time	L	L	The Finance Manager ensures that VAT Returns are submitted on time. The Omega financial software provides all necessary information for the completion of quarterly VAT Returns. Deadline dates are diarised.	Procedures need to be improved in relation to goods/services ordered on the internet eg via Amazon, eBay, to ensure VAT is properly accounted for.	Finance Manager	31-May-16
F10	Annual Return	The Return is not submitted within time limits	L	L	The Responsible Financial Officer agrees the date for the external audit, and diarises the events which are required to complete the year end accounts process. The Finance Manager is familiar with appropriate deadlines for completing and submitting the Return.	Existing procedures are considered adequate	Finance Manager	Ongoing
F11	Grants	Grant opportunities are missed	H	M	The duties of the Finance Manager include researching grant opportunities, and applying for them where appropriate.	The Finance Manager is required to investigate grant funding opportunities on a regular basis	Finance Manager	Ongoing
F12	Investments	Surplus funds are not identified and invested appropriately to secure maximum interest while maintaining security of investment	L	M	The Finance Manager monitors bank balances on a weekly basis. Surplus cash is transferred to a Saver account where interest rates are higher.	1. A policy on Investments is required, which should be reviewed annually. 2. The Finance Manager should investigate opportunities for increasing investment income while maintaining security of funds.	Finance Manager	30-Sep-16
F13	Creditors	Procedures for the payment of creditor invoices are inadequate, leading to errors in payment, incorrect VAT accounting etc.	L	L	The Finance Manager pays invoices on a weekly basis by cheque. Limited liabilities are paid by Direct Debit. Members approve schedule of payments monthly.	1. Arrangements are to be introduced to pay invoices by bank transfer. 2. Written procedures would be desirable. 3. Improved procedures are required for the payment for goods ordered on the internet eg via Amazon, eBay.	Finance Manager	31-May-16
F14	Reserves	The level of reserves is either inadequate or excessive	M	M	Reserves have dropped significantly over the past few years from around £1.5 million to just over £0.4 million unallocated at the end of March 2015. Another £125,000 is committed.	Reserves need to be considered as part of the budget process.	Finance Manager	Annually
F15	Resources	The Council now depends on decisions made by DCC for a substantial part of its resources and is therefore subject to the loss of revenues with a negative impact on services or council tax levels.	M	H	Reserves are inadequate to cope with any significant loss in grant from DCC	1. Financial (and service) planning for more than one year ahead is essential. 2. A detailed look at the budget is required to identify possible areas of further savings.	Town Clerk, Members	April to September 2016

Ref (1)	Subject (2)	Risk(s) Identified (3)	H/M/L		Management/Control of Risk (6)	Review/Assess/Revise (7)	Officer Responsible (8)	Deadline (9)
			Likelihood (4)	Impact (5)				
F16	Charges	Income is lost through the failure to review charges regularly.	M	M	The only charges the Council has in place are in relation to use of the Civic Hall. These are not formally reviewed on a regular basis. There is no clear approach to concessionary use of the Civic Hall	Charges should be considered by Members as part of the budget process each year. This should include specific guidance on concessionary use of the Hall.	Civic Hall Manager	Budget preparation 2017/2018
F17	Borrowing	Borrowing level is not approved by Full Council, proper procedures are not followed, inadequate budget provision is made to repay the loan.	L	H	The Finance Manager is aware of the procedure for gaining borrowing approval, and for the borrowing of PWLB money. Budget provision is made for the repayments which are made by direct debit half yearly.	Written procedures would be beneficial	Finance Manager	30-Jun-16
<b>ASSETS</b>								
A1	Buildings	Damage to Council building through fire, storm or other incident	L	H	Insurance cover is in place to cover all risks to Council buildings, and alarms are in place and maintained.	1. A review of asset values is required to ensure we are not under-insured. 2. An updated Asset Register/Inventory is required	Finance Manager	Ongoing
A2	Maintenance	The value and condition and therefore operational use of Council properties are adversely affected by inadequate maintenance	M	M	Budgetary provision is included for the repair and maintenance of Council property.	Regular monitoring is required	Civic Hall Manager	Ongoing inspections required
A3	Health and Safety	Council buildings pose a threat to the health and safety of users and council employees	M	M	Regular electrical testing takes place on all appliances. The need to have buildings open to the public restricts the ability to make them fully secure. DCC have been engaged to advise on H&S issues.	A review of security arrangements at Council buildings is required. Staffing arrangements at the Civic Hall must be adequate and staff properly trained.	Town Clerk	Ongoing inspections required

Ref (1)	Subject (2)	Risk(s) Identified (3)	H/M/L		Management/Control of Risk (6)	Review/Assess/Revise (7)	Officer Responsible (8)	Deadline (9)	
			Likelihood (4)	Impact (5)					
<b>LIABILITY</b>									
L1	Legal Powers	The Council undertakes illegal activities or makes illegal payments. Working parties/groups take decisions.	L	L	H M	All activities and payments made are within the powers of the Town Council, and are approved by Members. Working Parties have clear terms of reference.	Regular monitoring is required	Town Clerk	Ongoing
L2	Minutes/Agendas/ Statutory Documents	Minutes and agendas are not accurate and are not produced in accordance with statutory requirements.	L		M	Minutes and agendas are produced in the prescribed method and comply with legal requirements. Minutes are approved at the following meeting and are signed by the Chair of that meeting. Minutes re numbered consecutively. Minutes and agendas are displayed in accordance with legal requirements. Business conducted at Council meetings is managed by the Chair and in accordance with laid down procedures in Standing Orders, and with the assistance of the Town Clerk.	Existing procedures are considered adequate	Town Clerk	Ongoing
L3	Public Liability	The activities of the Council pose a risk to third parties ie play equipment, headstones, potholes etc	L		H	Adequate insurance is in place. The Council has few assets which may pose this kind of risk.	Existing procedures are considered adequate	Town Clerk/Civic Hall Manager	Ongoing
L4	Employer Liability	The Council does not comply with employment law	L		L	Support from Durham County Council HR Department is available to provide professional advice on employee related matters.	Further training may be required	Town Clerk	Ongoing
L5	Legal Liability	The Council undertakes activities for which it has no legal power, or fails to comply with legislation such as Data Protection, Freedom of Information etc. Failure to have in place proper document control.	L		L	The Town Clerk clarifies the legal position on any policy or other proposals and seeks advice from an appropriate source where necessary. Access to guidance regarding legislation is available from the likes of NALC, SLCC etc.	Existing procedures are considered adequate	Town Clerk	Ongoing

Ref (1)	Subject (2)	Risk(s) Identified (3)	H/M/L		Management/Control of Risk (6)	Review/Assess/Revise (7)	Officer Responsible (8)	Deadline (9)
			Likelihood (4)	Impact (5)				
<b>EMPLOYEES</b>								
E1	Town Clerk and other key staff	Loss of the Town Clerk and/or key staff	M	H	Existing staff or outside agency staff to cover vacant period	The Council has a duty to ensure proper consideration is given to the welfare of staff including hours worked, health generally and stress in particular, training needs, sickness trends, appraisals and performance.	Town Clerk, Members	Ongoing
E2	Salaries	Staff are paid incorrectly; incorrect deductions are made; dummy employees are created; requirements of HMRC are not complied with	L	L	The Finance Manager notifies Durham County Council of monthly staff casual hours worked. Durham County Council ensures all procedures are properly followed, correct payments are made, and relevant information is provided.	1. The Finance Manager should copy the Civic Hall Manager into the email to DCC re casual hours worked. 2. The Council should approve the payment of increments each year.	Finance Manager	w.e.f. April 2016
E3	Retention of Staff	The Council is finding it difficult to retain staff	L	H	With the small team of staff, the loss of any single officer has a significant impact.	The Council has a duty to ensure proper consideration is given to the welfare of staff including hours worked, health generally and stress in particular, training needs, sickness trends, appraisals and performance.	Town Clerk	Ongoing
E4	Motivation of Staff	Staff morale is low	M	M	Terms and conditions for staff comply with national agreements. The staffing structure has been reviewed and implemented relatively recently, although there is one vacant post.	Consideration needs to be given to the introduction of staff appraisals.	Town Clerk	30-Jun-16
<b>MEMBERS</b>								
C1	Members Interests	Conflicts of interest Failure to register interests	L	L	Agendas for all meetings have an item for the declaration of interests by Members.	Existing procedures are considered adequate	Town Clerk, Members	Ongoing
C2	Gifts and Hospitality	Failure to register the receipt of gifts and/or hospitality	L	L	A Gifts and Hospitality Policy and a Code of Conduct are in place which are reviewed regularly. All Members have copies.	Existing procedures are considered adequate	Town Clerk, Members	None
C3	Political Conflict	Inertia due to political conflict due to events including and following the May 2013 elections, and the next elections due in May 2017	M	H	Members have signed the agreed Code of Practice	Existing procedures are considered adequate	Town Clerk, Members	Ongoing
C4	Member Allowances	Allowances are paid incorrectly; incorrect tax deductions are made.	L	H	Members do not claim any allowances	Not applicable	Town Clerk, Members	Ongoing

Ref (1)	Subject (2)	Risk(s) Identified (3)	H/M/L		Management/Control of Risk (6)	Review/Assess/Revise (7)	Officer Responsible (8)	Deadline (9)
			Likelihood (4)	Impact (5)				
<b>SERVICES</b>								
S1	Grants, including MIFs	No power to pay grants, no authority to pay grants, wrong amount is paid, wrong payee, conditions if any are not agreed and complied with	L	L	MIFs are paid up to the budget agreed by the Council. Policy on MIFs is in place. All MIF forms are signed by the relevant Members. Records are maintained by the PA. Specific approval is given by members for grants other than MIFs.	Existing procedures are considered adequate		Ongoing
S2	Contracts	Contracts for the supply of services by third parties are not properly prepared, are unsigned, not monitored, leading to disputes and losses.	M	H	The Town Clerk ensures that the work covered by the contract is properly specified, and the contract is drawn up in accordance with proper practices.	Existing procedures are considered adequate	Town Clerk	Ongoing

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STANLEY TOWN COUNCIL



# National Living Wage

Prepared for Ordinary Council 23rd March 2016

Prepared by: Derek Shingleton, Finance Manager

15th March 2016

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## BACKGROUND

1. The Chancellor of the Exchequer announced in July 2015 the Government's decision to introduce a National Living Wage with effect from 1 April 2016. From that date employers will be required to apply both the National Minimum Wage and National Living Wage to relevant employees. The intention is to phase in the National Living Wage between 2016 and 2020.

## NATIONAL MINIMUM WAGE

2. The National Minimum Wage (NMW) was introduced in April 1999. It is the minimum hourly rate of pay that workers are entitled to by law. Most workers over school leaving age are entitled to receive the NMW, but the rate varies depending on the worker's age. Rates are reviewed annually by the Low Pay Commission and revisions are applicable from October each year.
  3. The current rates, from 1 October 2015, are:  
**£6.70** for workers 21 and over;  
**£5.30** for workers aged 18 to 20;  
**£3.87** for workers who are aged 16 to 17, who are above school leaving age but below 18; and  
**£3.30** for apprentices under 19, or 19 or over who are in the first year of apprenticeship.
  4. Those not entitled to the Minimum Wage are the self-employed, volunteers or voluntary workers, company directors and certain family members or people who live in the family home of the employer who undertake household tasks.
  5. It is unlawful to pay below the appropriate rate. Stanley Town Council currently pays casual workers at the Minimum Wage rate.
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**STANLEY TOWN COUNCIL**
**NATIONAL LIVING WAGE**

6. The National Living Wage is an additional rate to the National Minimum Wage but applies only to workers aged 25 and over. So, from 1 April 2016 the National Minimum Wage will apply to workers up to and including the age of 24 and the National Living Wage will apply to those aged 25 and above. It covers all employees, most agency workers, casual staff and apprentices who are 25 and over. The minimum rate for all qualifying wage periods beginning on 1 April 2016 will be £7.20 per hour, and the Government is hoping this will increase to £9 per hour by the year 2020.
7. It is a legal requirement to pay this rate, with the penalty for non-payment being 200% of the amount of underpayment.
8. For information, Durham County Council introduced their own Living Wage of £7.43 per hour with effect from 1 January 2015 by removing points 5 to 9 from the national pay scales. No member of staff employed by Durham County Council is paid less than £14,338 per annum.
9. At present all full time and part time staff at Stanley Town Council, with the exception of two part time cleaning staff, are paid more than £7.20 per hour. Based on the year 2015/2016 to date, 14 of the 26 casual staff used so far are over 25 years of age and would have been entitled to the National Living Wage had it been in force in the current financial year.
10. The National Minimum Wage increased with effect from 1 October 2015, so the Council's casual staff were paid at two different rates for six months of the year. It has been announced that the rate will increase from £6.70 to £6.95 per hour from 1 October 2016. In order to illustrate the impact of applying the National Living Wage I have assumed the same number of hours will be worked by the same number of casual staff over the age of 25 in the year 2016/2017.

**Cost of Casual Staff:**

April to September – 458.5 hours at £6.70 per hour	<b>£3,072</b>
October to March – 720.25 hours at £6.95 per hour	<b>£5,006</b>
	_____
<b>Total Cost</b>	<b>£8,078</b>
<b>Total hours (1178.75) at £7.20 per hour</b>	<b>£8,487</b>

11. The impact of introducing the National Living Wage, based on the current year's situation, would be an additional cost of £409. In addition, the cost of the cleaning staff would have been £199 more.
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**STANLEY TOWN COUNCIL**

12. The impact of the National Living Wage is therefore estimated to be in the region of **£600**. This excludes the impact on employers' national insurance and superannuation costs.

**CONCLUSION**

Council must implement the National Living Wage of £7.20 for qualifying staff with effect from 1 April 2016.

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STANLEY TOWN COUNCIL



# Groundworks Contract

Prepared for Ordinary Council 23rd March 2016

Prepared by: Alan Shaw, Town Clerk

15th March 2016

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## BACKGROUND

1. The Town Council has had a Service Level Agreement in place with Groundworks North East since 2011. The SLA was originally negotiated by the former Deputy Town Clerk, Robin Tunstall. It has been renewed on more or less the same terms annually since that time.
  2. The Town Clerk has been reviewing the arrangement with Groundworks in light of the Council's decision to commit additional resources to enhancements (in the form of the 'entrances' proposal) in this year's budget setting exercise.
  3. There are a number of issues with the existing SLA:
    - (i) The client and contractor arrangement has to a large extent broken down, due to failures on both sides. This had led to a situation where Groundworks staff are acting as though they are directly employed by STC but without close supervision.
    - (ii) Since the tripartite relationship with DCC was terminated last year, we do not have a detailed specification for the allocation and monitoring of tasks and the positive outcomes of the work the team undertake is not being capitalised on to promote the Town Council.
    - (ii) The original contract was not procured in accordance with the rules on public procurement in force at that time. It has been allowed to roll over on an annual basis and must be reviewed, properly specified and tendered in the open market in accordance with the Public Procurement Regulations 2015.
  4. There are a number of factors to consider in considering the specification for the contract. Council should consider both the current needs and the possibility of future changes in service provision. As Members are aware, there is a possibility that the Town Council will have the opportunity to take on additional responsibilities, for example Parks and open spaces. If the Council were to take responsibility for these areas, this contract would be the means in the first instance to add amenity value to those areas.
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**STANLEY TOWN COUNCIL****LEGAL IMPLICATIONS****5. Procurement Regulations 2015**

The threshold for a full procurement exercise under the Regulations is contracts which have a value of over £164,176. We have set aside a budget allocation of £138,000 for the forthcoming financial year, which is the value of the existing SLA with an additional allowance for the 'entrances' project which was agreed by Council during the budget setting process. If we were to procure an annual contract, it would fall under the 'light touch' rules, which would mean essentially we would advertise on the Government Contract Finder website and invite bids, in addition to inviting bids from our existing supplier and any other local suppliers to meet the requirements of our own financial regulations.

It is the opinion of the Clerk that procuring the contract on an annual basis would be administratively more burdensome than specifying a 3 year contract (with an option to extend for a further two) and carrying out a full procurement exercise. The value of the contract over 3 years would be in the region of £415,000, which is not an insubstantial sum and would be likely to attract bidders both locally and possibly wider.

**6. Transfer of Undertakings (Protection of Employment) Regulations 2006**

If the contract was to be won by an alternative provider, the current staff employed by Groundworks would be protected under the TUPE Regulations as they employed exclusively on this contract and would be transferred to any new provider.

**PROPOSAL**

7. Council *must act* to procure this contract in accordance with the applicable legislation. The Town Clerk has met with Groundworks and is proposing the following solution:
- (i) Council should authorise the Town Clerk to continue with the existing arrangement with Groundworks on a roll over basis whilst a specification is developed in consultation with Groundworks and Durham County Council.
  - (ii) The new specification should include the 'Gateways' project; an element of member tasking; some environmental enhancement tasking identified in consultation with DCC, the winter maintenance service, and will include some new proposals (based on the feedback from the surveys) looking at litter, dog fouling, unadopted paths/ alleys and floral displays, detail the skills and resources the provider must put into the contract and have the flexibility to be varied if circumstances change.
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**STANLEY TOWN COUNCIL**

- (iii) Draft specification to be presented to Council by May for approval and formal tender process begun.
- (iv) Final selection of successful bidder to be concluded by Council by September 2016 for award of contract.

## PROCUREMENT

### Introduction

1. This LTN applies to local councils in England and Wales except for paragraphs 10 to 15 below which apply only to local councils in England.
2. In the context of local councils, “procurement” is the process by which they award contracts to third parties (frequently individuals or companies) to provide goods, services or to undertake works. A procurement process is designed to source the most suitable contractors based on cost and their knowledge, experience, capability, and financial standing.
3. In a procurement exercise by a local council in England, three sets of legal requirements are relevant. In a procurement exercise by a local council in Wales, two sets of legal requirements are relevant. These legal requirements are summarised in the table below.

Value of the Contract (net of VAT)	Legal Requirements
Up to £25,000 (England only*)	Requirements in the council’s standing orders (and financial regulations).
Over £25,000 (England only*)	Use of the Contract Finder website and other light touch rules in the Public Contracts Regulations 2015 (“the 2015 Regulations”).
Over £164,176 or £4,104,394	Other detailed and complex requirements in the 2015 Regulations.

\* In Wales, the light touch provisions in the 2015 Regulations in respect of the procurement of contracts valued at £25,000 or more do not apply. However, provision for the procurement of certain types of contract (explained in paragraph 9 below) should be made in the standing orders and financial regulations of councils in Wales.

As illustrated below, the estimated value of the proposed contract is necessary to determine which legal requirements regulate the procurement process. A further explanation of the differences in England and Wales is explained in paragraph 9 below.

Value (net of VAT)	Need to comply with		
	A council's standing Orders (and financial regulations)	The Contract Finder website and other light touch rules in the 2015 Regulations	Detailed and complex requirements in the 2015 Regulations
Up to £25,000 (England only*)	✓	✗	✗
Over £25,000 (England only)*	✓	✓	✗
Over £164,176 or £4,104,394	✓	✓ Use of the Contract Finder website (see paragraph 20 below).	✓

\* In Wales, the light touch provisions in the 2015 Regulations in respect of the procurement of contracts valued at £25,000 or more do not apply. However, provision for the procurement of certain types of contract (explained in paragraph 9 below) should be made in the standing orders and financial regulations of councils in Wales.

4. The requirements for councils in England and Wales to have standing orders with respect to procuring and entering into contracts is set out in s.135 of the Local Government Act 1972 (“the 1972 Act”). This Note provides (A) an explanation of councils’ responsibilities under the 1972 Act (England and Wales) ,(B) an explanation of the Contract Finder provisions and other light touch requirements for procuring and awarding contracts covered by the 2015 Regulations which are valued over £25,000 (England only) and (C) an overview of the detailed and complex requirements for procuring contracts covered by the 2015 Regulations which are valued over £164,176 for a public supply or public service contract or £4,104,394 for a public works contract (England and Wales).

**Which contracts are covered by the 2015 Regulations?**

5. The 2015 Regulations apply to “public contracts” which are defined as “contracts.... having as their object the execution of works, the supply of products or the provision of services.” Regulation 2 of the 2015 Regulations defines each of those 3 contracts as follows:

“public service contracts” meaning public contracts which have as their object the provision of services other than those referred to in the definition of “public works contracts”;

“public supply contracts” meaning public contracts which have as their object the purchase, lease, rental or hire-purchase, with or without an option to buy, of products, whether or not the contract also includes, as an incidental matter, siting and installation operations;

“public works contracts” meaning public contracts which have as their object any of the following:—

- (a) the execution, or both the design and execution, of works related to one of the activities listed in Schedule 2 (see paragraph 6 below);
- (b) the execution, or both the design and execution, of a work;
- (c) the realisation, by whatever means, of a work corresponding to the requirements specified by the contracting authority exercising a decisive influence on the type or design of the work;

6. The activities in Schedule 2 to the 2015 Regulations which are included in the definition of a “public works contract” include site preparation, demolition of buildings, construction of new buildings, erection of roofs, bricklaying, scaffolding, insulation work, plumbing, plastering, joinery installation, floor and wall covering and painting and glazing, civil engineering works and construction of highways, roads, airfields and sport facilities.

**Public contracts which are exempted from the 2015 Regulations**

7. Regulations 7 to 12 provide that certain public contracts are exempted from the requirements of the 2015 Regulations. In the context of local authorities, Regulation 12, for example, excludes:

- a contract with an incorporated body, controlled by a local authority, where more than 80 % of the body's activities are controlled by the local authority and there is no private sector ownership of the body, with certain exceptions;
- a contract between two or more local authorities who come together to provide a public service to achieve objectives they have in common and that the joint venture is governed solely by considerations relating to the public interest (e.g. where a parish council enters into arrangements with a principal council) and
- an incorporated body which is a contracting authority awards the contract to its controlling local authority or to an incorporated body controlled by the same local authority;

**A. Standing Orders (s. 135 of the 1972 Act)**

8. S.135 of the Local Government Act 1972 provides:

- (1) A local authority (which includes local councils in England and Wales) may make standing orders with respect to the making of contracts by them or on their behalf.
- (2) A local authority shall make standing orders with respect to the making by them or on their behalf of contracts for the supply of goods or materials or for the execution of works.
- (3) Standing orders made by a local authority with respect to contracts for the supply of goods or materials or for the execution of works shall include provision for securing competition for such contracts and for regulating the manner in which tenders are invited, but may exempt from any such provision contracts for a price below that specified in standing orders and may authorise the authority to exempt any contract from any such provision when the authority are satisfied that the exemption is justified by special circumstances.
- (4) A person entering into a contract with a local authority shall not be bound to inquire whether the standing orders of the authority which apply to the contract have been complied with, and non-compliance with such orders shall not invalidate any contract entered into by or on behalf of the authority.

9. S.135(3) confirms that, in England or Wales, a local council's standing orders may exempt contracts from a tendering exercise if they are below a certain value or if

specific circumstances apply. The Contract Finder and other light touch provisions of the 2015 Regulations apply in England to contracts valued above £25,000, and NALC takes the view that councils in England may reasonably decide to exempt contracts falling below that level from their standing orders entirely. The Contract Finder provisions of the 2015 Regulations do not apply in Wales but, nevertheless, councils in Wales would, in NALC's view, be acting reasonably if they, too, exempted contracts with a value of less than £25,000 from their standing orders. It would also be open to councils in England and Wales to consider exempting contracts of lesser level value - depending on circumstances. NALC's publication "Local Councils Explained" (© 2013 NALC) includes model standing orders in respect of a council's tendering processes for the supply of goods, materials, services and the execution of works which predate the introduction of the 2015 Regulations. Additional information about the impact of the 2015 Regulations on NALC's model standing orders and the standing orders and financial regulations adopted by a council is available in Legal Briefing L05 -15.

**B. The Contracts Finder website and other light touch rules in 2015 Regulations (England only)**

10. Where the estimated value of a public contract exceeds £25,000 (net of VAT) a local council in England must comply with Articles 109 to 114 of the 2015 Regulations Regulation 110, which provides that a council must advertise a contract opportunity, is summarised below.

- It must advertise the contract opportunity on the "Contract Finder" website – whether or not it advertises the contract opportunity elsewhere;
- It must advertise the contract opportunity on Contract Finder within 24 hours of advertising it elsewhere;
- A council is deemed to advertise a contract opportunity if it does anything to put the opportunity in the public domain or bring the opportunity to the attention of economic operators generally or to any class or description of economic operators which is potentially open-ended, with a view to receiving responses from economic operators who wish to be considered for the award of the contract. A council is not deemed to advertise an opportunity where it makes the opportunity available only to a number of particular economic operators who have been selected for that purpose (whether ad hoc or by virtue of their membership of some closed category such as a framework agreement), regardless of how it draws the opportunity to the attention of those economic operators.
- The information to be published on Contracts Finder shall include at least the following:— (a) the time by which any interested economic operator must respond

if it wishes to be considered; (b) how and to whom such an economic operator is to respond; and (c) any other requirements for participating in the procurement;

- Where a council publishes information on Contracts Finder it must — (a) by means of the internet, offer unrestricted and full direct access free of charge to any relevant contract documents; and (b) specify in the information published on Contracts Finder the internet address at which those documents are accessible;
- It must have regard to guidance issued by the Minister for the Cabinet Office.

11. Regulation 111 provides that councils cannot include a pre-qualification stage. A “pre-qualification stage” is defined as “a stage in the procurement process during which the contracting authority assesses the suitability of candidates to perform a public contract for the purpose of reducing the number of candidates to a smaller number who are to proceed to a later stage of the process.” A council may ask tenderers to answer “suitability assessment question” which is defined as relating “to information or evidence which the contracting authority requires for the purpose of assessing whether candidates meet requirements or minimum standards of suitability, capability, legal status or financial standing” if the questions are relevant to the subject-matter of the procurement; and proportionate. Councils must have regard to guidance issued by the Minister for the Cabinet Office.

12. Regulation 113 provides that councils must ensure that contracts contain suitable provisions stating that valid undisputed invoices will be paid by within 30 days. Public contracts must also contain a condition requiring contractors to include similar provisions in their contracts, and so on down the supply chain. Councils shall have regard to any guidance issued by the Minister for the Cabinet Office.

13. When a contract is awarded, a council, having regard to guidance issued by the Minister for the Cabinet Office, must publish on the Contracts Finder the information set out in Regulation 112. This includes:

- the name of the contractor;
- the date on which the contract was entered into;
- the value of the contract;
- whether the contractor is a SME (defined as an enterprise falling within the category of micro, small and medium-sized enterprises defined by the Commission) or VCSE (defined as a non-governmental organisation that is value-driven and which principally reinvests its surpluses to further social, environmental or cultural objectives).

14. A council may withhold information in paragraph 13 above from publication where its release —
- (a) would impede law enforcement or would otherwise be contrary to the public interest,
  - (b) would prejudice the legitimate commercial interests of a particular economic operator, whether public or private, or
  - (c) might prejudice fair competition between economic operators
15. The above is a summary of the main requirements in relation to use of the contracts website. Council are recommended to read the 2015 Regulations which can be accessed via <http://www.legislation.gov.uk/>

### **C. Detailed and complex requirements in the 2015 Regulations**

16. The 2015 Regulations incorporate the Public Contracts Directive 2014/24/EU (“the Public Contracts Directive”). In its simplest terms, the Public Contracts Directive facilitates the award of certain contracts to any business entity in the EU. The 2015 Regulations imposes procurement requirements on “contracting authorities” which include local authorities (and therefore includes local councils), associations formed by one or more such authorities (e.g. County Associations) and bodies governed by public law (e.g. government departments, NHS trusts, maintained schools and Academy schools) (Regulation 2 of the 2015 Regulations).

#### ***Financial thresholds (net of VAT)***

17. Even if the procurement and award of a contract is covered by the 2015 Regulations (see paragraphs 5 and 6 above) and is not an exempted contract (see paragraph 7 above) it will not be subject to the full requirements of the 2015 Regulations unless its estimated value exceeds the thresholds, expressed in euros, in Article 4 of the Public Contracts Directive (Regulation 5 (1) of the 2015 Regulations). The thresholds in the Directive are adjusted by the European Commission every two years and are published in the Official Journal of the European Union (OJEU) (Regulation 5(4) of the 2015 Regulations). As already mentioned in paragraphs 3 and 4 above, the current thresholds, in pounds sterling, are below.

<b>Type of contract</b>	<b>Threshold (net of VAT)</b>
Public works contracts	£4,104,394
Public service contracts	£164,176
Public supply contracts	£164,176

18. Few contracts to be awarded by local councils will exceed the thresholds in paragraph 17 above but, if they do, they will be subject the requirements summarised in paragraph 20 below.
19. As noted above, contracts procured by councils in England which are worth over £25,000 but less than the thresholds in paragraph 17 above will still be subject to the Contracts Finder website and other light touch provisions in the 2015 Regulations summarised in paragraphs 10 – 15 above.

***Procedural requirements***

20. Contracts awards exceeding the thresholds in paragraph 17 above are detailed and complex. It is likely that councils considering such high value contracts will require technical and or legal advice from those who specialise in public procurement. Set out below is a very brief overview of the full requirements of the 2015 Regulations – where they apply.
- Procurement must take one of five forms; the open procedure, the restricted procedure, competitive dialogue, the innovations partnership procedure; and competitive procedure with negotiation;
  - Accelerated forms of the open procedure and competitive procedure with negotiation and the restricted procedure in situations of urgency that a local council can duly substantiate;
  - Relevant contractual notices have to be published in the Official Journal of the European Union (OJEU);
  - There is a pre-qualification stage;
  - Councils will need to comply with the requirements in respect of tenders;

- Contracts should be awarded on the “most economically advantageous tender (Regulation 67);
- Contracts can be varied without going through a new procurement exercise. (Regulation 72); and
- Contracts should be advertised on the Contracts Finder website (Regulation 106)

**Other Legal Topic Notes (LTNs) relevant to this subject:**

<b>LTN</b>	<b>Title</b>	<b>Relevance</b>
15	Legal Proceedings	Useful for threatened or actual legal proceedings relating to contract disputes.
35	Contracts	Guide to basic contract law

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